

बिड दस्तावेज़ / Bid Document

बिड विवरण/Bid Details	
बिड बंद होने की तारीख/समय /Bid End Date/Time	04-02-2026 15:00:00
बिड खुलने की तारीख/समय /Bid Opening Date/Time	04-02-2026 15:30:00
बिड पेशकश वैधता (बंद होने की तारीख से)/Bid Offer Validity (From End Date)	180 (Days)
मंत्रालय/राज्य का नाम/Ministry/State Name	Ministry Of Housing & Urban Affairs (mohua)
विभाग का नाम/Department Name	Na
संगठन का नाम/Organisation Name	Kochi Metro Rail Limited
कार्यालय का नाम/Office Name	Kochi Metro Rail Limited
वस्तु श्रेणी /Item Category	Security Manpower Service (Version 2.0) - Public Transport; Unarmed Security Guard , Security Manpower Service (Version 2.0) - Public Transport; Armed Security Guard , Security Manpower Service (Version 2.0) - Public Transport; Security Supervisor
अनुबंध अवधि /Contract Period	5 Year(s)
इसी तरह की सेवाओं का पिछला आवश्यक अनुभव है/Past Experience of Similar Services required	Yes
एमएसएमई के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है/MSE Relaxation for Years of Experience and Turnover	No
स्टार्टअप के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है /Startup Relaxation for Years of Experience and Turnover	No
विक्रेता से मांगे गए दस्तावेज़/Document required from seller	Experience Criteria,Bidder Turnover,Certificate (Requested in ATC),Additional Doc 1 (Requested in ATC),Additional Doc 2 (Requested in ATC),Additional Doc 3 (Requested in ATC),Additional Doc 4 (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेज़ों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ मेन् है/Do you want to show documents uploaded by bidders to all bidders participated in bid?	Yes (Documents submitted as part of a clarification or representation during the tender/bid process will also be displayed to other participated bidders after log in)

बिड विवरण/Bid Details	
बिड लगाने की समय सीमा स्वतः नहीं बढ़ाने के लिए आवश्यक बिड की संख्या। / Minimum number of bids required to disable automatic bid extension	1
दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी। / Number of days for which Bid would be auto-extended	7
ऑटो एक्सटेंशन अधिकतम कितनी बार किया जाना है। / Number of Auto Extension count	2
बिड से रिवर्स नीलामी सक्रिय किया/Bid to RA enabled	No
बिड का प्रकार/Type of Bid	Two Packet Bid
तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय /Time allowed for Technical Clarifications during technical evaluation	3 Days
अनुमानित बिड मूल्य /Estimated Bid Value	594879084
मूल्यांकन पद्धति/Evaluation Method	Total value wise evaluation
मध्यस्थता खंड/Arbitration Clause	No
सुलह खंड/Mediation Clause	Yes (Mediation clause document) as per DoE OM No.F.1/2/2024-PPD dated 03.06.2024 mediation clause should not be routinely included in contracts and pre-litigation mediation can be taken up without any such clause also

ईएमडी विवरण/EMD Detail

एडवाइजरी बैंक/Advisory Bank	State Bank of India
ईएमडी राशि/EMD Amount	5949000

ईपीबीजी विवरण /ePBG Detail

एडवाइजरी बैंक/Advisory Bank	State Bank of India
ईपीबीजी प्रतिशत (%) /ePBG Percentage(%)	5.00
ईपीबीजी की आवश्यक अवधि (माह) /Duration of ePBG required (Months).	72

(a). जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित कटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज़ प्रस्तुत करने है। एमएसई कटेगरी के अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।/EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this

Policy.

(b). ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए। / EMD & Performance security should be in favour of Beneficiary, wherever it is applicable.

लाभार्थी /Beneficiary :

KOCHI METRO RAIL LIMITED

Kochi Metro Rail Limited, NA, Kochi Metro Rail Limited, Ministry of Housing & Urban Affairs (MoHUA)
(Kochi Metro Rail Limited)

बोली विभाजन लागू नहीं किया गया/ Bid splitting not applied.

