

**बिड दस्तावेज़ / Bid Document**

बिड विवरण/Bid Details	
बिड बंद होने की तारीख/समय /Bid End Date/Time	23-02-2026 19:00:00
बिड खुलने की तारीख/समय /Bid Opening Date/Time	23-02-2026 19:30:00
बिड पेशकश वैधता (बंद होने की तारीख से)/Bid Offer Validity (From End Date)	30 (Days)
मंत्रालय/राज्य का नाम/Ministry/State Name	Gujarat
विभाग का नाम/Department Name	Health & Family Welfare Department Gujarat
संगठन का नाम/Organisation Name	Pdu Civil Hospital Rajkot
कार्यालय का नाम/Office Name	Rajkot
कुल मात्रा/Total Quantity	1
वस्तु श्रेणी /Item Category	Servers (V2) (Q2)
बिडर का न्यूनतम औसत वार्षिक टर्नओवर (3 वर्षों का) /Minimum Average Annual Turnover of the bidder (For 3 Years)	1 Lakh (s)
मूल उपकरण निर्माता का औसत टर्नओवर (गत 3 वर्षों का)/OEM Average Turnover (Last 3 Years)	4 Lakh (s)
उन्हीं/समान सेवा के लिए अपेक्षित विगत अनुभव के वर्ष/Years of Past Experience Required for same/similar service	1 Year (s)
एमएसएमई के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है/MSE Relaxation for Years of Experience and Turnover	No
स्टार्टअप के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है /Startup Relaxation for Years of Experience and Turnover	No
विक्रेता से मांगे गए दस्तावेज़/Document required from seller	Experience Criteria,Past Performance,Bidder Turnover,Certificate (Requested in ATC),OEM Authorization Certificate,OEM Annual Turnover,Additional Doc 1 (Requested in ATC),Additional Doc 2 (Requested in ATC),Additional Doc 3 (Requested in ATC),Additional Doc 4 (Requested in ATC),Compliance of BoQ specification and supporting document *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer

बिड विवरण/Bid Details	
क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेजों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ मेन् है/Do you want to show documents uploaded by bidders to all bidders participated in bid?	Yes (Documents submitted as part of a clarification or representation during the tender/bid process will also be displayed to other participated bidders after log in)
बिड लगाने की समय सीमा स्वतः नहीं बढ़ाने के लिए आवश्यक बिड की संख्या। / Minimum number of bids required to disable automatic bid extension	2
दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी। / Number of days for which Bid would be auto-extended	7
ऑटो एक्सटेंशन अधिकतम कितनी बार किया जाना है। / Number of Auto Extension count	1
विगत प्रदर्शन /Past Performance	30 %
बिड से रिवर्स नीलामी सक्रिय किया/Bid to RA enabled	Yes
रिवर्स नीलामी योग्यता नियम/RA Qualification Rule	50% Lowest Priced Technically Qualified Bidders
बिड का प्रकार/Type of Bid	Two Packet Bid
तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय /Time allowed for Technical Clarifications during technical evaluation	2 Days
निरीक्षण आवश्यक (सूचीबद्ध निरीक्षण प्राधिकरण /जेम के साथ पूर्व पंजीकृत एजेंसियों द्वारा)/Inspection Required (By Empanelled Inspection Authority / Agencies pre-registered with GeM)	No
Payment Timelines	Payments shall be made to the Seller within <b>45</b> days of issue of consignee receipt-cum-acceptance certificate (CRAC) and on-line submission of bills (This is in supersession of 10 days time as provided in clause 12 of GeM GTC)
मूल्यांकन पद्धति/Evaluation Method	Total value wise evaluation
मध्यस्थता खंड/Arbitration Clause	No
सुलह खंड/Mediation Clause	No

#### ईएमडी विवरण/EMD Detail

आवश्यकता/Required	No
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#### ईपीबीजी विवरण /ePBG Detail

एडवाइजरी बैंक/Advisory Bank	State Bank of India
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ईपीबीजी प्रतिशत (%) / ePBG Percentage (%)	5.00
ईपीबीजी की आवश्यक अवधि (माह) / Duration of ePBG required (Months).	36

(a) ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए। / EMD & Performance security should be in favour of Beneficiary, wherever it is applicable.

**लाभार्थी / Beneficiary :**

Medical Superintendent PDU Hospital Rajkot  
Rajkot, Health & Family Welfare Department Gujarat, PDU Civil Hospital Rajkot,  
(Medical Superintendent Pdu Hospital Rajkot)

बोली विभाजन लागू नहीं किया गया / Bid splitting not applied.

