

**बिड दस्तावेज़ / Bid Document**

<b>बिड विवरण/Bid Details</b>	
<b>बिड बंद होने की तारीख/समय /Bid End Date/Time</b>	23-01-2026 10:00:00
<b>बिड खुलने की तारीख/समय /Bid Opening Date/Time</b>	23-01-2026 10:30:00
<b>बिड पेशकश वैधता (बंद होने की तारीख से)/Bid Offer Validity (From End Date)</b>	180 (Days)
<b>मंत्रालय/राज्य का नाम/Ministry/State Name</b>	Ministry Of Defence
<b>विभाग का नाम/Department Name</b>	Department Of Defence
<b>संगठन का नाम/Organisation Name</b>	Dg Armed Forces Medical Service
<b>कार्यालय का नाम/Office Name</b>	*****
<b>कुल मात्रा/Total Quantity</b>	16
<b>वस्तु श्रेणी /Item Category</b>	Digital Radiography System (V2) (Q2)
<b>बिडर का न्यूनतम औसत वार्षिक टर्नओवर (3 वर्षों का) /Minimum Average Annual Turnover of the bidder (For 3 Years)</b>	200 Lakh (s)
<b>मूल उपकरण निर्माता का औसत टर्नओवर (गत 3 वर्षों का)/OEM Average Turnover (Last 3 Years)</b>	3700 Lakh (s)
<b>उन्हीं/समान सेवा के लिए अपेक्षित विगत अनुभव के वर्ष/Years of Past Experience Required for same/similar service</b>	3 Year (s)
<b>एमएसएमई के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है/MSE Relaxation for Years of Experience and Turnover</b>	No
<b>स्टार्टअप के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है /Startup Relaxation for Years of Experience and Turnover</b>	No
<b>विक्रेता से मांगे गए दस्तावेज़/Document required from seller</b>	Experience Criteria,Past Performance,Bidder Turnover,Certificate (Requested in ATC),OEM Authorization Certificate,OEM Annual Turnover,Additional Doc 1 (Requested in ATC),Additional Doc 2 (Requested in ATC),Additional Doc 3 (Requested in ATC),Additional Doc 4 (Requested in ATC),Compliance of BoQ specification and supporting document *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer

<b>बिड विवरण/Bid Details</b>	
क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेजों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ मेन् है/Do you want to show documents uploaded by bidders to all bidders participated in bid?	Yes (Documents submitted as part of a clarification or representation during the tender/bid process will also be displayed to other participated bidders after log in)
बिड लगाने की समय सीमा स्वतः नहीं बढ़ाने के लिए आवश्यक बिड की संख्या। / Minimum number of bids required to disable automatic bid extension	2
दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी। / Number of days for which Bid would be auto-extended	10
ऑटो एक्सटेंशन अधिकतम कितनी बार किया जाना है। / Number of Auto Extension count	3
विगत प्रदर्शन /Past Performance	10 %
बिड से रिवर्स नीलामी सक्रिय किया/Bid to RA enabled	Yes
रिवर्स नीलामी योग्यता नियम/RA Qualification Rule	H1-Highest Priced Bid Elimination
व्यापक रखरखाव शुल्क आवश्यक / Comprehensive Maintenance Charges Required	Yes
बिड का प्रकार/Type of Bid	Two Packet Bid
तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय /Time allowed for Technical Clarifications during technical evaluation	10 Days
निरीक्षण आवश्यक (सूचीबद्ध निरीक्षण प्राधिकरण /जेम के साथ पूर्व पंजीकृत एजेंसियों द्वारा)/Inspection Required (By Empanelled Inspection Authority / Agencies pre-registered with GeM)	Yes
Inspection to be carried out by Buyers own empanelled agency	Yes
Type Of Inspection	Stage-wise Inspection
Name of the Empanelled Inspection Agency/ Authority	Board of Officers
मूल्यांकन पद्धति/Evaluation Method	Total value wise evaluation
वित्तीय दस्तावेज की आवश्यकता है / Financial Document Required	Yes
मध्यस्थता खंड/Arbitration Clause	No
सुलह खंड/Mediation Clause	No

**ईएमडी विवरण/EMD Detail**

एडवाइजरी बैंक/Advisory Bank	State Bank of India
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ईएमडी राशि/EMD Amount	7600000
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**ईपीबीजी विवरण /ePBG Detail**

एडवाइजरी बैंक/Advisory Bank	State Bank of India
ईपीबीजी प्रतिशत (%) /ePBG Percentage(%)	3.00
ईपीबीजी की आवश्यक अवधि (माह) /Duration of ePBG required (Months).	62

(a). जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित कैटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज प्रस्तुत करने है। एमएसई कैटेगरी के अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।/EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy.

(b). ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए। / EMD & Performance security should be in favour of Beneficiary, wherever it is applicable.

**लाभार्थी /Beneficiary :**

CFA  
DIRECTORATE GENERAL ARMED FORCES MEDICAL SERVICES, Department of Defence, DG Armed Forces Medical Service, Ministry of Defence  
(Dgafms)

बोली विभाजन लागू नहीं किया गया/ Bid splitting not applied.

**एमआईआई खरीद वरीयता / MII Purchase Preference**

एमआईआई खरीद वरीयता / MII Purchase Preference	Yes
मेक इन इंडिया विक्रेताओं को खरीद में प्राथमिकता, यदि उनका मूल्य L1+X% तक की सीमा में है / Purchase Preference to MII sellers available upto price within L1+X%	20
मेक इन इंडिया खरीद में प्राथमिकता के लिए बिड की मात्रा का अधिकतम प्रतिशत / Maximum Percentage of Bid quantity for MII purchase preference	50
सार्वजनिक खरीद (मेक-इन-इंडिया को प्राथमिकता) आदेश 2017 के अनुसार केवल क्लास 1/क्लास 2 के स्थानीय आपूर्तिकर्ताओं को ही भागीदारी की अनुमति है दिनांक 16.09.2020 (समय-समय पर संशोधित एवं लागू) / Allow participation only from Class 1/Class 2 local suppliers as per the Public procurement(Preference to Make-in-india) order 2017 date 16.09.2020(as amended and applicable time to time)	Yes, in compliance with the MII ORDER : DPIIT Order(as amended and applicable time to time)

## एमएसई खरीद वरीयता/MSE Purchase Preference

एमएसई खरीद वरीयता/MSE Purchase Preference	Yes
सूक्ष्म और लघु उद्यम मूल उपकरण निर्माताओं को खरीद में प्राथमिकता, यदि उनका मूल्य L1+X% तक की सीमा में हो / Purchase Preference to MSE OEMs available upto price within L1+X%	15
सूक्ष्म और लघु उद्यम को खरीद में प्राथमिकता के लिए बिड की मात्रा का अधिकतम प्रतिशत / Maximum Percentage of Bid quantity for MSE purchase preference	25

1. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

2. Experience Criteria: In respect of the filter applied for experience criteria, the Bidder or its OEM of the product offered in the bid {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU for number of Financial years as indicated above in the bid document before the bid opening date. Copies of relevant contracts and delivery acceptance certificates like CRAC to be submitted along with bid in support of having supplied some quantity during each of the Financial year. In case of bunch bids, the category of primary product having highest value should meet this criterion.

3. OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

4. Preference to Make In India products (For bids < 200 Crore): Preference shall be given to Class 1 local supplier as defined in public procurement (Preference to Make in India), Order 2017 as amended from time to time and its subsequent Orders/Notifications issued by concerned Nodal Ministry for specific Goods/Products. The minimum local content to qualify as a Class 1 local supplier is denoted in the bid document. If the bidder wants to avail the Purchase preference, the bidder must upload a certificate from the OEM regarding the percentage of the local content and the details of locations at which the local value addition is made along with their bid, failing which no purchase preference shall be granted. In case the bid value is more than Rs 10 Crore, the declaration relating to percentage of local content shall be certified by the statutory auditor or cost auditor, if the OEM is a company and by a practicing cost accountant or a chartered accountant for OEMs other than companies as per the Public Procurement (preference to Make-in -India) order 2017 dated 04.06.2020. Only Class-I and Class-II Local suppliers as per MII order dated 4.6.2020 will be eligible to bid. Non - Local suppliers as per MII order dated 04.06.2020 are not eligible to participate. However, eligible micro and small enterprises will be allowed to participate .The buyers are advised to refer the OM No.F.1/4/2021-PPD dated 18.05.2023.

[OM No.1 4 2021 PPD dated 18.05.2023](#) for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017.

5. Purchase preference will be given to MSEs having valid Udyam Registration and whose credentials are validated online through Udyam Registration portal as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail themselves of the Purchase preference, the bidder must be the manufacturer / OEM of the offered product on GeM. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises and hence resellers offering products manufactured by some other OEM are not eligible for any purchase preference. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service and Buyer will decide

eligibility for purchase preference based on documentary evidence submitted, while evaluating the bid. If L-1 is not an MSE and MSE Seller (s) has / have quoted price within L-1+ 15% (Selected by Buyer) of margin of purchase preference /price band defined in relevant policy, such MSE Seller shall be given opportunity to match L-1 price and contract will be awarded for 25% (selected by Buyer) percentage of total quantity. The buyers are advised to refer the OM No. F.1/4/2021-PPD dated 18.05.2023 [OM No.1 4 2021 PPD dated 18.05.2023](#) for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if seller is validated on-line in GeM profile as well as validated and approved by Buyer after evaluation of documents submitted.

6. Past Performance: The Bidder or its OEM {themselves or through re-seller(s)} should have supplied same or similar Category Products for 10% of bid quantity, in at least one of the last three Financial years before the bid opening date to any Central / State Govt Organization / PSU. Copies of relevant contracts (proving supply of cumulative order quantity in any one financial year) to be submitted along with bid in support of quantity supplied in the relevant Financial year. In case of bunch bids, the category related to primary product having highest bid value should meet this criterion.

#### **7. Inspection of Stores by Nominated Inspection Authority / Agency of buyer or their authorized representatives**

An independent third party Professional Inspection Body can help buyer in mitigating buyer's risk with pre-dispatch/post-dispatch inspection in order to ensure that equipment, components, solutions and documentation conform to contractual requirements. The buyer has a right to inspect goods in reasonable manner and within reasonable time at any reasonable place as indicated in contract. Inspection Fee/ Charges (as pre-greed between buyer and Inspection Agency) would be borne by the buyer as per their internal arrangement but may be recovered from the seller if the consignment failed to conform to contractual specification and got rejected by the Inspection Officer .If so requested and accepted by the seller , initially seller may pay for inspection charges as applicable and get the same reimbursed from buyer if consignment accepted by the Inspecting Officer . For reimbursement seller has to submit proof of payment to Inspection Agency.

Seller/OEM shall send a notice in writing / e-mail to the Inspecting officer / inspection agency specifying the place of inspection as per contract and the Inspecting officer shall on receipt of such notice notify to the seller the date and time when the stores would be inspected. The seller shall, at his own expenses, afford to the Inspecting officer, all reasonable facilities as may be necessary for satisfying himself that the stores are being and or have been manufactured in accordance with the technical particulars governing the supply. The decision of the purchaser representative /inspection authority regarding acceptance / rejection of consignment shall be final and binding on the seller.

The Seller shall provide, without any extra charge, all materials, tools, labour and assistance of every kind which the Inspecting officer may demand of him for any test, and examination, other than special or independent test, which he shall require to be made on the seller's premises and the seller shall bear and pay all costs attendant thereon.

The seller shall also provide and deliver store / sample from consignment under inspection free of charge at any such place other than his premises as the Inspecting officer may specify for acceptance tests for which seller/OEM does not have the facilities or for special/ independent tests.

In the event of rejection of stores or any part thereof by the Inspecting officer basis testing outside owing to lack of test facility at sellers premises, the seller shall, on demand, pay to the buyer the costs incurred in the inspection and/or test. Cost of test shall be assessed at the rate charged by the Laboratory to private persons for similar work.

Inspector shall have the right to put all the stores or materials forming part of the same or any part thereof to such tests as he may like fit and proper as per QAP/governing specification. The seller shall not be entitled to object on any ground whatsoever to the method of testing adopted by the Inspecting officer.

Unless otherwise provided for in the contract, the quantity of the stores or materials expended in test will be borne by seller.

Inspecting officer is the Final Authority to Certify Performance / accept the consignment. The Inspecting officer's decision as regards the rejection shall be final and binding on the seller.

The seller shall if so required at his own expense shall mark or permit the Inspecting officer to mark all the approved stores with a recognised Government or purchaser's mark.

