

**बिड दस्तावेज़ / Bid Document**

बिड विवरण/Bid Details	
बिड बंद होने की तारीख/समय /Bid End Date/Time	16-01-2026 12:00:00
बिड खुलने की तारीख/समय /Bid Opening Date/Time	16-01-2026 12:30:00
बिड पेशकश वैधता (बंद होने की तारीख से)/Bid Offer Validity (From End Date)	180 (Days)
मंत्रालय/राज्य का नाम/Ministry/State Name	Ministry Of Science And Technology
विभाग का नाम/Department Name	Department Of Science And Technology (dst)
संगठन का नाम/Organisation Name	Sree Chitra Tirunal Institute For Medical Sciences And Technology (sctimst)
कार्यालय का नाम/Office Name	Thiruvananthapuram
कुल मात्रा/Total Quantity	1
वस्तु श्रेणी /Item Category	Electric Traction Lifts (Q2)
वर्षों के अनुभव एवं टर्नओवर से एमएसई को छूट प्राप्त है / MSE Relaxation for Years Of Experience and Turnover	Yes   Complete
स्टार्टअप के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है / Startup Relaxation for Years Of Experience and Turnover	Yes   Complete
विक्रेता से मांगे गए दस्तावेज़/Document required from seller	Certificate (Requested in ATC),OEM Authorization Certificate *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेज़ों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ मेनू है/Do you want to show documents uploaded by bidders to all bidders participated in bid?	Yes (Documents submitted as part of a clarification or representation during the tender/bid process will also be displayed to other participated bidders after log in)
बिड लगाने की समय सीमा स्वतः नहीं बढ़ाने के लिए आवश्यक बिड की संख्या। / Minimum number of bids required to disable automatic bid extension	3
दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी। / Number of days for which Bid would be auto-extended	7

बिड विवरण/Bid Details	
ऑटो एक्सटेंशन अधिकतम कितनी बार किया जाना है। / <b>Number of Auto Extension count</b>	3
बिड से रिवर्स नीलामी सक्रिय किया/Bid to RA enabled	Yes
रिवर्स नीलामी योग्यता नियम/RA Qualification Rule	H1-Highest Priced Bid Elimination
बिड का प्रकार/Type of Bid	Two Packet Bid
तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय /Time allowed for Technical Clarifications during technical evaluation	2 Days
निरीक्षण आवश्यक (सूचीबद्ध निरीक्षण प्राधिकरण /जेम के साथ पूर्व पंजीकृत एजेंसियों द्वारा)/Inspection Required (By Empanelled Inspection Authority / Agencies pre-registered with GeM)	No
अनुमानित बिड मूल्य /Estimated Bid Value	4500000
मूल्यांकन पद्धति/Evaluation Method	Total value wise evaluation

#### ईएमडी विवरण/EMD Detail

आवश्यकता/Required	No
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#### ईपीबीजी विवरण /ePBG Detail

एडवाइजरी बैंक/Advisory Bank	State Bank of India
ईपीबीजी प्रतिशत (%) /ePBG Percentage(%)	5.00
ईपीबीजी की आवश्यक अवधि (माह) /Duration of ePBG required (Months).	38

(a) ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए। / EMD & Performance security should be in favour of Beneficiary, wherever it is applicable.

#### लाभार्थी /Beneficiary :

Director, SCTIMST  
Thiruvananthapuram, Department of Science and Technology (DST), Sree Chitra Tirunal Institute for Medical Sciences and Technology (SCTIMST), Ministry of Science and Technology  
(Director, Sctimst)

#### UIN Number NCTGC2415P

बोली विभाजन लागू नहीं किया गया/Bid splitting not applied.

1. If the bidder is a Micro or Small Enterprise as per latest orders issued by Ministry of MSME, the bidder shall be relaxed from the eligibility criteria of "Experience Criteria" as defined above subject to meeting of quality and

technical specifications. The bidder seeking Relaxation from Experience Criteria, shall upload the supporting documents to prove his eligibility for Relaxation.

