

बिड दस्तावेज़ / Bid Document

बिड विवरण/Bid Details	
बिड बंद होने की तारीख/समय /Bid End Date/Time	05-03-2026 16:00:00
बिड खुलने की तारीख/समय /Bid Opening Date/Time	05-03-2026 16:30:00
बिड पेशकश वैधता (बंद होने की तारीख से)/Bid Offer Validity (From End Date)	90 (Days)
मंत्रालय/राज्य का नाम/Ministry/State Name	Ministry Of Finance
विभाग का नाम/Department Name	Department Of Revenue
संगठन का नाम/Organisation Name	Central Board Of Excise And Customs (cbec)
कार्यालय का नाम/Office Name	Vadodara1 Gst
वस्तु श्रेणी /Item Category	Cleaning, Sanitation and Disinfection Service - Outcome Based - Office/Commercial/Institutions/Residential; General Cleaning (Sweeping, Mopping, dusting); Indoor
अनुबंध अवधि /Contract Period	11 Month(s) 18 Day(s)
बिडर का न्यूनतम औसत वार्षिक टर्नओवर (3 वर्षों का) /Minimum Average Annual Turnover of the bidder (For 3 Years)	25 Lakh (s)
उन्हीं/समान सेवा के लिए अपेक्षित विगत अनुभव के वर्ष/Years of Past Experience Required for same/similar service	3 Year (s)
इसी तरह की सेवाओं का पिछला आवश्यक अनुभव है/Past Experience of Similar Services required	Yes
वर्षों के अनुभव एवं टर्नओवर से एमएसई को छूट प्राप्त है / MSE Relaxation for Years Of Experience and Turnover	Yes Complete
स्टार्टअप के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है / Startup Relaxation for Years Of Experience and Turnover	Yes Complete
विक्रेता से मांगे गए दस्तावेज़/Document required from seller	Experience Criteria,Bidder Turnover,Certificate (Requested in ATC),OEM Annual Turnover,Additional Doc 1 (Requested in ATC),Additional Doc 2 (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer

बिड विवरण/Bid Details

क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेजों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ मेनू है/Do you want to show documents uploaded by bidders to all bidders participated in bid?	Yes (Documents submitted as part of a clarification or representation during the tender/bid process will also be displayed to other participated bidders after log in)
बिड लगाने की समय सीमा स्वतः नहीं बढ़ाने के लिए आवश्यक बिड की संख्या। / Minimum number of bids required to disable automatic bid extension	3
दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी। / Number of days for which Bid would be auto-extended	3
ऑटो एक्सटेंशन अधिकतम कितनी बार किया जाना है। / Number of Auto Extension count	1
बिड से रिवर्स नीलामी सक्रिय किया/Bid to RA enabled	No
बिड का प्रकार/Type of Bid	Two Packet Bid
तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय /Time allowed for Technical Clarifications during technical evaluation	2 Days
अनुमानित बिड मूल्य /Estimated Bid Value	750000
मूल्यांकन पद्धति/Evaluation Method	Total value wise evaluation
मध्यस्थता खंड/Arbitration Clause	No
सुलह खंड/Mediation Clause	No

ईएमडी विवरण/EMD Detail

आवश्यकता/Required	No
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ईपीबीजी विवरण /ePBG Detail

एडवाइजरी बैंक/Advisory Bank	State Bank of India
ईपीबीजी प्रतिशत (%) /ePBG Percentage(%)	3.00
ईपीबीजी की आवश्यक अवधि (माह) /Duration of ePBG required (Months).	14

(a). ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए। / EMD & Performance security should be in favour of Beneficiary, wherever it is applicable.

लाभार्थी /Beneficiary :

ASSISTANT COMMISSIONER

Vadodara1 Gst, Department of Revenue, Central Board of Excise and Customs (CBEC), Ministry of Finance
(Paresh Jashwantbhai Patel)

बोली विभाजन लागू नहीं किया गया/ Bid splitting not applied.

