

**बिड दस्तावेज़ / Bid Document**

बिड विवरण/Bid Details	
बिड बंद होने की तारीख/समय /Bid End Date/Time	05-03-2026 19:00:00
बिड खुलने की तारीख/समय /Bid Opening Date/Time	05-03-2026 19:30:00
बिड पेशकश वैधता (बंद होने की तारीख से)/Bid Offer Validity (From End Date)	30 (Days)
मंत्रालय/राज्य का नाम/Ministry/State Name	Kerala
विभाग का नाम/Department Name	Women And Child Development Department
संगठन का नाम/Organisation Name	Directorate Of Women And Child Development Kerala
कार्यालय का नाम/Office Name	Icids Adimali
कुल मात्रा/Total Quantity	10
वस्तु श्रेणी /Item Category	Water Purification System with UV (Ultra-Violet Process) or UV (Ultra-Violet Process)+UF (Ultra-Filtration Process) (V2) (Q2)
उन्हीं/समान सेवा के लिए अपेक्षित विगत अनुभव के वर्ष/Years of Past Experience Required for same/similar service	3 Year (s)
एमएसएमई के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है/MSE Relaxation for Years of Experience and Turnover	No
स्टार्टअप के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है /Startup Relaxation for Years of Experience and Turnover	No
विक्रेता से मांगे गए दस्तावेज़/Document required from seller	Experience Criteria,Past Performance,Bidder Turnover,Certificate (Requested in ATC),OEM Authorization Certificate,OEM Annual Turnover,Additional Doc 1 (Requested in ATC),Compliance of BoQ specification and supporting document *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेज़ों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ मेन् है/Do you want to show documents uploaded by bidders to all bidders participated in bid?	Yes (Documents submitted as part of a clarification or representation during the tender/bid process will also be displayed to other participated bidders after log in)

बिड विवरण/Bid Details	
बिड लगाने की समय सीमा स्वतः नहीं बढ़ाने के लिए आवश्यक बिड की संख्या। / <b>Minimum number of bids required to disable automatic bid extension</b>	1
दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी। / <b>Number of days for which Bid would be auto-extended</b>	3
ऑटो एक्सटेंशन अधिकतम कितनी बार किया जाना है। / <b>Number of Auto Extension count</b>	1
विगत प्रदर्शन / <b>Past Performance</b>	80 %
बिड से रिवर्स नीलामी सक्रिय किया/ <b>Bid to RA enabled</b>	No
बिड का प्रकार/ <b>Type of Bid</b>	Two Packet Bid
तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय / <b>Time allowed for Technical Clarifications during technical evaluation</b>	2 Days
निरीक्षण आवश्यक (सूचीबद्ध निरीक्षण प्राधिकरण /जेम के साथ पूर्व पंजीकृत एजेंसियों द्वारा)/ <b>Inspection Required (By Empanelled Inspection Authority / Agencies pre-registered with GeM)</b>	No
मूल्यांकन पद्धति/ <b>Evaluation Method</b>	Total value wise evaluation
मध्यस्थता खंड/ <b>Arbitration Clause</b>	No
सुलह खंड/ <b>Mediation Clause</b>	No

#### ईएमडी विवरण/EMD Detail

आवश्यकता/Required	No
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#### ईपीबीजी विवरण /ePBG Detail

आवश्यकता/Required	No
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बोली विभाजन लागू नहीं किया गया/ Bid splitting not applied.

#### एमएसई खरीद वरीयता/MSE Purchase Preference

एमएसई खरीद वरीयता/MSE Purchase Preference	No
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#### एमआईआई खरीद वरीयता/MII Purchase Preference

एमआईआई खरीद वरीयता/MII Purchase Preference	No
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1. Experience Criteria: In respect of the filter applied for experience criteria, the Bidder or its OEM of the product offered in the bid {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU for number of Financial years as indicated above in the bid document before the bid opening date. Copies of relevant contracts and delivery acceptance certificates like CRAC to be submitted along with bid in support of having supplied some quantity during each of the Financial year. In case of bunch bids, the category of primary product having highest value should meet this criterion.

