

बिड दस्तावेज़ / Bid Document

बिड विवरण/Bid Details	
बिड बंद होने की तारीख/समय /Bid End Date/Time	12-02-2026 15:00:00
बिड खुलने की तारीख/समय /Bid Opening Date/Time	12-02-2026 15:30:00
बिड पेशकश वैधता (बंद होने की तारीख से)/Bid Offer Validity (From End Date)	180 (Days)
मंत्रालय/राज्य का नाम/Ministry/State Name	Ministry Of Mines
विभाग का नाम/Department Name	Hindustan Copper Limited
संगठन का नाम/Organisation Name	Hindustan Copper Limited
कार्यालय का नाम/Office Name	Kolkata Corporate Office
वस्तु श्रेणी /Item Category	Customized AMC/CMC for Pre-owned Products - M19304 Annual maintenance contract for Sonography machine P-9 criticare in MCP; As per Scope Of Work; Annual Maintenance Contract (AMC); As per Scope Of Work; No
अनुबंध अवधि /Contract Period	3 Year(s)
उन्हीं/समान सेवा के लिए अपेक्षित विगत अनुभव के वर्ष/Years of Past Experience Required for same/similar service	7 Year (s)
इसी तरह की सेवाओं का पिछला आवश्यक अनुभव है/Past Experience of Similar Services required	Yes
एमएसएमई के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है/MSE Relaxation for Years of Experience and Turnover	No
स्टार्टअप के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है /Startup Relaxation for Years of Experience and Turnover	No
विक्रेता से मांगे गए दस्तावेज़/Document required from seller	Experience Criteria,Certificate (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेजों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ मेनू है/Do you want to show documents uploaded by bidders to all bidders participated in bid?	Yes (Documents submitted as part of a clarification or representation during the tender/bid process will also be displayed to other participated bidders after log in)

बिड विवरण/Bid Details

बिड लगाने की समय सीमा स्वतः नहीं बढ़ाने के लिए आवश्यक बिड की संख्या। / Minimum number of bids required to disable automatic bid extension	1
दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी। / Number of days for which Bid would be auto-extended	4
ऑटो एक्सटेंशन अधिकतम कितनी बार किया जाना है। / Number of Auto Extension count	2
बिड से रिवर्स नीलामी सक्रिय किया/Bid to RA enabled	No
बिड का प्रकार/Type of Bid	Single Packet Bid
तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय /Time allowed for Technical Clarifications during technical evaluation	2 Days
अनुमानित बिड मूल्य /Estimated Bid Value	171000
मूल्यांकन पद्धति/Evaluation Method	Total value wise evaluation
मध्यस्थता खंड/Arbitration Clause	No
सुलह खंड/Mediation Clause	No

ईएमडी विवरण/EMD Detail

आवश्यकता/Required	No
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ईपीबीजी विवरण /ePBG Detail

आवश्यकता/Required	No
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बोली विभाजन लागू नहीं किया गया/ Bid splitting not applied.

एमआईआई अनुपालन/MII Compliance

एमआईआई अनुपालन/MII Compliance	Yes
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एमएसई खरीद वरीयता/MSE Purchase Preference

एमएसई खरीद वरीयता/MSE Purchase Preference	Yes
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सूक्ष्म और लघु उद्यम मूल उपकरण निर्माताओं को खरीद में प्राथमिकता, यदि उनका मूल्य L1+X% तक की सीमा में हो / Purchase Preference to MSE OEMs available upto price within L1+X%	15
सूक्ष्म और लघु उद्यम को खरीद में प्राथमिकता के लिए बिड की मात्रा का अधिकतम प्रतिशत / Maximum Percentage of Bid quantity for MSE purchase preference	100

Single Tender

Single Tender Applicable	Yes
Reason	The competent authority in the Ministry or Department has certified that the demand is urgent, and any additional expenditure involved by not procuring through advertised tender enquiry is justified in view of urgency. The Ministry or Department has placed on record the nature of the urgency and reasons why the procurement could not be anticipated.
List of Seller Organization for participation	CRITICARE SYSTEMS