8. Reverse Auction would be conducted amongst all the technically qualified bidders except the Highest quoting

bidder. The technically qualified Highest Quoting bidder will not be allowed to participate in RA. However, H-1 will also be allowed to participate in RA in following cases:

- i. If number of technically qualified bidders are only 2 or 3.
- ii. If Buyer has chosen to split the bid amongst N sellers, and H1 bid is coming within N.
- iii. In case Primary product of only one OEM is left in contention for participation in RA on elimination of H-1.
- iv. If L-1 is non-MSE and H-1 is eligible MSE and H-1 price is coming within price band of 15% of Non-MSE L-1
- v. If L-1 is non-MII and H-1 is eligible MII and H-1 price is coming within price band of 20% of Non-MII L-1

### Digital Radiography System (V2) ( 16 pieces )

(क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक/Minimum 50% and 25% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively)

#### तकनीकी विशिष्टियाँ /Technical Specifications

\* जेम केटेगरी विशिष्टि के अनुसार / As per GeM Category Specification

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Requirement (Allowed Values)
Table and Table top parameters	<b>Type of table</b>	Elevating Type, Floating Top Type
	<b>Type of table movement</b>	Motorized, Manual
Warranty	<b>Warranty in Years</b>	1, 2, 3, 4, 5 Or higher (year)

व्यापक रखरखाव / Comprehensive Maintenance	
Warranty of required product	5 Year
Comprehensive Maintenance Duration (Post Warranty)	5 Year

\*Warranty displayed under the AMC/CMC Details section will supersede the warranty displayed under the catalog specification

#### Additional Specification Parameters - Digital Radiography System (V2) ( 16 pieces )

Specification Parameter Name	Bid Requirement (Allowed Values)
The instant procurement is for Direct Digital Radiography System with accessories.	Agreed
Technical Evaluation of the offered product will be done solely on the basis of BBQRs uploaded as buyer added additional terms and conditions (ATC) in this tender. The GeM golden parameters selected above will be ignored during product evaluation.	Agreed

Specification Parameter Name	Bid Requirement (Allowed Values)
The bidder should submit bid duly complying with the BBQRs and not as per GeM golden parameters selected above.	Agreed

\* Bidders offering must also comply with the additional specification parameters mentioned above.

**परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity**

क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी के दिन/Delivery Days
1	*****	*****Kanpur Nagar	1	120
2	*****	*****South West delhi	1	120
3	*****	*****Srinagar	1	120
4	*****	*****South West delhi	1	120
5	*****	*****Kolkata	1	120
6	*****	*****Pune	1	120
7	*****	*****Panchkula	1	120
8	*****	*****Visakhapatnam	1	120
9	*****	*****Dehradun	1	120
10	*****	*****Nashik	1	120
11	*****	*****Jabalpur	1	120
12	*****	*****Jalandhar	1	120
13	*****	*****Meerut	1	120
14	*****	*****Pune	1	120
15	*****	*****Mumbai	1	120
16	*****	*****Kamrup	1	120

**Special terms and conditions-Version:1 effective from 07-05-2024 for category Digital Radiography System (V2)**

1. All Provisions of Drugs and Cosmetics Act, 1940 and Rules (including Medical Device Rule 2017) made there under as amended till date will always be applicable. This will include all notifications issued by Central Drugs Standard Control Organization (CDSCO), Ministry of Health & Family Welfare (MoHFW) and Department of Pharmaceuticals (DOP), Ministry of Chemicals & Fertilizers time to time in this regard.
2. The sellers are registered on GeM based on the self declaration of valid Medical Device License, product certification, test reports etc. However, buyers must check and validate the details at their end for all applicable licenses and certifications e.g., validity and authenticity/genuineness of Medical Device license, product certification, manufacturer certification/licenses, test reports etc.
3. In case of authorized resellers/distributors, it will be the legal & regulatory liability of the manufacturer to ensure that their resellers/distributors are operating in compliance with all relevant laws and regulations and are properly licensed to sell the manufacturer's products, including verifying the validity and authenticity of Medical Device license held by them.

4. The price offered by the seller/bidder shall not, in any case exceed the DPCO/NPPA controlled price or price fixed by State Government, if any. The seller must reduce the prices if there is any reduction in DPCO/NPPA ceiling price or price fixed by State Government, if any.
5. Any other Terms and Conditions which is not included or at variance with the conditions specified in STC/GTC, may be added by the buyer through Additional Terms and Conditions (ATC) in the bid to ensure items are procured from authentic/validated source with appropriate and applicable quality. The above terms and conditions are in reverse order of precedence i.e. ATC shall supersede specific STC which shall supersede General Terms and Conditions (GTC), whenever there are any conflicting provisions.
6. **Comprehensive warranty:** Comprehensive warranty shall include preventive maintenance including calibration as per technical/ service /operational manual of the manufacturer, service charges and spares. During the warranty period commencing from date of the successful completion of warranty period, Service personnel shall visit each consignee site as recommended in the manufacturer's technical/ service /operational manual, at least once in six months. warranty shall not be including the consumables. Further there will be 98% uptime warranty during warranty period on 24 (hrs) X 7 (days) X 365 (days) basis, with penalty, to extend warranty period by double the downtime period.
7. **Service centres:** Details of Service outlets in India to render services for equipment to be furnished to buyer/consignees with complete address, telephone numbers, e mails etc at time of making the supplies. It shall be the responsibility of seller to ensure that authorized service centres are available to cater to the areas where supplies are made within reasonable distance from where the service calls can be handled. Details of toll-free numbers for service call and online registration of service requests also to be provided buyer/consignee at the time of supplies.
8. **Source of supply:** It shall be responsibility of seller to provide Documents regarding source of equipments such as copy of Performa invoice or any other documents to establish that the products supplied are manufactured by OEM indicated and sourced from them.
9. **Packing and Marking:** Medical equipments being very delicate and sensitive packing for the goods should be strong and durable enough to withstand transit including transshipment (if any), rough handling, open storage etc. without any damage, deterioration etc. .The size, weights and volumes of the packing cases, remoteness of the final destination of the goods, availability or otherwise of transport and handling facilities at all points during transit up to final destination,. Quality of packing, the manner of marking within & outside the packages and provision of accompanying documentation shall take into consideration the type of medical equipments being supplied. The accessories shall be suitably labelled and packed. Each of the package shall be marked on three sides with indelible paint of proper quality: indicating contract number and date, brief description of goods including quantity, Packing list reference number, country of origin of goods and any other relevant details.
10. **Spare Parts:** Seller shall provide materials, information etc. pertaining to spare parts manufactured and supplied by the OEM. It shall be ensured that the required spares are available for purchase at least for 10 years from date of supplies. In case due to any reasons the production of the spare parts is discontinued sufficient advance notice should be given to the buyer/consignee before such discontinuation to provide adequate time to purchase the required spare parts etc. Further, OEM and their service centres/dealers shall carry sufficient inventories to assure ex-stock supply of consumables and spares for the equipments so that the same are available. OEM or reseller shall always accord most favoured client status to the buyer/consignee and shall give the most competitive price for spares and consumables of its machines/equipments supplied.
11. **Installation, Training, Manuals:** Seller shall be responsible to carry out Installation & commissioning, Supervision and Demonstration of the goods. They shall provide required jigs and tools for assembly, minor civil works for the completion of the installation and Training of Consignee's representatives for operating and maintaining the equipment and supplying required number of operation & maintenance manual for the goods. In case the category parameters are specifying any requirements regarding the installations, training and manuals the same shall also be applicable.
12. **Electrical safety checking:** Sellers are required to make sure that they furnish the list of equipments for carrying out routine and preventive maintenance to buyer/consignee .They should make sure to periodically check the electrical safety aspects as per BIS Safety Standards or equivalent .In case they do not have required equipment for such testing should ensure that the equipments checked for electrical safety compliance through labs with facilities for such checking during every preventive maintenance call.
13. **Software:** All software updates should be provided free of cost during warranty period.