2. Past Performance: The Bidder or its OEM {themselves or through re-seller(s)} should have supplied same or similar Category Products for 80% of bid quantity, in at least one of the last three Financial years before the bid opening date to any Central / State Govt Organization / PSU. Copies of relevant contracts (proving supply of cumulative order quantity in any one financial year) to be submitted along with bid in support of quantity supplied in the relevant Financial year. In case of bunch bids, the category related to primary product having highest bid value should meet this criterion.

### **Water Purification System With UV (Ultra-Violet Process) Or UV (Ultra-Violet Process)+UF (Ultra-Filtration Process) (V2) ( 10 pieces )**

#### **तकनीकी विशिष्टियाँ /Technical Specifications**

\* जेम केटेगरी विशिष्टि के अनुसार / As per GeM Category Specification

<b>विवरण/Specification</b>	<b>विशिष्टि का नाम /Specification Name</b>	<b>बिड के लिए आवश्यक अनुमत मूल्य /Bid Requirement (Allowed Values)</b>
Features and Performance	<b>Type of Water Purification Technology</b>	Generally Conformity to IS 14724 for Ultraviolet (UV))+Ultrafiltration (UF)
	<b>Rate of Flow (In LPH) of purified water</b>	upto 50 LPH
	<b>Method of Mounting</b>	Countertop/Wall Mount
	<b>Guaranteed output water quality</b>	As per IS 10500 or better
Water Storage	<b>Storage Tank (inclusive in the scope of supply)</b>	Yes
	<b>Type of Water Tank / Location</b>	In-Built Storage Tank
	<b>Storage Tank Material</b>	ABS/PP Food Grade
	<b>Storage Tank Capacity (in Ltr)</b>	upto 20 Liters
	<b>Self Contained Water Cooler</b>	NA

**प्रेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity**

क्र.सं./S.N o.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी के दिन/Delivery Days
1	Shijimol K S	685565,CDPO,lcds project office,Adimali Additional,Idukki	10	15

**Special terms and conditions-Version:1 effective from 25-07-2025 for category Water Purification System with UV (Ultra-Violet Process) or UV (Ultra-Violet Process)+UF (Ultra-Filtration Process) (V2)**

**1. Standard Terms & Conditions (STC) for Installation and Commissioning of Water Purification Systems - UV or UV + UF**

**Scope of Work - Installation & Commissioning:**

This document outlines the standard installation and commissioning responsibilities for Water Purification Systems based on UV or a combination of UV and UF technologies.

**1. Responsibilities of the Seller:**

1. Provision of all tools, equipment, and machinery required for installation and commissioning of the system.
2. Supply of appropriate mounting hardware such as brackets, screws, washers, etc., for securing the machine at the designated location.
3. Proper, clean, and secure piping and water connections should be installed as per industry best practices.
4. Provision of inlet and outlet piping/connections within a range of 2-3 meters from the machine.
5. Execution of all necessary electrical wiring to ensure correct and safe machine operation.
6. Proper earthing of all machine components and insulation of electrical wiring to prevent electric shocks during use.
7. During scheduled service visits under Comprehensive Warranty or CMC (Comprehensive Maintenance Contract), the following activities will be performed:
  - Replacement of pre-filter free of cost during every service visit.
  - Complete cleaning of the water purification system and associated water tank (if applicable).
  - Annual free replacement of all filters, which may include (but are not limited to): RO Filters, Sand Filter, Sediment Filter, UV, UF, Pre-Carbon Filter, Post-Carbon Filter, Mineral Filter, Micron Filter, Dual Media Filter, Anti-Scaling, Alkaline Filter, Absorption Filter, etc., as applicable.