एमआईआई अनुपालन/MII Compliance

एमआईआई अनुपालन/MII Compliance	Yes
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एमएसई खरीद वरीयता/MSE Purchase Preference

एमएसई खरीद वरीयता/MSE Purchase Preference	Yes
सूक्ष्म और लघु उद्यम मूल उपकरण निर्माताओं को खरीद में प्राथमिकता, यदि उनका मूल्य L1+X% तक की सीमा में हो / Purchase Preference to MSE OEMs available upto price within L1+X%	15
सूक्ष्म और लघु उद्यम को खरीद में प्राथमिकता के लिए बिड की मात्रा का अधिकतम प्रतिशत / Maximum Percentage of Bid quantity for MSE purchase preference	100

1. Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail the Purchase preference for services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered service. If L-1 is not an MSE and MSE Service Provider (s) has/have quoted price within L-1+ 15% of margin of purchase preference /price band as defined in the relevant policy, then 100% order quantity will be awarded to such MSE bidder subject to acceptance of L1 bid price. The buyers are advised to refer to the [OM No.1 4 2021 PPD dated 18.05.2023](#) for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if the credentials of the service provider are validated on-line in GeM profile as well as validated and approved by the Buyer after evaluation of submitted documents.

2. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

3. Past Experience of Similar Services: The bidder must have successfully executed/completed similar Services over the last three years i.e. the current financial year and the last three financial years(ending month of March prior to the bid opening): -

1. Three similar completed services costing not less than the amount equal to 40% (forty percent) of the estimated cost; or

2. Two similar completed services costing not less than the amount equal to 50% (fifty percent) of the estimated cost; or

3. One similar completed service costing not less than the amount equal to 80% (eighty percent) of the estimated cost.

अतिरिक्त योग्यता /आवश्यक डेटा/Additional Qualification/Data Required**Scope Of Work For the Service:**[1767680048.pdf](#)**Pre Bid Detail(s)**

मूल्य भिन्नता खंड दस्तावेज़/Pre-Bid Date and Time	प्री-बिड स्थान/Pre-Bid Venue
23-01-2026 11:00:00	Google Meet joining info Video call link: https://meet.google.com/ovg-ovpe-ihw

Security Manpower Service (Version 2.0) - Public Transport; Unarmed Security Guard (231)**तकनीकी विशिष्टियाँ /Technical Specifications**

विवरण/ Specification	मूल्य/ Values
कोर / Core	
Type of Establishment / Area	Public Transport
Category of Profile	Unarmed Security Guard
Category of Skills	Unskilled
Gender	No Preference
Duty Hours in a day	8
Qualification	High School
Ex Servicemen	Optional
Age Limit	Up to 55 years
Years of Experience	0 - 3 years
Additional Requirements for the Security Personnel	NA
Is Geographical presence of the Service Provider registered office is required in the consignee's State	No
Name of states/ UT for geographical presence is required	Not Applicable
एडऑन /Addon(s)	

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No
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अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents**परेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity**

क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of resources to be hired	अतिरिक्त आवश्यकता /Additional Requirement
1	Talaju Saikrishna	683106,Muttom Depot, KMRL, Aluva,	231	<ul style="list-style-type: none"> • Tenure/ Duration of Employment (in months) : 60 • Basic Pay (Minimum daily wage) : 893 • Provident Fund (INR per day) : 59.18 • EDLI (INR per day) : 2.47 • ESI (INR per day) : 26.25 • EPF Admin charge (INR per day) : 2.47 • Bonus (INR per day) : 0 • Optional Allowance 1 (in Rupees) : 0 • Optional Allowance 2 (in Rupees) : 0 • Optional Allowance 3 (in Rupees) : 0 • Number of working days in a month : 31

Security Manpower Service (Version 2.0) - Public Transport; Armed Security Guard (1)

तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values
कोर / Core	
Type of Establishment / Area	Public Transport
Category of Profile	Armed Security Guard
Category of Skills	Semi skilled
Gender	No Preference
Duty Hours in a day	8
Qualification	Secondary School
Ex Servicemen	Optional
Age Limit	Up to 55 years
Years of Experience	0 - 3 years

विवरण/ Specification	मूल्य/ Values
Additional Requirements for the Security Personnel	NA
Is Geographical presence of the Service Provider registered office is required in the consignee's State	No
Name of states/ UT for geographical presence is required	Not Applicable
एडऑन /Addon(s)	

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No
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अतिरिक्त विशिष्टि दस्तावेज /Additional Specification Documents

परेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of resources to be hired	अतिरिक्त आवश्यकता /Additional Requirement
1	Talaju Saikrishna	683106,Muttom Depot, KMRL, Aluva,	1	<ul style="list-style-type: none"> • Tenure/ Duration of Employment (in months) : 60 • Basic Pay (Minimum daily wage) : 981 • Provident Fund (INR per day) : 59.18 • EDLI (INR per day) : 2.47 • ESI (INR per day) : 26.25 • EPF Admin charge (INR per day) : 2.47 • Bonus (INR per day) : 0 • Optional Allowance 1 (in Rupees) : 0 • Optional Allowance 2 (in Rupees) : 0 • Optional Allowance 3 (in Rupees) : 0 • Number of working days in a month : 31

Security Manpower Service (Version 2.0) - Public Transport; Security Supervisor (22)

तकनीकी विशिष्टियाँ / Technical Specifications

विवरण/ Specification	मूल्य/ Values
कोर / Core	
Type of Establishment / Area	Public Transport
Category of Profile	Security Supervisor
Category of Skills	Semi skilled
Gender	No Preference
Duty Hours in a day	8
Qualification	Secondary School
Ex Servicemen	Optional
Age Limit	Up to 55 years
Years of Experience	0 - 3 years
Additional Requirements for the Security Personnel	NA
Is Geographical presence of the Service Provider registered office is required in the consignee's State	No
Name of states/ UT for geographical presence is required	Not Applicable
एडऑन /Addon(s)	

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No
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अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

परेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

क्र.सं./S.N o.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of resources to be hired	अतिरिक्त आवश्यकता /Additional Requirement

क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of resources to be hired	अतिरिक्त आवश्यकता /Additional Requirement
1	Talaju Saikrishna	683106,Muttom Depot, KMRL, Aluva,	22	<ul style="list-style-type: none"> • Tenure/ Duration of Employment (in months) : 60 • Basic Pay (Minimum daily wage) : 981 • Provident Fund (INR per day) : 59.18 • EDLI (INR per day) : 2.47 • ESI (INR per day) : 26.25 • EPF Admin charge (INR per day) : 2.47 • Bonus (INR per day) : 0 • Optional Allowance 1 (in Rupees) : 0 • Optional Allowance 2 (in Rupees) : 0 • Optional Allowance 3 (in Rupees) : 0 • Number of working days in a month : 31

क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें/Buyer Added Bid Specific Terms and Conditions

1. Generic

OPTION CLAUSE: The buyer can increase or decrease the contract quantity or contract duration up to 25 percent at the time of issue of the contract. However, once the contract is issued, contract quantity or contract duration can only be increased up to 25 percent. Bidders are bound to accept the revised quantity or duration

2. Buyer Added Bid Specific ATC

Buyer Added text based ATC clauses

1. Minimum Eligibility Criteria

1.2 Experience criteria

Bidder should have successfully carried out the similar service during last 7 years ending 31/12/2025 (last day of the month preceding the month in which the bids are published) The bidder shall submit GeM contract or Purchase order (s) as follows;

- At least one order of value not less Rs. 47.59 cr.

OR

- Two orders each of value not less than Rs. 29.74 cr.

OR

- Three orders each of value not less than Rs. 23.80 cr. with (a) OR (b) as follows;

(a) Service Delivery Acceptance Certificate (SDAC) issued in GeM portal /work completion certificate with value of service done along with relevant GeM Contract/ Purchase order/LoA from the organization/consignee.