एमआईआई अनुपालन/MII Compliance

एमआईआई अनुपालन/MII Compliance	Yes
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एमएसई खरीद वरीयता/MSE Purchase Preference

एमएसई खरीद वरीयता/MSE Purchase Preference	Yes
सूक्ष्म और लघु उद्यम मूल उपकरण निर्माताओं को खरीद में प्राथमिकता, यदि उनका मूल्य $L1+X\%$ तक की सीमा में हो / Purchase Preference to MSE OEMs available upto price within $L1+X\%$	15
सूक्ष्म और लघु उद्यम को खरीद में प्राथमिकता के लिए बिड की मात्रा का अधिकतम प्रतिशत / Maximum Percentage of Bid quantity for MSE purchase preference	100

1. If the bidder is a Micro or Small Enterprise as per latest orders issued by Ministry of MSME, the bidder shall be relaxed from the eligibility criteria of "Experience Criteria" as defined above subject to meeting of quality and technical specifications. The bidder seeking Relaxation from Experience Criteria, shall upload the supporting documents to prove his eligibility for Relaxation.
2. If the bidder is a Micro or Small Enterprise (MSE) as per latest orders issued by Ministry of MSME, the bidder shall be relaxed from the eligibility criteria of "Bidder Turnover" as defined above subject to meeting of quality and technical specifications. If the bidder itself is MSE OEM of the offered products, it would be relaxed from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. The bidder seeking Relaxation from Turnover, shall upload the supporting documents to prove his eligibility for Relaxation.
3. If the bidder is a DPIIT registered Startup, the bidder shall be relaxed from the the eligibility criteria of "Experience Criteria" as defined above subject to their meeting of quality and technical specifications. The bidder seeking Relaxation from Experience Criteria, shall upload the supporting documents to prove his eligibility for Relaxation.
4. If the bidder is a DPIIT registered Startup, the bidder shall be relaxed from the the eligibility criteria of "Bidder Turnover" as defined above subject to their meeting of quality and technical specifications. If the bidder is DPIIT Registered OEM of the offered products, it would be relaxed from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. The bidder seeking Relaxation from Turnover shall upload the supporting documents to prove his eligibility for Relaxation.
5. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
6. Years of Past Experience required: The bidder must have experience for number of years as indicated above in bid document (ending month of March prior to the bid opening) of providing similar type of services to any Central / State Govt Organization / PSU. Copies of relevant contracts / orders to be uploaded along with bid in support of having provided services during each of the Financial year.
7. Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail the Purchase preference for services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the

bid in respect of the offered service. If L-1 is not an MSE and MSE Service Provider (s) has/have quoted price within L-1+ 15% of margin of purchase preference /price band as defined in the relevant policy, then 100% order quantity will be awarded to such MSE bidder subject to acceptance of L1 bid price. The buyers are advised to refer to the [OM No.1 4 2021 PPD dated 18.05.2023](#) for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if the credentials of the service provider are validated on-line in GeM profile as well as validated and approved by the Buyer after evaluation of submitted documents.

8. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

9. Past Experience of Similar Services: The bidder must have successfully executed/completed similar Services over the last three years i.e. the current financial year and the last three financial years(ending month of March prior to the bid opening): -

1. Three similar completed services costing not less than the amount equal to 40% (forty percent) of the estimated cost; or
2. Two similar completed services costing not less than the amount equal to 50% (fifty percent) of the estimated cost; or
3. One similar completed service costing not less than the amount equal to 80% (eighty percent) of the estimated cost.

अतिरिक्त योग्यता /आवश्यक डेटा/Additional Qualification/Data Required

Geographical presence: Registered Office or one of the Branch Offices at X locations\ADODARA, ANAND, NADIAD

The service provider should have satisfactorily provided Cleaning and sanitation /housekeeping services for X no. of Contract of minimum Y Sq.ft of area per contract Period:3 PERSONS

Scope of Work for the Service:[1771840125.pdf](#)

Cleaning, Sanitation And Disinfection Service - Outcome Based - Office/Commercial/Institutions/Residential; General Cleaning (Sweeping, Mopping, Dusting); Indoor (4360)

तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values
कोर / Core	
Type of Space	Office/Commercial/Institutions/Residential
Nature of Service	General Cleaning (Sweeping, Mopping, dusting)
Type of Area	Indoor
Area Inclusions	Common area/Lobby/Reception/Waiting Area
Floor Type	Normal Stone/Ceramic tile/Cemented Floor
Type of Cycle	Daily
एडऑन /Addon(s)	

अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

परिषदी/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

क्र.सं./S.N o.	परिषदी/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Area in Sq. Metre	अतिरिक्त आवश्यकता /Additional Requirement
1	Paresh Jashwantbhai Patel	388001,O/o The Assistant Commissioner CGST, Juna Dadar, Near Railway Station, Anand	4360	<ul style="list-style-type: none">• Frequency in each cycle : 2• Number of working days in a month : 26• Number of cycles during Contract Period : 312

क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें/Buyer Added Bid Specific Terms and Conditions

1. **Generic**

OPTION CLAUSE: The buyer can increase or decrease the contract quantity or contract duration up to 25 percent at the time of issue of the contract. However, once the contract is issued, contract quantity or contract duration can only be increased up to 25 percent. Bidders are bound to accept the revised quantity or duration

2. **Generic**

Bidder financial standing: The bidder should not be under liquidation, court receivership or similar proceedings, should not be bankrupt. Bidder to upload undertaking to this effect with bid.

3. **Forms of EMD and PBG**

Successful Bidder can submit the Performance Security in the form of Fixed Deposit Receipt also (besides PBG which is allowed as per GeM GTC). FDR should be made out or pledged in the name of

ASSISTANT COMMISSIONER

A/C (Name of the Seller). The bank should certify on it that the deposit can be withdrawn only on the demand or with the sanction of the pledgee. For release of Security Deposit, the FDR will be released in favour of bidder by the Buyer after making endorsement on the back of the FDR duly signed and stamped along with covering letter. Successful Bidder has to upload scanned copy of the FDR document in place of PBG and has to ensure delivery of hard copy of Original FDR to the Buyer within 15 days of award of contract.

4. **Service & Support**

AVAILABILITY OF OFFICE OF SERVICE PROVIDER: An office of the Service Provider must be located in the state of Consignee. DOCUMENTARY EVIDENCE TO BE SUBMITTED.

5. **Service & Support**

Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.

6. **Payment**

PAYMENT OF SALARIES AND WAGES: Service Provider is required to pay Salaries / wages of contracted staff deployed at buyer location first i.e. on their own and then claim payment from Buyer alongwith all statutory documents like, PF, ESIC etc. as well as the bank statement of payment done to

staff.

7. Buyer Added Bid Specific ATC

Buyer Added text based ATC clauses

Buyer Added Bid Specific Additional Terms and Conditions

A. The bidder should not be under liquidation, court receivership, or similar proceedings, and should not be bankrupt. The bidder shall upload an undertaking to this effect along with the bid.

B. The Seller shall not assign the Contract, either in whole or in part, without obtaining prior written consent of the Buyer.

C. The Service Provider shall pay salaries/wages to the contracted staff deployed at the Buyer's location from its own resources in the first instance and subsequently claim reimbursement from the Buyer. The claim shall be supported with all statutory documents such as PF, ESIC, Bonus, etc., along with bank statements evidencing salary payments made to the staff.

D. The Successful Bidder may submit the Performance Security in the form of a Fixed Deposit Receipt (FDR), in addition to Performance Bank Guarantee (PBG) as permitted under GeM GTC. The FDR shall be made or pledged in the name of **Assistant Commissioner, Anand, CGST Vadodara-I (Name of the Seller)**. The issuing bank shall certify that the deposit can be withdrawn only on demand or with the sanction of the pledgee. For release of the Security Deposit, the Buyer shall endorse the FDR duly signed and stamped and issue a covering letter in favour of the Bidder. The Successful Bidder shall upload a scanned copy of the FDR in lieu of PBG and ensure submission of the original FDR to the Buyer within **15 days** of award of the contract.

E. The Service Provider should have a minimum of **three (3) years' experience** in providing cleaning services and must have a minimum average annual turnover of **₹25 lakh** during the last three financial years. However, bidders holding a valid **MSME certificate** for cleaning services or a similar field shall be exempted from both experience and turnover requirements.

F. The bidder's offer shall be liable for rejection if any of the certificates/documents sought in the Bid Document, ATC, clarifications issued through the GeM portal, or corrigendum (if any) are not uploaded.

G. The bidder shall have a functional Head Office located within the prescribed jurisdiction for the respective CGST office, as specified in the bid document, and shall submit valid documentary evidence (i.e., GSTIN Certificate) in support thereof.