2. If the bidder is a Micro or Small Enterprise (MSE) as per latest orders issued by Ministry of MSME, the bidder shall be relaxed from the eligibility criteria of "Bidder Turnover" as defined above subject to meeting of quality and technical specifications. If the bidder itself is MSE OEM of the offered products, it would be relaxed from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. The bidder seeking Relaxation from Turnover, shall upload the supporting documents to prove his eligibility for Relaxation.

3. If the bidder is a DPIIT registered Startup, the bidder shall be relaxed from the the eligibility criteria of "Experience Criteria" as defined above subject to their meeting of quality and technical specifications. The bidder seeking Relaxation from Experience Criteria, shall upload the supporting documents to prove his eligibility for Relaxation.

4. If the bidder is a DPIIT registered Startup, the bidder shall be relaxed from the the eligibility criteria of "Bidder Turnover" as defined above subject to their meeting of quality and technical specifications. If the bidder is DPIIT Registered OEM of the offered products, it would be relaxed from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. The bidder seeking Relaxation from Turnover shall upload the supporting documents to prove his eligibility for Relaxation.

5. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

6. Reverse Auction would be conducted amongst all the technically qualified bidders except the Highest quoting bidder. The technically qualified Highest Quoting bidder will not be allowed to participate in RA. However, H-1 will also be allowed to participate in RA in following cases:

- i. If number of technically qualified bidders are only 2 or 3.
- ii. If Buyer has chosen to split the bid amongst N sellers, and H1 bid is coming within N.
- iii. In case Primary product of only one OEM is left in contention for participation in RA on elimination of H-1.
- iv. If L-1 is non-MSE and H-1 is eligible MSE and H-1 price is coming within price band of 15% of Non-MSE L-1
- v. If L-1 is non-MII and H-1 is eligible MII and H-1 price is coming within price band of 20% of Non-MII L-1

**एक्सेल में अपलोड किए जाने की आवश्यकता /Excel Upload Required :**

Split up Rate - [1766038943.xlsx](#)

#### Pre Bid Detail(s)

<b>मूल्य भिन्नता खंड दस्तावेज़/Pre-Bid Date and Time</b>	<b>प्री-बिड स्थान/Pre-Bid Venue</b>
06-01-2026 11:00:00	SCTIMST

#### Electric Traction Lifts ( 1 pieces )

#### तकनीकी विशिष्टियाँ /Technical Specifications

\* जेम केटेगरी विशिष्टि के अनुसार / As per GeM Category Specification

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Requirement (Allowed Values)
General Specification	<b>Type of Lift</b>	Passenger Lift, Goods Lift, Service Lift, Hospital Lift
	<b>Types of Design</b>	Geared Electric Traction Lift (with Machine Room), Gearless Electric Traction Lift (with Machine Room), Gearless Electric Traction Lift (without Machine Room)
	<b>Speed (In Meter/second)</b>	Up to 0.70, >0.70<=1.00, >1.00<=1.50, >1.50<=1.75, >1.75<=2.00, >2.00<=2.50, >2.50<=5.0, >5.0<=8.0