1. **Generic**

**Bidder financial standing:** The bidder should not be under liquidation, court receivership or similar proceedings, should not be bankrupt. Bidder to upload undertaking to this effect with bid.

2. **Generic**

Bidders are advised to check applicable GST on their own before quoting. Buyer will not take any responsibility in this regards. GST reimbursement will be as per actuals or as per applicable rates (whichever is lower), subject to the maximum of quoted GST %.

3. **Generic**

Bidder shall submit the following documents along with their bid for Vendor Code Creation:

- a. Copy of PAN Card.
- b. Copy of GSTIN.
- c. Copy of Cancelled Cheque.
- d. Copy of EFT Mandate duly certified by Bank.

4. **Generic**

Data Sheet of the product(s) offered in the bid, are to be uploaded along with the bid documents. Buyers can match and verify the Data Sheet with the product specifications offered. In case of any unexplained mismatch of technical parameters, the bid is liable for rejection.

5. **Generic**

Experience Criteria: The Bidder or its OEM {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU for 3 years before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the year. In case of bunch bids, the primary product having highest value should meet this criterion.

6. **Generic**

Installation, Commissioning, Testing, Configuration, Training (if any - which ever is applicable as per scope of supply) is to be carried out by OEM / OEM Certified resource or OEM authorised Reseller.

7. **Generic**

**Manufacturer Authorization:**Wherever Authorised Distributors/service providers are submitting the bid, Authorisation Form /Certificate with OEM/Original Service Provider details such as name, designation, address, e-mail Id and Phone No. required to be furnished along with the bid

8. **Generic**

OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 50 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity up to 50% of the contracted quantity during the currency of the contract at the contracted rates. The delivery period of quantity shall commence from the last date of original delivery order and in cases where option clause is exercised during the extended delivery period the additional time shall commence from the last date of extended delivery period. The additional delivery time shall be  $(\text{Increased quantity} \div \text{Original quantity}) \times \text{Original delivery period (in days)}$ , subject to minimum of 30 days. If the original delivery period is less than 30 days, the additional time equals the original delivery period. The Purchaser may extend this calculated delivery duration up to the original delivery period while exercising the option clause. Bidders must comply with these terms.

9. **Generic**

The successful bidder has to supply all essential accessories required for the successful installation and commissioning of the goods supplied. Besides standard accessories as per normal industry practice, following accessories must be part of supply and cost should be included in bid price:

#### 10. **Generic**

While generating invoice in GeM portal, the seller must upload scanned copy of GST invoice and the screenshot of GST portal confirming payment of GST.

#### 11. **OEM**

**IMPORTED PRODUCTS:** In case of imported products, OEM or Authorized Seller of OEM should have a registered office in India to provide after sales service support in India. The certificate to this effect should be submitted.

#### 12. **Inspection**

**Nominated Inspection Agency:** On behalf of the Buyer organization, any one of the following Inspection Agency would be conducting inspection of stores before acceptance:  
Pre-dispatch Inspection at Seller Premises (applicable only if pre-dispatch inspection clause has been selected in ATC):

Board of Officers

Post Receipt Inspection at consignee site before acceptance of stores:  
Board of Officers

#### 13. **Scope of Supply**

Scope of supply (Bid price to include all cost components) : Supply Installation Testing Commissioning of Goods and Training of operators and providing Statutory Clearances required (if any)

#### 14. **Certificates**

Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.

#### 15. **Turnover**

**Bidder Turn Over Criteria:** The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

#### 16. **Turnover**

**OEM Turn Over Criteria:** The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria. In case of bunch bids, the OEM of CATEGORY RELATED TO primary product having highest bid value should meet this criterion.

#### 17. **Service & Support**

Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.

**18. Service & Support**

Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.

**19. Warranty**

Bidder / OEM has to give an undertaking that after expiry of warranty period, it will provide Comprehensive Maintenance Service for next 5 years for the offered products at the rate not more than 5 % of contract price per annum. Buyer reserves the right to enter into a CMC agreement with the Successful Bidder / OEM after expiry of the Warranty period at above mentioned rate and the payment for the CMC charges would be made Annually after rendering of the CMC Services of the relevant CMC period. Performance Security of the successful bidder shall be forfeited if it fails to accept the CMC contract when called upon by the buyer. CMC would include cost of

To be paid by the consignee unit (Upload the undertaking). The original Performance Security of contract will be returned only after submission and verification of AMC Performance Security for 3% of total CMC value valid up to CMC period plus 2 months (if there is no other claim).

**20. Warranty**

Warranty period of the supplied products shall be 5 years from the date of final acceptance of goods or after completion of installation, commissioning & testing of goods (if included in the scope of supply), at consignee location. OEM Warranty certificates must be submitted by Successful Bidder at the time of delivery of Goods. The seller should guarantee the rectification of goods in case of any break down during the guarantee period. Seller should have well established Installation, Commissioning, Training, Troubleshooting and Maintenance Service group in INDIA for attending the after sales service. Details of Service Centres near consignee destinations are to be uploaded along with the bid.

**21. Warranty**

Successful bidder will have to ensure that adequate number of dedicated technical service personals / engineers are designated / deployed for attending to the Service Request in a time bound manner and for ensuring Timely Servicing / rectification of defects during warranty period, as per Service level agreement indicated in the relevant clause of the bid.

**22. Warranty**

Timely Servicing / rectification of defects during warranty period: After having been notified of the defects / service requirement during warranty period, Seller has to complete the required Service / Rectification within 4 days time limit. If the Seller fails to complete service / rectification with defined time limit, a penalty of 0.5% of Unit Price of the product shall be charged as penalty for each week of delay from the seller. Seller can deposit the penalty with the Buyer directly else the Buyer shall have a right to recover all such penalty amount from the Performance Security (PBG). Cumulative Penalty cannot exceed more than 10% of the total contract value after which the Buyer shall have the right to get the service / rectification done from alternate sources at the risk and cost of the Seller besides forfeiture of PBG. Seller shall be liable to re-imburse the cost of such service / rectification to the Buyer.