- a) **The bidder interested for the bid for CGST Anand offices , should have a Head office must be located in Anand/Nadiad/ Vadodara.**

H. The Bidder/OEM shall have a dedicated or toll-free telephone number for service support.

I. For fulfilling the experience criteria any one of the following documents may be considered as valid proof for meeting the experience criteria:

- a) Purchase Order copy along with Invoice(s) with self-certification by the bidder that supplies against the invoices have been executed.
- b) Execution certificate by client with order value.
- c) Any other document in support of order execution like Third Party Inspection release note, etc.

J. Bidders are advised to ascertain applicable GST on their own before quoting. The Buyer shall not be responsible in this regard. GST reimbursement shall be as per

r actual or applicable rates (whichever is lower), subject to a maximum of the GST percentage quoted.

K. The duration of the service contract may be extended up to **six months** beyond the initial contract period, subject to satisfactory performance and mutual consent.

L. Without prejudice to the Buyer's right to price adjustment by way of discount or any other remedy available, the Buyer may terminate the Contract or any part thereof by issuing a written notice to the Seller.

M. The Seller shall strictly comply with all applicable labour laws.

N. Police verification of all workers employed by the Contractor shall be mandatory.

O. The Contractor shall submit proof of salary disbursement to employed workers along with the bill of the subsequent month.

P. The Buyer may increase or decrease the contract quantity or contract duration by up to **25%** at the time of issuance of the contract. After award of contract, only an increase up to **25%** in quantity or duration shall be permissible. Bidders shall be bound to accept the revised quantity or duration.

Q. Leave shall be taken only after prior intimation to this office.

R. The minimum number of staff as mentioned in the contract shall always be maintained. In case of absence of any worker, a suitable replacement shall be provided. If no replacement is arranged, payment shall be deducted as per minimum wages.

S. In case the Service Provider fails to deliver services as per prescribed standards, the Buyer shall have the right to impose penalties as per GeM Service Level Agreement (SLA). The Service Provider shall accept such deductions. Continued non-performance may result in forfeiture of the Security Deposit and termination of the contract.

T. Considering the area and operational requirements, the Service Provider shall deploy at least **one (1) Supervisor** at its own cost and risk for complaint redressal and supervision of services throughout the contract period. The Supervisor shall maintain a complaint/service logbook in the format prescribed by the Buyer.

U. The Service Provider shall employ honest, disciplined, and prudent personnel. Any person found involved in malpractice, misconduct, or addiction shall be the sole responsibility of the Service Provider, and police action may be initiated if required. Personnel found unsuitable by the Buyer shall be replaced immediately.

V. The bidder firm shall not have been indicted for any criminal, fraudulent, or anti-competitive activity and shall not have been blacklisted by any Government Department, PSU, or authority. The bidder shall submit an undertaking confirming that it is not bankrupt or insolvent, has no dues pending with any State/Central Government authority, and no criminal case is pending against the proprietor/firm/partners/company. The undertaking shall be submitted in **Annexure-I**.

W. Bidders shall quote rates **only on a per square meter or per square feet per month basis**, and not on a per-person basis. The quoted rates shall be inclusive of all taxes and statutory liabilities. No additional payment shall be made towards PF, ESI, Pension, Bonus, Service Charges, GST, etc. The Service Provider shall comply with all statutory obligations including the Minimum Wages Act.

X. The bidder shall submit the Performa enclosed as **Annexure-II**, detailing th

e documents enclosed with the bid submission.

Y. Minimum Person should be 3 for proper execution of Service.

S. No.	Formation/ Office	Area as mentioned under thereof	Office assigned to float contract	Duration
1.	Division - VIII and Division - IX (GST Bhawan , Anand)	Total Area: 46,933 sq. ft (Including building area inclusive of toilets 17494 sq. ft. And Other area 29439 sq.ft.)/ (3 persons.)	Office of the Deputy /Assistant Commissioner, Division - VIII, CGST Vadodara-I	18.04.2026 to 31.03.2027

ANNEXURE I

PERFORMA FOR DECLARATION AFFIDAVIT ON 100 RUPEES STAMP PAPER

GeM Bid/Tender No: _____ dated _____

Bidder Name and address: M/s _____

I/ We, M/s _____, Proprietor/Partner/Director/ Authorized Signatory of am competent to sign this declaration and execute this Bid document hereby declare and certify that:

1. I/We am/are not undergoing insolvency resolution process or liquidation or bankruptcy proceeding or court receivership or similar proceedings as on date.