OR

(b) CA/Notary attested invoice and proof of payment received with value of supply/work/service done from the organization/consignee.

In case service is executed for private client, documentary proof such as copy of CA/ Notary certified work order and work completion certificate or CA/Notary certified invoice with proof of payment received against the bills should be uploaded.

The offers submitted without this documentary proof shall not be evaluated. "Please note that the orders submitted by the bidder as proof of experience may also include ongoing orders. The value of the portion completed (as of the last day of the month preceding the month in which the bids are published) should meet the requirements specified above.

Similar Works: "Providing security services to Metro Rail stations/Depot/Airport/Industrial/Commercial establishment that has an element of providing and managing minimum of 200 security staff per day per contract."

1.2 Financial criteria

The tenderers will be qualified only if they have minimum financial capabilities as below: - T1- Annual Turnover: The average annual turnover of the tenderer during last three Audited Financial Years 2022-23 ,2023 -2024 and 2024-2025 should not be less than Rs. 17.84 cr.

Financial data for last three financial years ie. CA audited balance sheet, Profit and loss statement for financial year 2022-23 ,2023-2024 and 2024-2025 has to be uploaded by the tenderer in Appendix-11. Chartered Accountant shall certify the financial data in the prescribed format with his stamp and signature. '

In case audited balance sheet of the last financial year (2024-25) is not made available by the bidder, the bidder has to submit an affidavit (As per format provided in Appendix-11 A.) certifying that 'the balance sheet has actually not been audited so far'. In such a case the financial data of all the financial years will be taken into

consideration for evaluation. However, if the affidavit is not submitted as per the format mentioned above, the turnover for that particular year will be considered as "zero" for the calculation of average annual turnover.

2. Office in Kochi: The Agency should have an established office in Kochi and the address with all contact details of the same should be submitted along with the tender document, also should be communicated to the Employer whenever there is a change in the office address; without fail.

In case if the bidder does not have office in Kochi, a declaration shall be submitted in the company's letter head stating that an office will be started at Kochi within one month, if the contract is awarded to the bidder.

3. Security License.

(i) The Bidder shall be in possession of a valid license for Kerala region under Private Security Agencies Regulation Act, 2005 and the Kerala Private Security Agencies Rules, 2010 as amended from time to time. In the event of modification or reorganization of territory /territories of District/Districts, the Contractor shall apply and get such licenses from the concerned Government Agencies, at the cost of the Contractor.

(ii) The bidder shall be registered as a contractor under the Contract Labour (R&A) Act, 1970

(iii) The bidder shall produce a copy of the licenses. The Employer reserves the right to ask the bidder to pr

produce the original for verification.

4. Registration with EPFO and ESIC.

I. The bidder shall be registered with the following authorities and have separate employer code:

- Employees State Insurance Scheme
- EPFO

II. Copies of Registration Certificates shall be submitting as documentary evidence of the same. The contractor must enroll all their workers in the ESI scheme and are responsible for compliance under the Employee's State Insurance Act, 1948. If ESI is not applicable, the contractor has to provide medical insurance and workmen compensation policies for their workers, including contract staff.

5 Documents to be submitted

- a) Proof of EMD paid. In case EMD exemption required, valid exemption certificates along with Bid security declaration as per Appendix -10 to be submitted along with the technical bid
- b) Proof of experience as per Clause no.14 (a) of Section - 2 in the RFP along with the Summary of Work Experience - Appendix 12
- c) Copy of CA audited balance sheet, profit and loss statement for financial year 2022-23,2023-24 and 2024-2025 as per financial criteria as per Clause no.14 (b) of Section - 2 in the RFP Appendix 11& Appendix 11 A if applicable)
- d) Copy of POA/authorization in favour of authorized signatory of tender documents as per clause 10, Chapter 2 of this tender document as per Appendix 2
- e) Documents of constitution of the legal entity (Undertaking for Proprietorship / Partnership deed / Memorandum and Articles of Association)
- f) All pages of Tender document/RFP duly numbered & signed by Authorized signatory
- g) Schedule of compliance with technical specification as per Appendix 3 of this tender document
- h) Schedule of deviation if any from Tender terms and conditions as per Appendix 4
- i) Covering letter as per Appendix 5
- j) Duly filled company profile as per Appendix 7 of this tender document with necessary attachments requested
- k) Undertaking that applicant is not blacklisted/ debarred as per format Appendix 8 of this tender document
- l) Undertaking for corrupt & fraudulent practice- Appendix 13
- m) Check List- Appendix 1
- n) Integrity pact (filled and signed) as per Appendix 14
- o) Undertaking as per Appendix 17.
- p) Address of the established office at Kochi with contact details / Declaration for starting office at Kochi in company letterhead.
- q) License under PASARA (Private Securities Agencies(Regulation)Act 2005
- r) Professional Tax registration
- s) Any other documents relevant to this tender