**23. Buyer Added Bid Specific ATC**

Buyer uploaded ATC document [Click here to view the file.](#)

**24. Generic**

Buyer Organization specific Integrity Pact shall have to be complied by all bidders. Bidders shall have to upload scanned copy of signed integrity pact as per Buyer organizations policy along with bid. [Click here to view the file](#)

**25. Buyer Added Bid Specific ATC**

**BBQR OF DIRECT DIGITAL RADIOGRAPHY SYSTEM WITH ACCESSORIES**

<b>S No</b>	<b><u>Tender specifications</u></b>
<b>01.</b>	<b><u>General</u></b>
(a)	The offered model should be latest, static digital radiography system suitable for radiography of all body parts.
(b)	The unit should be a digital system with twin flat panel detectors.
(c)	It should have manufacturing certificate: ISO / BIS/ ICMED / CDSCO
(d)	It should have quality certification: EC 4 digits notified body/ US FDA
(e)	It should be AERB type approval
(f)	There must be at-least one installation of the system in India with a satisfactory performance certificate from the user
(g)	All technical information in the tender document must be supported by original product data sheets.
(h)	Compliance sheet must be strictly under the headings given in the tender document and should be supported by data sheets.
(i)	At least two of the following three viz X-Ray generator, flat panel detector and X-Ray tube should be from the OEM of the quoted unit.
<b>02.</b>	<b><u>X- Ray Generator</u></b>
(a)	Latest system with Micro-processor controlled High Frequency X-Ray Generator of 200 KHz or more.
(b)	Power output of generator should be 80Kw or more to give at least 800 mA at 100 KV.

(c)	Radiography KV Range should be 40 to 150KV or more with an increment of 1KV per step.
(d)	mA Output: 1000mA or more.
(e)	Exposure time: 1 ms to 5 Sec.
(f)	mAs Range: 1 to 500mAs or more.
(g)	Digital display of mAs and kV and an electronic timer should be available.
(h)	Automatic Exposure Control device should be available.
(i)	The generator must be completely integrated with console workstation and it should be possible to control all exposure parameters from the software console.
<b>03.</b>	<b>X-Ray tube and Collimator</b>
(a)	Output should match the output of the Generator.
(b)	It must have Rotating Anode thermally protected X-Ray tube with 9000 rpm or more
(c)	There should be dual Focal spots with the Large focus measuring 1.2 mm or less in diameter with output of 80 kW and Small focus measuring 0.6 mm or less in diameter with output of 30 kW or more.
(d)	Anode heat storage capacity of tube should not be less than 600KHU.
(e)	It should have an in-built Multi-leaf collimator with light source for easy positioning and auto-shut provision for the light source.
(f)	Collimator must be automatic with manual over-ride facility.
(g)	Should be controllable by exam preset and control from the software

(h)	Blade control must be 4 way motorized type with individual blade control
(i)	Should have motorized auto filter programmed with APR
<b>04.</b>	<b>Ceiling suspended 3D Column Stand.</b>
(a)	The X-Ray Tube assembly should be ceiling suspended.
(b)	It should be capable of motorized movements of 300 cm or more and vertical movement of 125 cm or more.
(c)	Tube rotation should be possible in all directions with at least 120 degree rotation in vertical and horizontal axis.
(d)	It Should have electromagnetic brakes with fully counter balanced mechanism. It should have sensor for collision protection.
(e)	It should have provision of auto-tracking, auto-positioning and auto-centering with table-Bucky and vertical Bucky.
(f)	The tube should be capable of Auto Positioning based on the APR
(g)	It should have facility to display FFD/ SID
(h)	All cables should be concealed in the ceiling suspended system.
(i)	The Unit should have LED /LCD display unit of minimum of 8" size mounted on the tube side to display Positioning details such as SID, angle of tube etc. Additional details if displayed will be added advantage.
(j)	Preview of the image to be displayed on Tube Head Unit
(k)	Motorized transverse movement using remote control should be possible
<b>05.</b>	<b>Horizontal Bucky Table</b>

(a)	Compact Bucky Table with floating table-top of carbon-fiber or equivalent radiolucent material with removable grid for SID of 100 cm
(b)	It should have transverse movement of 10 cm or more and longitudinal movement of 40cm or more with electromagnetic brakes.
(c)	It should have height adjustment facilities with foot-switches for adjusting height, longitudinal and horizontal movement and locking.
(d)	It should have in-built Flat-Panel Detectors system.
(e)	Weight carrying capacity of the Table should be 200 Kg or more.
(f)	It should have automatic grid sensing capability/grid suppression lines to avoid exposure with the wrong grid for patient safety.
(g)	Auto stitching facility must be possible on the table Bucky.
(h)	Should have sensors for collision protection during downwards movement of Table
<b>06.</b>	<b>Vertical Bucky Stand</b>
(a)	Floor or wall-mounted Motorized Vertical Bucky stand should have inbuilt Flat Panel Detector for chest and skeletal X-Ray examinations.
(b)	It should have provision to do Chest radiography with and without grid.
(c)	Tilting of -20 to +90 degrees should be possible.
(d)	Should have sensors for collision protection during downwards movement of vertical stand.
<b>07.</b>	<b>Operating Station Stand</b>

(a)	It should have resolution TFT/ LCD monitor of minimum 19" size or more (fully flat) with minimum 1024 x 1024 or more display matrix and anti-reflective front screen.
(b)	Following features should be available on the panel:-
	(i) Machine ON/OFF switch
	(ii) Digital Display of KV, mA & mAs.
	(iii) KV, mA & mAs increases and decreases switches.
	(iv) Anatomical Programming should be provided in which KV and mAs are automatically selected depending upon the part of the body to be X-Rayed.
(c)	Operating Console should have facility for entering patient demographics, viewing and processing image and documentation.
(d)	Preview image should be available in 5 sec or less.
(e)	HDD encryption and cyber security protection to be provided.
(f)	The console should also have the functionality/ tool to correct radiographic magnification on the image.
(g)	The system must be capable for AI features such as Bone suppression and Lung nodule identification
<b>08.</b>	<b>Flat Panel Detector</b>
(a)	The horizontal table and vertical stand have separated solid Flat- panel detector of size 43 cm x 43 cm or more fully integrated into Bucky
(b)	Detector should be of Amorphous Silicon type with CSI scintillator.
(c)	The detector pixel matrix should be 3K x 3K or more with DQE of at least 65%.
(d)	Pixel size should be 140 microns or lesser.

(e)	The spatial resolution of the detector should be 3 line- pairs per mm or better.
(f)	Detector should be dust and water resistance with IP55 rating .
(g)	Should have inbuilt shock logging mechanism and data to be logged in the main console SW.
<b>09.</b>	<b>Independent workstation for Post-Processing.</b>
(a)	An independent Digital workstation should be provided for image viewing, post-processing, reporting, archiving and documentation.
(b)	The digital workstation should be based on the latest high-speed processor of at least 64 bit. The processor should be quad-core or better with in- built graphics card with minimum 8GB RAM and 1TB storage or more.
(c)	It should have a high resolution TFT/LCD monitor of minimum 19" size or more (Fully flat with 2K x 2K or more display matrix for diagnostic image viewing and anti-reflective front screen.
(d)	It should have a DVD writer and a USB port for recording images on CD/DVD or USB drives.