1. Years of Past Experience required: The bidder must have experience for number of years as indicated above in bid document (ending month of March prior to the bid opening) of providing similar type of services to any Central / State Govt Organization / PSU. Copies of relevant contracts / orders to be uploaded along with bid in support of having provided services during each of the Financial year.
2. Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail the Purchase preference for services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered service. If L-1 is not an MSE and MSE Service Provider (s) has/have quoted price within L-1+ 15% of margin of purchase preference /price band as defined in the relevant policy, then 100% order quantity will be awarded to such MSE bidder subject to acceptance of L1 bid price. The buyers are advised to refer to the [OM No.1 4 2021 PPD dated 18.05.2023](#) for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if the credentials of the service provider are validated on-line in GeM profile as well as validated and approved by the Buyer after evaluation of submitted documents.
3. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.
4. Past Experience of Similar Services: The bidder must have successfully executed/completed similar Services over the last three years i.e. the current financial year and the last three financial years(ending month of March prior to the bid opening): -
 1. Three similar completed services costing not less than the amount equal to 40% (forty percent) of the estimated cost; or
 2. Two similar completed services costing not less than the amount equal to 50% (fifty percent) of the estimated cost; or
 3. One similar completed service costing not less than the amount equal to 80% (eighty percent) of the estimated cost.

अतिरिक्त योग्यता /आवश्यक डेटा/Additional Qualification/Data Required

Scope of Work:[1770009879.pdf](#)

Special Terms and Conditions/Penalty/Payment Terms pertaining to the Bid/Contract:[1770009883.pdf](#)

Product/Equipment Details:[1770010136.pdf](#)

Customized AMC/CMC For Pre-owned Products - M19304 Annual Maintenance Contract For Sonography Machine P-9 Criticare In MCP; As Per Scope Of Work; Annual Maintenance Contract (AMC); As Per Scope Of Work; No (1)

तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values
कोर / Core	
Product category	M19304 Annual maintenance contract for Sonography machine P-9 criticare in MCP
Product Brand	As per Scope Of Work
Type of service	Annual Maintenance Contract (AMC)
Preventive Maintenance Frequency	As per Scope Of Work
Manpower Required	No
एडऑन /Addon(s)	

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No
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अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

परेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

क्र.सं./S.N o.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Quantity of product/ equipment	अतिरिक्त आवश्यकता /Additional Requirement
1	Ambarish Kumar	481116,Malanjkhand Copper Project, Dist- Balaghat, Madhya Pradesh- 481116	1	<ul style="list-style-type: none">Number of months within the contract period for which service is required : 36

क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें/Buyer Added Bid Specific Terms and Conditions

1. Generic

OPTION CLAUSE: The buyer can increase or decrease the contract quantity or contract duration up to 25 percent at the time of issue of the contract. However, once the contract is issued, contract quantity or contract duration can only be increased up to 25 percent. Bidders are bound to accept the revised quantity or duration

2. Buyer Added Bid Specific ATC

Buyer uploaded ATC document [Click here to view the file.](#)

3. Buyer Added Bid Specific ATC

Buyer Added text based ATC clauses

3. PERFORMANCE SECURITY (SECURITY DEPOSIT)

3.1 The successful Tenderer shall deposit an amount equivalent **to 10% of the total Contract/ Work Order value including GST.**

3.2 Out of this, the initial Security Deposit will amount to 5% of the total Contract/ Work Order value including GST. The Initial Security Deposit is to be deposited by the successful Tenderer within 30 (Thirty) days from the date issue of Letter of Intent/Work Order, whichever is earlier, in the form of Insurance Security Bond/ /NEFT/RTGS/Fixed Deposit Receipt/Bank Guarantee (on HCL's format) from a Scheduled Commercial Bank except Co-operative and Gramin Bank for Goods/Services/Works/EPC Contracts. In case of Bank Guarantee, it has to be as per HCL's prescribed format.

3.3 The Security Deposit equivalent to the balance 5% of the total Contract/ Work Order value including GST will be recovered from the progressive bills of the contractor @10% from each RA Bill. However, after every six months, 50% of the accumulated retention money can be refunded to the contractor against submission of equivalent amount of Bank Guarantee (BG) from scheduled commercial bank.

3.4 HCL is at liberty, after having given fourteen (14) days written notice to the contractor, to realize and/or for unsatisfactory performance of the contract or any clauses thereof.

3.5 The above security amount shall remain fixed during the entire period of the contract irrespective of any decrease/increase in the value of contract due to any reason like increase/decrease in labour wages, price indices, change order, etc., during the execution of the contract.

3.6 In case the Security Deposit is furnished by way of Bank Guarantee, it must be initially valid for the entire contract period plus Defect Liability Period (DLP) plus 60 days beyond the date of completion of all contractual obligations of the Contractor/contractor, including warranty obligations.

3.7 A penal interest @18% per annum shall be collected from the bidders on a pro-rata basis on account of any delay towards submission of SD/ Bank Guarantee amount after the assigned period of 30 days.

3.8 Only after submission of SD, the EMD of Successful Bidder will be refunded.

3.9 Payment of Contractor will be withheld until receipt of Performance Security/ Security Deposit.

3.10 The method of submission of Bank Guarantee is as below:

The bank guarantee issued by the issuing bank on behalf of the Contractor in favour of Hindustan Copper Limited (HCL) shall be in hard copy in original on stamp paper as well as Structured Financial Messaging System (SFMS).