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Requirement (Allowed Values)
	<b>Number of Floors Served including Basement</b>	2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 13, 14, 15, 16, 17, 18, 19, 20, 21, 22, 23, 24, 25, 26, 27, 28, 29, 30, 31, 32, 33, 34, 35, 36, 37, 38, 39, 40 Or higher
	<b>Door Type</b>	Automatic, Manual
	<b>Car Door</b>	Centre opening sliding, Mid-bar collapsible, Single slide, Two speed sliding, Vertical Bi-parting, Vertical lifting
	<b>Landing door</b>	Centre opening sliding, Mid-bar collapsible, Single slide, Two speed sliding, Vertical Bi-parting, Vertical lifting, Swing
	<b>Types of Control systems</b>	Relay Logic Control, Microprocessor Control Or higher
	<b>Type of Motor</b>	Gearless (Permanent magnet synchronous motor), Geared
Load Capacity & Outline Dimensions	<b>Passenger Lift Load Capacity [As Per IS 14665]</b>	272 Kg(4 Persons), 340 Kg(5 Persons), 408 Kg(6 Persons), 476 Kg(7 Persons), 544 Kg(8 Persons), 612 Kg(9 Persons), 680 Kg(10 Persons), 748 Kg(11 Persons), 816 Kg(12 Persons), 884 Kg(13 Persons), 952 Kg(14 Persons), 1020 Kg(15 Persons), 1088 Kg(16 Persons), 1156 Kg(17 Persons), 1224 Kg(18 Persons), 1292 Kg(19 Persons), 1360 Kg(20 Persons), 1428 Kg(21 Persons), 1496 Kg(22 Persons), 1564 Kg(23 Persons), 1632 Kg(24 Persons), 1700 Kg(25 Persons), 1768 Kg(26 Persons), 1836 Kg(27 Persons), 1904 Kg(28 Persons), 1972 Kg(29 Persons), N.A. Or higher
	<b>Goods Lifts Load Capacity (Kg) [As Per IS 14665]</b>	500, 1000, 1500, 2000, 2500, 3000, 4000, 5000, N.A.
	<b>Service Lift (Dumb-Waiter) Load Capacity (Kg) [As Per IS 14665]</b>	100, 150, 200, 250, N.A.
	<b>Hospital Lift Load Capacity (Kg) [As Per IS 14665]</b>	1020 Kg(15 Persons), 1360 Kg(20 Persons), 1768 Kg(26 Persons), N.A.
Construction	<b>Car enclosure material</b>	Mild Steel, Stainless Steel (202), Stainless Steel (441), Stainless Steel (304), Stainless Steel (316) Or higher
	<b>Car door material</b>	Mild Steel, Stainless Steel (202), Stainless Steel (441), Stainless Steel (304), Stainless Steel (316) Or higher
	<b>Landing Door Material</b>	Mild Steel, Stainless Steel (202), Stainless Steel (441), Stainless Steel (304), Stainless Steel (316) Or higher
	<b>Car Enclosure Finish</b>	Honeycomb Finish, Hairline Finish, Powder Coated, Painted Finish, Mirror Finish, Moonrock Finish, Other (To be define by the Buyer)
	<b>Hand Rails</b>	Yes, No
	<b>False Ceiling</b>	Mild Steel, Stainless Steel (202), Stainless Steel (441), Stainless Steel (304), Stainless Steel (316), As per buyer requirement (To be define by the Buyer)
	<b>Car Flooring</b>	PVC Flooring, Granite Flooring, Recess Flooring, Checkered Flooring, As per buyer requirement (To be define by the Buyer)

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Requirement (Allowed Values)
	<b>Car Lighting</b>	Round Spot LED Light, Rectangular LED Light, Concealed Light, As per buyer requirement (To be define by the Buyer)
Features & Other Inclusions	<b>Display Type</b>	7 Segment Display, Dot Matrix Display, LCD, LED Or higher
	<b>Car operating panel type</b>	Button, Touch Or higher
	<b>Braille buttons available</b>	Yes, No
	<b>Car fan</b>	Yes, No
	<b>Attendant control</b>	Yes, No
	<b>Cable provision for CCTV Camera connectivity</b>	Yes, No
	<b>Cable provision for music system</b>	Yes, No
	<b>Public address system in car</b>	Yes, No
	<b>Intercom provision</b>	Yes, No
	<b>IOT enabled Lift</b>	Yes, No
Safety Parameters	<b>Automatic Rescue Device in case of power failure</b>	Yes, No
Certification & Warranty	<b>Technical Support availability</b>	Yes, No
	<b>Technical Support type</b>	Onsite, Offsite
	<b>Warranty</b>	1, 2, 3, 4, 5 Or higher (year)

**Additional Specification Parameters - Electric Traction Lifts ( 1 pieces )**

Specification Parameter Name	Bid Requirement (Allowed Values)
Specification	The Institute's requirements against each of the golden parameters, as per GeM, are attached in the additional scope of work. The additional requirements have also been duly incorporated in the specification document. Participating bidders shall comply with both the technical parameters, and documentary evidence of such compliance shall be furnished in Format I along with the technical bid. Non-submission of the required document may lead to outright rejection of the bidder.

\* Bidders offering must also comply with the additional specification parameters mentioned above.

**परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity**

क्र.सं./S.N o.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी के दिन/Delivery Days
1	Shiju V S	695011,Sree Chitra Tirunal Institute For Medical Science and Technology,Medical College PO, Trivandrum	1	180

#### Buyback Detail

Item Name	Kone 15 passenger Lift
Item Description	Kone 15 passenger Lift
Serial No.	NA
Model	MD162
Brand	Kone
Year of Manufacturing	1999
Purchase On	1999-12-01
Age	
Size	1
Rating	
Quantity	1
Unit	no
Remark	The installation date mentioned id indicative and not based on a confirmed schedule
Uploaded Image	<a href="#">View Uploaded Image</a>

#### अस्वीकरण/Disclaimer

The vendor will be responsible for the un-installation of Buyback items.

#### Buyer added Bid Specific Additional Scope of Work

क्र.सं./S.N o.	Document Title	Description	रिवर्स प्रभार के अनुसार जीएसटी/Applicable i.r.o. Items
1	Scope of work and additional specification for passenger cum bed lift 20 personal <a href="#">View</a>	Scope of work and additional specification for passenger cum bed lift 20 personal	Electric Traction Lifts(1)

The uploaded document only contains Buyer specific Additional Scope of Work and / or Drawings for the bid items added

with due approval of Buyer's competent authority. Buyer has certified that these additional scope and drawings are generalized and would not lead to any restrictive bidding.

## Special terms and conditions-Version:1 effective from 02-05-2024 for category Electric Traction Lifts

### 1. The Following special Term Terms and Conditions (STC) will be applicable for the Category "Electric Traction Lift"

**This document outlines the Special Terms and Conditions (STC) governing the Contract between the Buyer and the Seller. It delineates the scope of work between Buyer and Seller. The buyer may define the requirements in ATC whenever required.**

**ATC supersedes product specific STC which shall supersede GTC whenever there are any conflicting provisions.**

1. Buyer Shall furnish all relevant building information, including detailed drawings approved by the Competent Authority, to facilitate the preparation of lift drawings.
2. Based on the buyer's provided building information and drawings, seller shall propose the lift drawing to the buyer for approval.
3. The buyer will review and approve lift drawing, ensuring with product specifications.
4. Based on the buyer's approval of the lift drawing and alignment with product specifications, the seller will proceed with manufacturing and preparing the lift components. Concurrently, the buyer will arrange suitable storage facilities on-site to receive and store the delivered parts and equipment.
5. The buyer shall inform the seller about the completion of preparatory work on-site, such as ensuring the lift well, pit, and machine room are constructed and weather-tight, and any necessary scaffolding or fencing is in place, wherever required. The seller then verifies site conditions to ensure readiness for the delivery and installation of lift parts.
6. After the confirmation from the buyer regarding the site completion the seller would verify the site conditions.
7. Upon confirming site readiness, the seller shall proceed with the delivery of lift parts and equipment to the designated location on-site, as coordinated with the buyer.
8. The buyer shall ensure that the site meets necessary safety and regulatory requirements for lift installation before applying for permission of lift erection and the necessary permit from the regularity authority is available with the buyer.
9. Upon successful review and verification by regulatory authorities, the buyer obtains the lift erection license necessary for the commencement of installation activities.
10. After receiving the lift erection permission, the seller shall initiate the lift installation process as per the buyer's approval.
11. The buyer shall submit the completed application for lift running license to the competent regulatory body as applicable and seller shall necessary documents for getting the lift running license whenever applicable.
12. The buyer shall define the payment terms in ATC.
13. Responsibility of worker's safety at installation site during lift erection lies with the Seller.

## क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें/Buyer Added Bid Specific Terms and Conditions

### 1. Generic

OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity up to 25% of the contracted quantity during the currency of the contract at the contracted rates. The delivery period of quantity shall commence from the last date of original delivery order and in cases where option clause is exercised during the extended delivery period the additional time shall commence from the last date of extended delivery period. The additional delivery time shall be  $(\text{Increased quantity} \div \text{Original quantity}) \times \text{Original delivery period (in days)}$ , subject to minimum of 30 days. If the original delivery period is less than 30 days, the additional time equals the original delivery period. The Purchaser may extend this calculated delivery duration up to the original delivery period while exercising the option clause. Bidders must comply with these terms.

### 2. Certificates

Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the

Bid document, ATC and Corrigendum if any.