<p>(e)</p> <p>(i) Patient list with capability to Query/Search on a variety of patient demographics</p>	<p>It should enable viewing of the exposed radiograph and allow the following post - processing functions: -</p> <p>(ii) DICOM viewing, Windowing, Zoom, Pan, Magnify, Annotate, Mark, Measure, mirroring, gray-scale inversion.</p> <p>(iii) It should have a Reporting software with preset and modifiable reporting templates.</p> <p>(iv) Connectivity to DICOM printers with multi-format options for printing and to external storage devices and DICOM network.</p>
<p>(f)</p>	<p>System should have hardware and software for seamless auto-stitching of images of body parts like whole spine, entire lower limb (pelvis to toes) using both horizontal and vertical Bucky, without image distortion or artifacts with ability to store, print and archive the stitched images.</p>
<p>(g)</p>	<p>The system should be fully network-ready with capability for functioning with an existing or future PACS/RIS/HIS.</p>
<p>(h)</p>	<p>DICOM Modality work list (DMWL) and modality Pre-procedure Setup should be enabled on the main workstation.</p>
<p>(i)</p>	<p>Radiation Dose to patient should be displayed at the end of the study.</p>
<p><b>10.</b></p>	<p><b>Printer</b></p>
<p>(a)</p>	<p>Dry-chemistry Camera with at least 500 dpi resolution or more should be provided</p>
<p>(b)</p>	<p>It should have at least online ports for printing the digital images.</p>
<p>(c)</p>	<p>The printer should have at least three trays for different sizes of film with all sizes available online.</p>
<p>(d)</p>	<p>Multi- format printing should be possible with user selectable options.</p>

(e)	500 films of each film size of 10 x 8", 14 x 11" and 17 x14 to be provided at installation.
<b>11.</b>	<b>Accessories</b>
(a)	Voltage Stabilizer of required capacity to support the entire system.
(b)	Online UPS with 30 minutes back-up for the computer systems should be available.
(c)	Four numbers of 'Zero lead' aprons and protective shields for Gonads, thyroids respectively.
(d)	Slim LED view boxes of standard make (4 in 1) -2nos.
(e)	Essential furniture like table for operating console, at least four swivel chairs on castors, one cupboard for storage of accessories, Storage shelves for printed films, examination foot-step for patient, stand for Apron and gonad shields
<b>12.</b>	<b>Warranty and Annual Maintenance Contract</b>
(a)	Warranty of 05 years including all parts, accessories and auxiliary including X-Ray Tube and detectors.
(b)	Cost of comprehensive AMC for next 5 years to be specified separately. The vendor should guarantee the service and spare support for the entire duration of its life -cycle including the period covered under warranty and comprehensive maintenance contract (CMC)
(c)	During the period of warranty/ comprehensive maintenance contract, maintenance including repair/ replacement of the accessories supplied by the firm except disposables will be the responsibilities of the firm.
<b>13.</b>	<b>Service Back-up and Downtime</b>
(a)	<b>Satisfactory service backup facility should be available to enable on-site presence of Service Engineers within 24 hrs of logging a complaint and completion of repairs within 48 hrs.</b>

(b)	Maximum acceptable downtime of equipment during warranty period not to exceed five percent, calculated separately for each year. If the downtime exceeds this level, then the warranty period to be extended by twice the period of downtime exceeding 5%
(c)	Regular preventive maintenance, including period QA checks as per AERB norms will be part of the warranty/ CAMC.
<b>14.</b>	<b>Partial Turnkey basis.</b>
(a)	The new eqpt is to be installed on a partial turnkey basis.
(b)	The modification of existing radiography room will be as per approved plan to be finalized in consultation with the consignee hospitals authorities and in conformity to AERB approved layout of radiography Rooms.
(c)	The size of the existing DR room will be about 250-300 sq ft . the operating Console and workstation Room is about 200-250 sq ft and the changing Room and wash Room is about 80- 100 sq ft.
(d)	The scope of partial Turnkey will including but not be limited to the following:
	(i) New finishes of the rooms with tiling, wall painting, false ceiling, wooden paneling.
	(ii) Waterproofing of the roof is to be done.
	(iii) The walls will be cement plastered with Plaster of Paris finishes and be painted with washable plastic emulsion paint.
	(iv) Floor trenches with block board covers will be provided for the cables. All the internal wiring should be of concealed variety.
	(v) The doors to the various rooms are to be entirely replaced with durable Glass and display sign with adequate locking mechanism. Felt padding to be provided at the junction of the doors to avoid dust and provide insulation.
	(vi) Doors to the Radiography room and viewing window between the console room and Radiography Room will be in conformity with AERB guidelines.

	(vii) All light fixtures will be of LED type and to be accommodate/ integrated in the false ceiling along with smoke detectors. Cove lighting/ profile lighting will be provided in the ceiling of all rooms.
	(viii) Complete plumbing operations will be provided including replacement of pipes, laying of sanitary ware, washable, geysers etc.
	(ix) Arrangement of water supply lines for drinking and general use including hot water will be made, provision of RO drinking water facility will be provided.
	(x) Fire safety measures: A fire alarm system of reputed make with smoke/ heat detectors indicator panels, call boxes, electronic sirens and wiring will be installed. Four hand held fire extinguisher to be provided.
	(xi) Patient calling system with LED display Boards in the patient waiting room and central control in the console room to be provided.
	(xii) Adequate signposting to be done.
	(xiii) All the eqpt along with the computers, peripherals, light points, fire alarm system and view boxes are to be supplied power through the common or a separate UPS with 30 minutes backup.
	(xiv) All the electrical wiring (copper) , switches, sockets, plugs, MCBs etc are to be of reputed make and as per ISI standards.
	(xv) Air- conditioning of the various rooms will be augmented, if required keeping in mind the temperature requirements of the eqpt.

A.