HCL has chosen State Bank of India to act advising/beneficiary bank of HCL. The bank issuing the guarantee on behalf of the Contractor should choose this bank to send confirmation through SFMS.

The details of beneficiary (i.e., HCL) for issue of bank guarantee through SFMS platform is as furnished below:

State Bank of India as Advising Bank of HCL

Name and Details of Beneficiary	I	Name	Hindustan Copper Limited
	II	Address	Tamra Bhawan 1, Ashutosh Chowdhury Avenue, Kolkata 700019
	III	Area	Kolkata 700019
	IV	Name of Bank	State Bank of India
	V	Bank A/C No.	10373629348
Beneficiary's	I	Name of Bank	State Bank of India
Advising Bank, Branch and Address for BG Confirmation through SFMS	II	Name of the Branch of the Bank	CAG Branch Kolkata
	III	MICR Code	700002199
	IV	IFSC Code	SBIN0009998
	V	Address of the Branch of the bank	34, J L Nehru Road, Reliance House, Kolkata 700071

Contractor to note that above particulars are to be incorporated by the issuing bank properly while issuing the Bank Guarantee under SFMS mode to avoid any future problem in accepting the BGs.

The Guarantor (BG issuing bank) shall send information about issuance of this Guarantee through SFMS gateway to the State Bank of India, CAG Branch Kolkata (IFSC- SBIN0009998), to aid in the process of confirmation of Bank Guarantee.

"The BG shall be operable including encashment at issuing bank's any local branch in Malanjkhanda, Madhya Pradesh."

The Original Bank Guarantee issued by the outstation bank shall be sent by the Issuing Bank to DGM (Mktg./M&C), Hindustan Copper Limited, Malanjkhanda Copper Project at Malanjkhanda, Pin code- 481116 by Speed Post/Registered Post.

The Company shall be at liberty to deduct and appropriate from the Security Deposit such penalties and dues as may be payable by the Contractor under the contract and the amount by which the Security Deposit shall get diminished will be made good by further deduction from the Contractor's subsequent bills in the same manner as aforesaid until the security deposit is restored to its full limit mentioned above.

The provision of Security deposit Clause shall not apply to the following:

- Public Sector Undertakings
- Government departments/Government Institutions
- OEMs, in tenders issued against PAC

FOREFEITURE OF SECURITY DEPOSIT

· The Company shall have the full right to forfeit and appropriate the security deposit on breach of any of the terms and conditions laid down herein or will be applicable in future, without prejudice to the rights of the Company or otherwise available under the law. Any dues of the Company against the Contractor under the contract resulting from award of work to some other agency at the risk and cost of the Contractor shall be adjustable against the security deposit and if SD is insufficient, the same shall be recovered from the Contractor.

· In case of termination of the contract by the Contractor, the Company shall have the right to forfeit the Security Deposit.

· On due and satisfactory performance and completion of the contract in all respect and settlement of final bills, the Security Deposit will be returned to the Contractor without any interest on presentation of an absolute, No Demand Certificate in the form as may be prescribed by the Company.

· In case of quantity enhancement/ repeat order as per Option Clause, time extension of SD provided for the original order shall be extended suitably by the Contractor to cover the extended period. In case the security deposited is not extended by the Contractor at least one (01) month before its expiry then the same may be forfeited and encashed. The above claim period of at least one (01) month should be specifically mentioned in the BG.

· The Security deposit will be forfeited and credited to HCL's account in the event of a breach of contract by the contractor. Security deposit to be refunded to the contractor without interest, after successful performance and completion of the contract in all respects but not later than 60 (sixty) days of completion of all obligations including the warranty under the contract, subject to recovery of claim if any.

· For service/works/EPC contracts having validity of more than two years, alternately, the security deposit for the entire amount may be initially submitted for eighteen (18) months and thereafter may be suitably extended on yearly basis until the end of the contract plus 60 days. In case the security deposited is not extended by the successful bidder at least one (01) month before its expiry of the same then the same may be forfeited and encashed. The above claim period of at least one (01) month should be specifically mentioned in the BG.