### 3. **Generic**

Bidders are advised to check applicable GST on their own before quoting. Buyer will not take any responsibility in this regards. GST reimbursement will be as per actuals or as per applicable rates (whichever is lower), subject to the maximum of quoted GST %.

### 4. **Scope of Supply**

Scope of supply (Bid price to include all cost components) : Supply Installation Testing Commissioning of Goods and Training of operators and providing Statutory Clearances required (if any)

### 5. **Generic**

1. The Seller shall not assign the Contract in whole or part without obtaining the prior written consent of buyer.
2. The Seller shall not sub-contract the Contract in whole or part to any entity without obtaining the prior written consent of buyer.
3. The Seller shall, notwithstanding the consent and assignment/sub-contract, remain jointly and severally liable and responsible to buyer together with the assignee/ sub-contractor, for and in respect of the due performance of the Contract and the Sellers obligations there under.

### 6. **Generic**

While generating invoice in GeM portal, the seller must upload scanned copy of GST invoice and the screenshot of GST portal confirming payment of GST.

### 7. **Generic**

Without prejudice to Buyer's right to price adjustment by way of discount or any other right or remedy available to Buyer, Buyer may terminate the Contract or any part thereof by a written notice to the Seller, if:

- i) The Seller fails to comply with any material term of the Contract.
- ii) The Seller informs Buyer of its inability to deliver the Material(s) or any part thereof within the stipulated Delivery Period or such inability otherwise becomes apparent.
- iii) The Seller fails to deliver the Material(s) or any part thereof within the stipulated Delivery Period and/or to replace/rectify any rejected or defective Material(s) promptly.
- iv) The Seller becomes bankrupt or goes into liquidation.
- v) The Seller makes a general assignment for the benefit of creditors.
- vi) A receiver is appointed for any substantial property owned by the Seller.
- vii) The Seller has misrepresented to Buyer, acting on which misrepresentation Buyer has placed the Purchase Order on the Seller.

### 8. **Rate Contract**

Bidder's offer is liable to be rejected if they dont upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.

### 9. **Buyer Added Bid Specific ATC**

Buyer Added text based ATC clauses

1. Bidders are advised to quote prices as per technical specification. However detailed breakup of quoted prices should be provided in **Price Format - A** uploaded in the prescribed place (Financial Document Required) on online GeM portal. The prices quoted in the prescribed field on GeM portal will be considered for ranking purpose. Total price quoted in Price Format - A must match with the price quoted in GeM portal. **Bidders are strictly advised not to include any price bid or price-related information in the Technical Bid. The prescribed Price formats A, B, C, D, and E must be submitted only along with the Financial Bid. If, at the stage of bidding, the provision for uploading the above-mentioned formats is not available or not enabled, bidders must refrain from uploading these documents with the Technical Bid. The Institute shall obtain such documents from the L1 bidder during the fi**

**nalisation of the contract. Any disclosure of price components in the Technical Bid will result in summary rejection of the bid, and the concerned bidder will be disqualified from further participation in the bidding process.**

2. The Bidders are advised to quote price of Spare parts, Consumables in the **attached format "B" and "C"** accordingly and uploaded the same in the prescribed place (Financial Document Required) on online GeM portal. The equipment should be supported with spares for a minimum period of 10 years after successful installation and commissioning." All the spares and consumables required for the equipment should be made available through GeM throughout the agreed supporting period".

3. The three years warranty sought for is OEM/bidder free warranty without any additional cost towards extended warranty to fulfil the tender condition. The charges, if any, claimed by the bidder towards warranty in this regard and included in the product cost in Price **Format -A** should be mentioned in the price **format D** also, and uploaded the same in the prescribed place (Financial Document Required). This warranty charges shall not be considered for calculating actual CAMC value to be payable after warranty period. Where the total cost does not include such warranty charges, the bidder shall submit a declaration- "Certify that the Equipment/accessories quoted in the bid is having OEM/bidder free warranty of three years and the total cost quoted in the bid does not include any warranty charges to fulfil the tender condition of three year warranty". This declaration shall be furnished along with the **Technical bid in format H**. False declaration may lead to rejection of bid. In the case of agents quoting on behalf of their foreign principal, proforma invoice from the OEM (Foreign principal company) indicating the nature of after sale service including warranty condition and commission payable to the Indian agent shall be furnished along with the **price bid**.