B. **FOLLOWING DOCUMENTS ARE REQUIRED TO BE UPLOADED FAILING WHICH THE BID WILL BE REJECTED**

S. No	Clause	Details	Remarks
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01	Make in India Content	<p>Self-Declaration of Make In India component of 25% and above, if available upto value of 10Cr. In case for value in excess of 10Cr Class-I/Class-II local supplier, certificate from statutory auditor or chartered accountant is required giving the percentage of local content in prescribed format as per guidelines promulgated by GOI, Ministry of Chemicals &amp; Fertilizers, Department of Pharmaceuticals vide policy no.</p> <p>F.No.31026/36/2016-MD dt 18<sup>th</sup> May 2018.</p>	<p>The certificate should necessarily contain the following</p> <p>(i) Percentage of Indigenous content</p> <p>(ii) Details / Breakdown of Indigenous component</p> <p>(iii) Location at which local content is added /value addition is made.</p>
02	OEM Authorization	Manufacturing Agency Agreement from OEM covering the warranty period and CAMC period	The OEM should give undertaking that they will provide after sales service (including spare parts) throughout the period of warranty and CAMC, <u>through the bidder or themselves</u>
03	Past Performance	The Bidder or its OEM {themselves or through re-seller (s)} will provide copy of supply orders showing that he has supplied same or similar Category products for 10 % (Qty-01) of bid quantity, in at least one of the last three Financial years or current year.	<p>The supply order should be</p> <p>(i) Either from Central/ State govt organisation /PSU/ Public listed company</p> <p>or</p> <p>(ii) From Tertiary Care Centre or organization having 10 or more diagnostic labs .In this case bidder will also attach a performance certificate.</p> <p>Duly signed by the seller and the procuring organization.</p>
04	Turnover	<p>(i) OEM Turnover Certificate</p> <p>(ii) Bidder Turnover Certificate</p>	<p>Both the certificates should be signed by the CA</p> <p>The Turnover for the F.Y. 2022-23, 2023-24 and 2024-25 shall be given</p>

05	Experience criteria	To be submitted by OEM/reseller/dealer	The OEM/ reseller / dealer should have market presence for minimum 3 year. The OEM/bidder will submit at least one supply order ( at least 3 year old from date of tender opening) of same or similar medical product placed in favour of the reseller / dealer.
06	Bid Security Declaration	To be submitted by the bidder (OEM/reseller/dealer)	The Bid Security declaration is to be prepared in original on Rs. 100/- Stamp Paper and the scanned copy of the same will be uploaded on the GeM Portal.
07	Technical Evaluation	Product Demonstration	Bidder should agree for Product demonstration at own cost at the time of technical evaluation, if requested by Technical Evaluation Committee.
08	Downtime Clause	LD Against Downtime	Serviceability of 95% per year is to be ensured. This amounts to total maximum downtime of 18 days per year. Also downtime should not exceed 05 days at one time. Required spares to attain this serviceability may be stored at site by the seller at his own cost . Total down time would be calculated at the end of the year. If downtime exceed permitted downtime, LD would be applicable for the delayed period.
09	MSE and Startup Exemption for Years of Experience and Turnover	No	This being a procurement of highly sophisticated medical eqpt related to patient care, no representation on consideration for exemption in this regard will be entertained.

The bidder is supposed to sign the Integrity Pact attached in the Buyer Added ATC and upload the same with the bid. The bid will not be entertained in absence of Integrity Pact, wherever applicable

This bid will be governed by the provisions of Defence Procurement Manual-2025 (DPM-2025).

**B. FOLLOWING DOCUMENTS ARE ALSO REQUIRED TO BE UPLOADED**

- (i) **Undertaking** : Bidder to upload undertaking for Bidder Financial Standing stating bidder should not be under liquidations, court receivership or similar proceedings
- (ii) Clause by Clause compliance of technical specifications/QRs.
- (iii) Technical literature from OEM.
- (iv) Copy of PAN.
- (v) Copy of GSTIN.
- (vi) Copy of Cancelled Cheque.
- (vii) Copy of EFT mandate duly certified by bank.

**C. PLEASE NOTE**

(i) **Clarification / Representation**

(a) **IN CASE OF NORMAL BIDS**

The bid clarification date will be till 5 working days after publication of the Tender. No representations will be accepted after this date. Only representation received on GeM portal within 5 working days of publication of tender will be considered. Representations received outside GeM, through email will not be considered.

(b) **IN CASE OF CUSTOM BID**

In case of custom bid if representation window is not available on GeM portal representations may be sent

through email ([fmgt24.ce@nic.in](mailto:fmgt24.ce@nic.in)).

Representations received at this office within 5 working days of publication of tender will be accepted. Any representation received after 5 working days, from date of publication of bid will not be considered by this office.

(ii) **Technical evaluation will be done by Technical Evaluation Committee**

NO REPRESENTATIONS FOR CHANGES IN THE COMPOSITION/DATE/VENUE OF THE TECHNICAL EVALUATION COMMITTEE AND CONDITIONS OF PRODUCT DEMONSTRATION WILL BE ACCEPTED. TIME ALLOWED FOR TECHNICAL CLARIFICATIONS DURING THE TECHNICAL EVALUATION IS 02 DAYS .

(iii). **CAMC**

Equipment will be deemed to be on continuous CAMC even if CAMC papers have not been signed. Onus will be on vendor to get the stamp paper signed by Commandant/ CO of Hospital and ensure maintenance of eqpt.

NOTE

1. As per GeM Bid, terms and conditions, Past Performance has to be determined on basis of supply order of Central/ State Govt Organization/ PSU/ Public listed company.

2. Bidders not having these orders may also furnish supply order of same/ similar category of product supplied to Tertiary Care Centre run by charitable / Registered society or organization having 10 or more diagnostic labs. (Draft performance certificate has been attached which must be signed by the seller and procuring tertiary care center/lab and uploaded along with bid documents, as proof of supply .

DRAFT PERFORMANCE CERTIFICATE

**1. Reference:** - DGAFMS tender No \_\_\_\_\_ dated \_\_\_\_\_.

**2. Subject:** - Performance Certificate for (name of item).

3. Issuing Department/Organization:-

**4. Nature of Organization** (Pl tick whichever is applicable):-

- a. Tertiary Care Centres
- b. Unit run by Pvt Company
- c. Trust or Society
- d. Diagnostic Lab

1. Additional details:-

(a)	Name of product	
(b)	No. and date of supply order through which the product was procured (bidder has to submit copy of SO and QR's with the bid)	
(c)	Quantity Procured	
(d)	Date of supply or installation or commissioning whichever is later	
(e)	Has the product performed satisfactorily?	YES/NO

(f)	Has the after sales support been satisfactory?	YES/NO
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Confirmation by Specialist/MS

I as specialist/MS have used the above mentioned product for more than 3 months and I am generally satisfied with the performance of the product.

Signatures \_\_\_\_\_

Name: \_\_\_\_\_

Specialization: \_\_\_\_\_

**Only in case of non-government entity issuing the certificate**

I hereby certify that (Name of organization/Society/Trust etc.) is a Tertiary Care Centre located at (address) and having (no. of beds)

OR

I hereby certify that (name of organisation) is a firm/trust/society/company having the head office at (address) and having more than 10 diagnostic labs.

**अस्वीकरण/Disclaimer**

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for [attached categories](#), trials are allowed as per approved procurement policy of the buyer nodal Ministries)
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.