2. I/we am/are have not been barred, indicted for any criminal, fraudulent or anti-competition activity and not been blacklisted by any Government Departments/Authorities/bodies, PSU, etc.

3. It is understood that if this declaration is found to be false CGST Vadodara-I shall have the right to reject my/our bid,

4. I have carefully read and understood all the terms and conditions of the Bid and hereby convey my acceptance of the same.

5. The information / documents furnished along with the above application are true and authentic to the best of my knowledge and belief. I/we, am /are well aware of the fact that furnishing of any false information / fabricated document would lead to rejection of my Bid at any stage besides liabilities towards prosecution under appropriate law.

6. I have apprised myself fully about the job to be done during the currency of

period of agreement and also acknowledge to bear the consequences of non performance or deficiencies in services on my part.

7. Company/firm has done in past satisfactory/disciplined work and not blacklisted in past by any client.

Place:

Signature of Bidder

Date:

Name of Signatory

Scanned copy of the above declaration, duly signed and sealed, should be uploaded with Bid.

Annexure-II

Sl.No.	Document Name	Enclosed (YES/NO)	If YES then enter registration No. wherever applicable
1.	Company/Firm registration certificate showing presence of Head/registered office in Vadodara along with Address, Email and Mobile Number		
2.	PAN of Firm/Bidder		
3.	GST Certificate of Firm/Bidder		
4.	EPF Registration Certificate of Firm/Bidder		
5.	Labour Registration Certificate of Firm/Bidder		
6.	ESIC Registration Certificate of Firm/Bidder		
7.	MSME Registration Certificate of Firm/Bidder for cleaning services or a similar field, if applicable		

8.	Copy of satisfactory work experience certificate for the last three years ending 31/03/2025 providing similar type of services to any Central/State Govt. Organization/PSU/Public listed Company.		
9.	Copy of Annual Turnover Certificate for the last three financial years (2022-23 , 2023-24 & 2024-25) duly signed, sealed by chartered accountant.		
10.	Acceptance of term and condition (ATC) certificate		
11.	Annexure-I enclosed		

DECLARATION

I/We hereby certify that the information furnished above is true and correct to the best of my/our knowledge. I/We understand that in case, any deviation is found in the above statement at any stage; I/We shall be blacklisted and will not have any dealing with the department in future.

Place:

Date:

Signature of Authorized person with date

अस्वीकरण/Disclaimer

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.

5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for [attached categories](#), trials are allowed as per approved procurement policy of the buyer nodal Ministries)
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.
15. Any ATC clause in contravention with GeM GTC Clause 4 (xiii)(h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.
16. Buyer added ATC Clauses which are in contravention of clauses defined by buyer in system generated bid template as indicated above in the Bid Details section, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by GeM GTC.
17. In a category based bid, adding additional items, through buyer added additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogs or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

All GeM Sellers/Service Providers shall ensure full compliance with all applicable labour laws, including the provisions, rules, schemes and guidelines under the four Labour Codes i.e. the Code on Wages, 2019; the Industrial Relations Code, 2020; the Occupational Safety, Health and Working Conditions Code, 2020; and the Code on Social Security, 2020 as and when notified and brought into force by the Government of India.

For all provisions of the Labour Codes that are pending operationalisation through rules, schemes or notifications, the corresponding provisions of the pre-existing labour enactments (such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972, etc. and relevant State Rules) shall continue to remain applicable.

The Seller/ Service Providers shall, therefore, be responsible for ensuring compliance under:

- **All notified and enforceable provisions of the new Labour Codes as mentioned hereinabove; and**
- **All operative provisions of the erstwhile Labour Laws until their complete substitution.**

All obligations relating to wages, social security, safety, working conditions, industrial relations etc. and any other statutory requirements shall be strictly met by the Seller/ Service Provider. Any non-compliance shall constitute a breach of the contract and shall entitle the Buyer to take appropriate action in accordance with the contract and applicable law.

This Bid is governed by the [सामान्य नियम और शर्तें/General Terms and Conditions](#), conditions stipulated in Bid and [Service Level Agreement](#) specific to this Service as provided in the Marketplace. However in case if any condition specified in सामान्य नियम और शर्तें/General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।/In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---धन्यवाद/Thank You---