**1. Responsibilities of the Buyer:**

1. Facilitate access for the installation team by providing necessary gate passes to the installation site.
2. Ensure that the machine is installed at an accessible and appropriate location, suitable for both installation and future maintenance.
3. Ensure the availability of water supply inlet and outlet points within 1-2 meters of the machine.
4. Provide accessible electrical power sockets within 1-2 meters of the installation site.

**1. Notes to Sellers:**

1. Sellers must adhere to the General Terms and Conditions (GTC) and ensure the product matches the specifications listed in the catalogue or exceeds them.
2. A single model should not be uploaded under multiple catalogues with inconsistent or conflicting specifications.
3. The product must comply with CML specifications, including but not limited to LPH (litres per hour) capacity. Any discrepancies may trigger action as per the IM policy.
4. While uploading the product catalogue, sellers must include three distinct images:
  - Image 1: Isometric View of the Full Product
  - Image 2: Front View of the Full Product
  - Image 3: Left or Right Side View of the Full Product
5. If inconsistencies are found in the uploaded/offered product, the OEM dashboard for the concerned brand may be removed, and the seller account suspended in accordance with IM policy.

**1. Notes to Buyers:**

**1. For Procurement via BID/RA:**

- Buyers should create bids with clearly defined values for critical ("Golden") parameters such as:
  - Type of Water Purification Technology
  - Filtration Capacity (in LPH)

- Inclusion and specifications of Storage Tank
  - Material and Capacity of Storage Tank (in Liters)
  - Maximum Feed Water TDS (ppm) at which rated LPH, and water quality is assured
  - Guaranteed Output Water Quality
- Bids lacking specific selections or choosing “Any Value” for these Golden Parameters may be deemed ambiguous and can be cancelled at any time by the competent authority. The buyer will be held accountable if vague specifications lead to reduced competition or increased cost to the exchequer.
2. Buyers are encouraged to apply comprehensive filters during BID/RA to include all qualifying options that meet or exceed technical requirements. For example, if a Semi-Automatic controller is required, options including Fully Automatic should also be selected. Failing to do so, resulting in restricted competition or higher procurement costs, shall be the buyer’s responsibility.
  3. Buyers must refer to Clause 4.xiii.(w) of the GTC. Any additional technical specifications added should not contradict GeM category standards. Contradictory specifications may render the bid invalid and subject to cancellation by competent authority.
  4. Before issuing the CRAC, the buyer/consignee must verify all technical specifications and parameters of the installed machine such as filtration capacity, machine type, etc., as per the contract.
  5. When sellers provide alternate models under the clause “Other Equivalent/Better Alternate Models Offered,” buyers must ensure that these models meet or exceed all original bid requirements before accepting them. This clause is relevant only in BID/RA-based procurement and does not apply to direct purchase or L1 procurement.
  6. Buyers may opt for an Extended Performance Bank Guarantee (EPBG) covering a period longer than the machine’s warranty, which may be invoked if warranty obligations are not met.

## क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें/**Buyer Added Bid Specific Terms and Conditions**

### 1. **Generic**

**OPTION CLAUSE:** The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity up to 25% of the contracted quantity during the currency of the contract at the contracted rates. The delivery period of quantity shall commence from the last date of original delivery order and in cases where option clause is exercised during the extended delivery period the additional time shall commence from the last date of extended delivery period. The additional delivery time shall be  $(\text{Increased quantity} \div \text{Original quantity}) \times \text{Original delivery period (in days)}$ , subject to minimum of 30 days. If the original delivery period is less than 30 days, the additional time equals the original delivery period. The Purchaser may extend this calculated delivery duration up to the original delivery period while exercising the option clause. Bidders must comply with these terms.

### 2. **Scope of Supply**

Scope of supply (Bid price to include all cost components) : Supply Installation Testing and Commissioning of Goods

### 3. **OEM**

**IMPORTED PRODUCTS:** In case of imported products, OEM or Authorized Seller of OEM should have a registered office in India to provide after sales service support in India. The certificate to this effect should be submitted.