12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.
15. Buyer added ATC Clauses which are in contravention of clauses defined by buyer in system generated bid template as indicated above in the Bid Details section, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by GeM GTC.
16. In a category based bid, adding additional items, through buyer added additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogs or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

## **Additional Clause For Comprehensive Maintenance Charges**

1.CMC shall include preventive maintenance including calibration as per technical/ service /operational manual of the manufacturer, service charges and spares, after satisfactory completion of Warranty. During the CMC period commencing from date of the successful completion of warranty period, Service personnel shall visit each consignee site as recommended in the manufacturer's technical/ service /operational manual, at least once in six months or as per user requirement. Cost of consumables shall not be included in CMC. Further there will be 98% uptime warranty during CMC period on 24 (hrs) X 7 (days) X 365 (days) basis, with penalty, to extend CMC period by double the downtime period.

2.CMC charges to be indicated as percentage of cost of equipment quoted for each year after the warranty period.

3.GST shall be included in the CMC Charges quoted.

4.Cost of CMC will be added for Ranking/Evaluation purpose with depreciation formula.A 10% discounting rate per year shall be applied on CMC Charges for price evaluation on Net Present Value.

5.The payment of CMC will be made on quarterly basis after satisfactory completion of said period, duly certified by end user.

6.While creating a bid or RA, buyers shall indicate whether CMC is required against Yes/No" options. If CMC Charges are included, an option for number of years for CMC required after the warranty period shall be available.Under this option up to 10 years can be chosen for CMC charges beyond warranty period.

7.In case the bid has a provision for CMC, the warranty of the product will also be deemed to have been converted into Comprehensive warranty including preventive maintenance and calibration as per technical/ service /operational manual of the manufacturer, service charges and spares, during the Warranty Period also. Sellers are therefore advised to include the cost of Comprehensive Warranty including spares (excluding consumables) also in product Cost.

8.The CMC functionality shall be available in bid only and no direct RA shall be applicable.In case of bid to R/A decrement rules shall be applicable on total price inclusive of CMC charges. Bunching of products shall not be available while creating bids with CMC charges.

8.1.Buyer shall indicate number of years of warranty by selecting different options available in the field depending on warranty parameter applicable in category parameters for the equipment. No. of years of warranty indicated here shall supersede the warranty period indicated elsewhere in bid or product specifications. The Seller while participating in Bid/RA will get fields to indicate CMC charges as percentage depending on number of years of CMC selected by Buyer. The following shall be applicable, if 5 year CMC selected:

- CMC charges for 1st year after warranty period- Percentage to be indicated- A1
- CMC charges for 2nd year after warranty period- Percentage to be indicated- A2
- CMC charges for 3rd year after warranty period - Percentage to be indicated- A3
- CMC charges for 4th year after warranty period - Percentage to be indicated- A4
- CMC charges for 5th year after warranty period - Percentage to be indicated- A5

Similarly, A6 to A10 are to be indicated for 6th to 10th year of CMC if applicable.

8.2.The calculation of CMC Charges shall take into account the number of years of warranty and duration of CMC as specified while creating bid.

8.3. In the price evaluation, the system shall provide function to calculate the cost of each equipment by formula indicated below including CMC and then show the inter-se-ranking of the bidders. The following are the variables

- (i) Number of years for which CMC required.
- (ii) Number of years of product warranty

The formula for calculating total cost including CMC charges shall be as under:

Total Cost for evaluation =

$C + C * \{ (A1/100)/(1.10^n) + (A2/100)/(1.10^{n+1}) + (A3/100)/(1.10^{n+2}) + (A4/100)/(1.10^{n+3}) + (A5/100)/(1.10^{n+4}) \}$  and so on

C - Cost for equipment quoted and n shall be number of years of product warranty specified.

If 2 year warranty specified, n shall be 2 and if 5 year warranty specified, n shall be 5. A1, A2, A3, A4 & A5 shall depend on how many years CMC selected. For 3 year CMC, only A1, A2 and A3 factors are to be taken into account and A4 and A5 will not be applicable.

8.4. CMC charges offered for each subsequent year should be same or higher than preceding year.

8.5. The CMC charges shall be offered within range of 3 to 25% of cost of equipment.

9. Since CMC charges are to be paid only later for each year during CMC period, applicable performance guarantee amount after placement of contract shall be based on the cost of equipment excluding the cost of CMC Charges.

10. Performance bank guarantee applicable for CMC is to be submitted at start of the CMC and shall be applicable between 2.5% to 10% as specified in bid on total CMC Charges. The PBG submitted after award of contract shall be released only after new PBG for the CMC period is submitted and accepted by buyer/consignee after due verification. Bank guarantee for CMC is to remain valid till completion of CMC period plus one year. The bank guarantee for CMC shall be submitted to buyer directly. In case, seller fails to submit the PBG or does not provide services for the CMC contract after expiry of warranty period then PBG of equipment shall be forfeited.

11. In case of splitting of order quantity, equipment cost and CMC charges offered by L1 bidder shall be matched by higher quoting eligible bidders on one-to-one basis. The equipment cost and CMC charges (year to year) shall be matched individually.

12. The CMC Contract shall be an offline contract to be handled by buyer. The payment of CMC will be made on quarterly basis after satisfactory completion of said period, duly certified by end user and scope of CMC will be as per para 1 above.

13. CMC Charges are inclusive of all the charges for Transportation, Lodging, Boarding, all insurances including third party insurance and all other incidental charges. The same shall include GST. The prices also include cost of spares and damaged parts. Purchaser does not have any liability, whatsoever, over and above the cost of CMC. It also includes for arranging hand tools & tackles, special tools etc. required to carry out the work.

**All GeM Sellers/Service Providers shall ensure full compliance with all applicable labour laws, including the provisions, rules, schemes and guidelines under the four Labour Codes i.e. the Code on Wages, 2019; the Industrial Relations Code, 2020; the Occupational Safety, Health and Working Conditions Code, 2020; and the Code on Social Security, 2020 as and when notified and brought into force by the Government of India.**

**For all provisions of the Labour Codes that are pending operationalisation through rules, schemes or notifications, the corresponding provisions of the pre-existing labour enactments (such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972, etc. and relevant State Rules) shall continue to remain applicable.**

**The Seller/ Service Providers shall, therefore, be responsible for ensuring compliance under:**

- **All notified and enforceable provisions of the new Labour Codes as mentioned hereinabove; and**
- **All operative provisions of the erstwhile Labour Laws until their complete substitution.**

**All obligations relating to wages, social security, safety, working conditions, industrial relations etc. and any other statutory requirements shall be strictly met by the Seller/ Service Provider. Any non-compliance shall constitute a breach of the contract and shall entitle the Buyer to take appropriate action in accordance with the contract and applicable law.**

[यह बिड सामान्य शर्तों के अंतर्गत भी शासित है /This Bid is also governed by the General Terms and Conditions](#)

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला

सक्षम प्राधिकारी के पास पंजीकृत हो।बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।/In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---धन्यवाद/Thank You---