Inclusion of following Formats:

- a) PROFORMA OF BANK GUARANTEE FOR EMD

- b) PROFORMA OF BANK GUARANTEE FOR SECURITY DEPOSIT

- c) MANDATE FORM FOR ELECTRONIC PAYMENT THROUGH INTERNET (For RTGS Facility)

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5.1 SCOPE OF WORK

- a) Nos. of Preventive Visits: 06 nos every alternate 6 months. Duration of the preventive visit shall be of minimum One day /08 hours.
- b) Activities during preventive AMC visit shall be defined and a detailed service visit report shall be submitted after every preventive AMC visit within 7 days of the visit.
- c) Nos. of Breakdown Visits: Unlimited as and when required. Vendor shall reach the site within 24 hours of the lodging the complaint. Duration of such visits shall be till the restoration of the system.
- d) The scope of this contract will also carry Minor repairs/replacement of minor spares and related accessories free of cost. However all major spares will be arranged by vendor for which HCL shall pay separately.
- e) Vendor has to provide training for the machine for any new features installed.
- f) AMC shall also include upgrades including software hardware programming and modification. All tools/tackles/communication cables/software required for such jobs shall be arranged by the vendor.
- g) Any future software upgrades shall be done free of cost.
- h) Technical representative who shall be visiting for the Preventive & breakdown visits should be of well experienced with the machine. Only competent service engineer shall visit in AMC visits who shall share through knowledge and know-how of the system. Handover of the machine to M/s HCL/MCP in fully operational state shall be sole responsibility of the vendor after every preventive & breakdown visit.

5.2 Special TERMS

- a) Terms & condition
- b) Two preventive maintenance visit per year.
- c) Unlimited number of breakdown calls.
- d) If at the time of servicing any spare part need to be repaired, the bill of AMC and spare parts cost bill will be processed at the same time.
- e) After the servicing if the work is found satisfactory then only payment will be released

2.1 CONTRACT PERIOD The total contract period will be **03 years** from the date of award of contract/Issue of LOI. However, the same can be extended by a further period of 25% (Time Period) at the same rates, terms, and conditions at the discretion of HCL/MCP.

11. ACCEPTANCE OF OFFER

HCL/MCP does not bind them to accept the offer and also reserves the right to accept the offer/s in part or in full and to reject any or all tenders without assigning any reasons thereof. HCL/MCP also reserves the right to distribute the same work amongst more than one party at their discretion.

12. No mobilization advance will be given by HCL/MCP.

13. The Corrigendum, if any shall be given only at our website www.hindustancopper.com and GEM Portal.

14. NIL CONSIDERATION: 'NIL' charges / consideration in price bid shall be treated as unresponsive and will not be considered.

15. Offer of the bidders who have failed to execute/ defaulted the awarded work order of any nature at MCP within last 2 years w

ill not be considered.

16. The Offer against this tender from supplier to whom **STE (i.e. M/s CRITICARE SYSTEMS.)** has been issued shall only be considered. Offer from any other party shall be treated as unsolicited. However, whoever is interested to be registered a supplier of these items, should fill up the vendor registration form, hosted on the website.

अस्वीकरण/Disclaimer

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for [attached categories](#), trials are allowed as per approved procurement policy of the buyer nodal Ministries)
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.
15. Any ATC clause in contravention with GeM GTC Clause 4 (xiii)(h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.
16. Buyer added ATC Clauses which are in contravention of clauses defined by buyer in system generated bid template as indicated above in the Bid Details section, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by GeM GTC.
17. In a category based bid, adding additional items, through buyer added additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogs or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to

such representations.

All GeM Sellers/Service Providers shall ensure full compliance with all applicable labour laws, including the provisions, rules, schemes and guidelines under the four Labour Codes i.e. the Code on Wages, 2019; the Industrial Relations Code, 2020; the Occupational Safety, Health and Working Conditions Code, 2020; and the Code on Social Security, 2020 as and when notified and brought into force by the Government of India.

For all provisions of the Labour Codes that are pending operationalisation through rules, schemes or notifications, the corresponding provisions of the pre-existing labour enactments (such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972, etc. and relevant State Rules) shall continue to remain applicable.

The Seller/ Service Providers shall, therefore, be responsible for ensuring compliance under:

- **All notified and enforceable provisions of the new Labour Codes as mentioned hereinabove; and**
- **All operative provisions of the erstwhile Labour Laws until their complete substitution.**

All obligations relating to wages, social security, safety, working conditions, industrial relations etc. and any other statutory requirements shall be strictly met by the Seller/ Service Provider. Any non-compliance shall constitute a breach of the contract and shall entitle the Buyer to take appropriate action in accordance with the contract and applicable law.

This Bid is governed by the [सामान्य नियम और शर्तें/General Terms and Conditions](#), conditions stipulated in Bid and [Service Level Agreement](#) specific to this Service as provided in the Marketplace. However in case if any condition specified in सामान्य नियम और शर्तें/General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्यवाई का आधार होगा।/In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---धन्यवाद/Thank You---