### 4. **Service & Support**

**Availability of Service Centres:** Bidder/OEM must have a Functional Service Centre in the State of each Consignee's Location in case of carry-in warranty. (Not applicable in case of goods having on-site warranty). If service center is not already there at the time of bidding, successful bidder / OEM shall have to establish one within 30 days of award of contract. Payment shall be released only after submission of documentary evidence of having Functional Service Centre.

### 5. **Service & Support**

Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free

Telephone No. for Service Support.

## 6. **Service & Support**

Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.

## 7. **Buyer Added Bid Specific ATC**

Buyer Added text based ATC clauses

Buyer Added Bid Specific ATC

OEM/Seller should have registered office in Kerala- Furnish GST Certificate of the bidder for the same.

Bidder must have relevant experience in supply and installation of the items published in the bid list. (attach work order copy)

Service Centre : A functional service centre must be available in the consignee district. Address proof of the same must be submitted.

Bidders shall quote only those products in the bid which are not obsolete.

Bidder offer is liable to be rejected if they don't upload any of the certificates/documents sought in the bid documents, ATC and corrigendum if any.

The vendor and the OEM must be ISO-certified.

OEM Warranty certificates must be submitted by successful bidder at the time of delivery of Goods. Seller should guarantee that the rectification of goods in case of any break down during the guarantee period. Seller should have well established installation, commissioning, Training, troubleshooting and maintenance service group in INDIA for attending the after sales service.

MS Office must be licensed.

Seller must upload self-certification regarding adherence of the clause mentioned in the ATC

The buyer reserves the right to accept/reject the bid based on market survey of the product specified in the bid.

Bidder must have minimum of 7years experience in GeM(Attach proof)

Bidder should be an Original Equipment Manufacturer (OEM) or Authorized partner of the proposed products. Manufacturer's Authorization Format (MAF), specific to this Tender from Original Equipment Manufacturer should be submitted along with the proposal.

The price quoted should be all inclusive of supply and basic installation.

The specifications are basic essence of the product. It must be ensured that the offers must be strictly as per tendered specifications.

A self-declaration of the bidder showing that the bidder is not blacklisted in GeM India for the last 5 Years (in company letter head)

Bidder must have relevant experience in supply and installation of the items published in the bid list. (attach work order copy)

Bidders must have 4 star or higher GeM star rating (Final Rating LBL)(attach screenshot)

After technical evaluation bidder should have to give onsite demo at our office.

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for [attached categories](#), trials are allowed as per approved procurement policy of the buyer nodal Ministries)
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.
15. Buyer added ATC Clauses which are in contravention of clauses defined by buyer in system generated bid template as indicated above in the Bid Details section, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by GeM GTC.
16. In a category based bid, adding additional items, through buyer added additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogs or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

**All GeM Sellers/Service Providers shall ensure full compliance with all applicable labour laws, including the provisions, rules, schemes and guidelines under the four Labour Codes i.e. the Code on Wages, 2019; the Industrial Relations Code, 2020; the Occupational Safety, Health and Working Conditions Code, 2020; and the Code on Social Security, 2020 as and when notified and brought into force by the Government of India.**

**For all provisions of the Labour Codes that are pending operationalisation through rules, schemes or notifications, the corresponding provisions of the pre-existing labour enactments (such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972, etc. and relevant State Rules) shall continue to remain applicable.**

**The Seller/ Service Providers shall, therefore, be responsible for ensuring compliance under:**

- **All notified and enforceable provisions of the new Labour Codes as mentioned hereinabove;**

and

- **All operative provisions of the erstwhile Labour Laws until their complete substitution.**

**All obligations relating to wages, social security, safety, working conditions, industrial relations etc. and any other statutory requirements shall be strictly met by the Seller/ Service Provider. Any non-compliance shall constitute a breach of the contract and shall entitle the Buyer to take appropriate action in accordance with the contract and applicable law.**

[यह बिड सामान्य शर्तों के अंतर्गत भी शासित है /This Bid is also governed by the General Terms and Conditions](#)

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।/In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

**---धन्यवाद/Thank You---**