6 Payment terms

The payment will be released on a monthly basis against the activities performed. The monthly bills shall be paid only if it is accompanied by the proof of the following, but not limited to:

1. Certifying that no due wages to all the workmen engaged for the contractual activities, during the previous month.
2. Certifying that deposited the contribution to PF, ESI etc. with the concerned authorities for the previous month as per the relevant statutes.
3. Certification from the concerned official of KMRL regarding the total man-hours utilized per station/Location during the period of the bill.
4. Satisfactory legal compliance of all other rules and laws.

Any payment payable by the Contractor/Service provider to KMRL under this Agreement shall be paid through the Contractor/Service provider's own account vide demand draft made in favour of KMRL except where specific alternatives have been incorporated in the Bid Document.

7 DETERMINATION OF RESPONSIVENESS:

Bids of those tenderers shall be considered as non-responsive & shall be rejected (post clarification if any):

- a) The submitted offer fails to meet the scope of work specified in the RFP.
- b) The documents as per clause 5 are not submitted.

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3. Buyer Added Bid Specific ATC

Buyer uploaded ATC document [Click here to view the file.](#)

अस्वीकरण/Disclaimer

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for [attached categories](#), trials are allowed as per approved procurement policy of the buyer nodal Ministries)
9. Mandating foreign / international certifications even in case of existence of Indian Standards without

specifying equivalent Indian Certification / standards.

10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.
15. Any ATC clause in contravention with GeM GTC Clause 4 (xiii)(h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.
16. Buyer added ATC Clauses which are in contravention of clauses defined by buyer in system generated bid template as indicated above in the Bid Details section, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by GeM GTC.
17. In a category based bid, adding additional items, through buyer added additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogs or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

All GeM Sellers/Service Providers shall ensure full compliance with all applicable labour laws, including the provisions, rules, schemes and guidelines under the four Labour Codes i.e. the Code on Wages, 2019; the Industrial Relations Code, 2020; the Occupational Safety, Health and Working Conditions Code, 2020; and the Code on Social Security, 2020 as and when notified and brought into force by the Government of India.

For all provisions of the Labour Codes that are pending operationalisation through rules, schemes or notifications, the corresponding provisions of the pre-existing labour enactments (such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972, etc. and relevant State Rules) shall continue to remain applicable.

The Seller/ Service Providers shall, therefore, be responsible for ensuring compliance under:

- **All notified and enforceable provisions of the new Labour Codes as mentioned hereinabove; and**
- **All operative provisions of the erstwhile Labour Laws until their complete substitution.**

All obligations relating to wages, social security, safety, working conditions, industrial relations etc. and any other statutory requirements shall be strictly met by the Seller/ Service Provider. Any non-compliance shall constitute a breach of the contract and shall entitle the Buyer to take appropriate action in accordance with the contract and applicable law.

This Bid is governed by the [सामान्य नियम और शर्तें/General Terms and Conditions](#), conditions stipulated in Bid and [Service Level Agreement](#) specific to this Service as provided in the Marketplace. However in case if any condition specified in सामान्य नियम और शर्तें/General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्यवाई का आधार होगा।/In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake

compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---धन्यवाद/Thank You---