4. As per the Institutes general policy, the maximum CAMC charges after warranty period will be 5% of the cost of the equipment. However the bidders can quote CAMC charges in the range of 3 to 5 % of the cost of equipment, depending on the nature of equipment to be maintained.

5. The CAMC charges shall be quoted in percentage rate in GeM bid and escalation in CAMC charges shall be allowed at maximum 5% after every three years of CAMC.

6. The actual CAMC value to be payable after warranty period shall be separately worked out based on the "Cost of the equipment for CAMC calculation" and shall be furnished in "**Format -E**" and uploaded the same in the prescribed place (Financial Document Required). The year wise rate percentage of CAMC quoted in the bid for L1 evaluation should be used for calculating the actual CAMC value.

7. The "cost of the equipment for CAMC calculation" shall not include additional warranty cost (if any), cost towards Installation, Commissioning and Testing (in addition to the original equipment cost of the OEM), cost of transportation, including import customs duty, Agency commission, any specific excluded items from CAMC as per the tender condition and GST included in the product cost quoted. The cost of the equipment for CAMC calculation shall be mandatorily furnished in **format D**.

8. The warranty and CAMC conditions specified above shall also be applicable to any third-party items supplied. The successful bidder shall furnish the agreement executed with such third parties whenever called for. The genuineness of the prices quoted for the equipment and accessories is of utmost importance, and these prices shall not include any additional or hidden costs. The Institute requires a **Comprehensive Annual Maintenance Contract (CAMC) for seven (7) years**, following the completion of the **three (3) years warranty period**. The warranty period shall commence only after the successful testing and commissioning of the system. A declaration to this effect shall be furnished along with the technical bid, in **Format H**.

9. The successful bidder shall enter into CAMC 3 (three) months prior to the completion of warranty period

. The CAMC will commence after the date of expiry of warranty period from the date specified in the work order and as per the terms and conditions issued in this regard, which will be treated as the first year of CAMC. This tender will form part of the CAMC work order.

10. **Qualification criteria:** The bidder must be a manufacturer or their authorized agents having a place of business in any state of India are eligible to participate in this bid. The bidders should submit “Manufacturer’s Authorization Form” for each items quoted and shall be submitted along with technical bid, as per the format enclosed in the bid document (**Format “F”**). MII declaration should be furnished in the attached format along with bid document **“Format G”**.

In order to ensure reliable and timely service support, the bidder shall demonstrate a minimum of 25 successful installations of lifts with a capacity of 15 passengers in non-residential buildings located within Thiruvananthapuram district, Kerala. Eligible building types include Hospitals, Research Institutions, Public Buildings (such as IT Parks and Malls), and Government Offices. Documentary evidence of such installations, including client certificates or work completion reports, shall be submitted along with the technical bid. **Failure to provide the required evidence shall render the bidder non-responsive, and the bid will be summarily rejected.**

11. Bidders may please be read as uptime warranty as 95 % instead of 98 % as per bid terms and conditions.

12. SCTIMST reserves the right to ask for a free demonstration of the quoted equipment/ items after giving reasonable time to the bidder at a pre-determined place acceptable to the purchaser or at a site (in case of non-portable and heavy equipment) for evaluating the technical compatibility as per the bidding document specifications, professionalism and quality of work of the bidder for technically qualifying for opening the Price Bid. SCTIMST reserves the right to accept/ reject the bid based on the product/ site evaluation as stated above.

13. Bidders are required to submit a compliance statement in the prescribed Format (Format - I) along with the technical bid. Submission of this document is mandatory for bid evaluation.

14. For all disputes arising out of this contract the legal jurisdiction will be Thiruvananthapuram.

15. Payment Term:- 100% payment will be paid after satisfactory installation and commissioning of equipment along with submission of “Installation Report and ” to be issued by user department and DCE.

16. List of documents to be attached along with bid.

Technical Bid	Format F, G, H and I
Price bid	Format A, B, C, D and E

**Before uploading the formats in the designated place, kindly ensure that Clause No.1 of the ATC has been read and complied with.**

## 17. Penalty clause:

### 1. **Delay in Delivery:**

If the supplier fails to deliver or install/commission any or all of the goods or fails to perform the services within the time frame(s) incorporated in the Purchase Order, the Purchaser shall, without prejudice to other rights and remedies available to the Purchaser under the contract, deduct from the contract price, as liquidated damages, a sum equivalent to 0.5% per week of delay or part thereof on delayed supply of goods, installation, commissioning and/or services until actual delivery or performance subject to a maximum of 10% of the contract price. Once the maximum is reached Purchaser may consider termination of the contract .

If any delay by the supplier in maintaining its contractual obligations towards delivery of goods and performance of services shall render the supplier liable to any or all of the following sanctions:

- i. Imposition of liquidated damages,
- ii. Forfeiture of its Performance Security and
- iii. Termination of the Contract for default

### 2. **Performance (during Warranty period)**

Supplier should ensure uninterrupted service delivery of the equipment or product during the warranty period. In this regard following conditions also may be noted:

- I. In case of failure of equipment or its components, breakdown call has to be attended within 48 hours of intimation.
- II. The defect should be rectified within two days after the call is attended, failing which replacement or standby equipment should be provided for uninterrupted services.
- III. In case of non-adherence to clause (a) or (b) above, downtime penalty will be realised a sum equivalent either the repairing charges met by the Institute to set right the equipment or 0.5 percent per day of cost of the equipment, whichever is higher, from the date of report of breakdown by way of deductions from SD/Performance Bank Guarantee.
- IV. The time spent on the repair work will be added to the warranty period of the equipment.

### 3. **Performance (during CMC/AMC period):**

- i. Uptime means 95 percent of total days in a year during which the equipment remains functional.
- ii. Down time means any shortage in achieving the up-time
- iii. Down time penalty will be levied as per following terms and condition:
- iv. In the case of CMC, it shall be the responsibility of the service provider to set right the equipment and avoid down time. Down time penalty will be imposed @ 0.5 percent of contract value per day from the service provider.
- v. In case auxiliary units/components attached to the main equipment undergoes failure and the main equipment provides uninterrupted services, down time penalty will be imposed @ 0.1 percent of contract value per day per auxiliary unit from the service provider.
- vi. Service provider should ensure rectification of defect of equipment within a reasonable period in the case of Labour Annual Maintenance Contract. In case break down is not attended within 48 hours of intimation, down time penalty will be imposed @ 0.5 percent per day of contract value from the service provider.

## 10. Buyer Added Bid Specific ATC

Buyer uploaded ATC document [Click here to view the file.](#)

### अस्वीकरण/Disclaimer

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for [attached categories](#), trials are allowed as per approved procurement policy of the buyer nodal Ministries)
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.
15. Buyer added ATC Clauses which are in contravention of clauses defined by buyer in system generated bid template as indicated above in the Bid Details section, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by GeM GTC.
16. In a category based bid, adding additional items, through buyer added additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogs or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

**All GeM Sellers/Service Providers shall ensure full compliance with all applicable labour laws, including the provisions, rules, schemes and guidelines under the four Labour Codes i.e. the Code on Wages, 2019; the Industrial Relations Code, 2020; the Occupational Safety, Health and Working Conditions Code, 2020; and the Code on Social Security, 2020 as and when notified and brought into force by the Government of India.**

**For all provisions of the Labour Codes that are pending operationalisation through rules, schemes or**

notifications, the corresponding provisions of the pre-existing labour enactments (such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972, etc. and relevant State Rules) shall continue to remain applicable.

**The Seller/ Service Providers shall, therefore, be responsible for ensuring compliance under:**

- **All notified and enforceable provisions of the new Labour Codes as mentioned hereinabove; and**
- **All operative provisions of the erstwhile Labour Laws until their complete substitution.**

**All obligations relating to wages, social security, safety, working conditions, industrial relations etc. and any other statutory requirements shall be strictly met by the Seller/ Service Provider. Any non-compliance shall constitute a breach of the contract and shall entitle the Buyer to take appropriate action in accordance with the contract and applicable law.**

[यह बिड सामान्य शर्तों के अंतर्गत भी शासित है /This Bid is also governed by the General Terms and Conditions](#)

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।/In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

**---धन्यवाद/Thank You---**