**एमआईआई के लिए आरक्षित / Reserved for Make In India products**

एमआईआई के लिए आरक्षित / Reserved for Make In India products	Yes
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**एमएसई खरीद वरीयता / MSE Purchase Preference**

एमएसई खरीद वरीयता / MSE Purchase Preference	Yes
सूक्ष्म और लघु उद्यम मूल उपकरण निर्माताओं को खरीद में प्राथमिकता, यदि उनका मूल्य $L1+X\%$ तक की सीमा में हो / Purchase Preference to MSE OEMs available upto price within $L1+X\%$	15
सूक्ष्म और लघु उद्यम को खरीद में प्राथमिकता के लिए बिड की मात्रा का अधिकतम प्रतिशत / Maximum Percentage of Bid quantity for MSE purchase preference	25

1. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

2. Experience Criteria: In respect of the filter applied for experience criteria, the Bidder or its OEM of the product offered in the bid {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU for number of Financial years as indicated above in the bid document before the bid opening date. Copies of relevant contracts and delivery acceptance certificates like CRAC to be submitted along with bid in support of having supplied some quantity during each of the Financial year. In case of bunch bids, the category of primary product having highest value should meet this criterion.

3. OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

4. Bid reserved for Make In India products: : Procurement under this bid is reserved for purchase from Class 1 local supplier as defined in public procurement (Preference to Make in India), Order 2017 as amended from time to time and its subsequent Orders/Notifications issued by concerned Nodal Ministry for specific Goods/Products. However, eligible micro and small enterprises will be allowed to participate. The minimum local content to qualify as a class 1 local supplier is denoted in the bid document. All bidders must upload a certificate from the OEM regarding the percentage of the local content and the details of locations at which the local value addition is made along with their bid, failing which the bid is liable to be rejected. In case the bid value is more than Rs 10 Crore, the declaration relating to percentage of local content shall be certified by the statutory auditor or cost auditor, if the OEM is a company and by a practicing cost accountant or a chartered accountant for OEMs other than companies as per the Public Procurement (preference to Make-in -India) order 2017 dated 04.06.2020 . In case Buyer has selected Purchase preference to Micro and Small Enterprises clause in the bid, the same will get precedence over this clause.

5. Purchase preference to Micro and Small Enterprises (MSEs) from the State of Bid Inviting Authority : Purchase preference will be given to MSEs as Micro and Small Enterprises from the State of Bid inviting Authority. If the bidder wants to avail the Purchase preference, the bidder must be the manufacturer of the offered product in case of bid for supply of goods. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service. If L-1 is not an MSE and MSE Seller (s) has/have quoted price within L-1+ 15% of margin of purchase preference /price band defined in relevant policy, such Seller shall be given opportunity to match L-1 price and contract will be awarded for percentage of 25 % of total quantity as defined/ decided in relevant policy.

6. Past Performance: The Bidder or its OEM {themselves or through re-seller(s)} should have supplied same or similar Category Products for 30% of bid quantity, in at least one of the last three Financial years before the bid opening date to any Central / State Govt Organization / PSU. Copies of relevant contracts (proving supply of cumulative order quantity in any one financial year) to be submitted along with bid in support of quantity supplied in the relevant Financial year. In case of bunch bids, the category related to primary product having highest bid value should meet this criterion.

7. Reverse Auction would be conducted amongst first 50% of the technically qualified bidders arranged in the order of prices from lowest to highest. Number of sellers eligible for participating in RA would be rounded off to next higher integer value if number of technically qualified bidders is odd (e.g. if 7 bids are technically qualified, then RA will be conducted amongst L-1 to L-4). In case number of technically qualified bidders are 2 or 3, RA will be between all without any elimination. If Buyer has chosen to split the bid amongst N sellers, then minimum N sellers would be taken to RA round. In case Primary products of only one OEM are left in contention for participation in RA based on lowest 50% bidders qualifying for RA, the number of sellers qualifying for RA would be increased to get at least products of one more OEM (directly participated or through its reseller) if available. Further, if bid(s) of any seller(s) eligible for MSE preference is / are coming within price band of 15% of Non MSE L-1 or if bid of any seller(s) eligible for Make in India preference is / are coming within price band of 20% of non MII L-1, then such MSE / Make in India seller shall also be allowed to participate in the RA process.

## **Servers (V2) ( 1 pieces )**

**(Minimum 50% Local Content required for qualifying as Class 1 Local Supplier)**

### **तकनीकी विशिष्टियाँ /Technical Specifications**

[\\* जेम केटेगरी विशिष्टि के अनुसार / As per GeM Category Specification](#)

<b>विवरण/Specification</b>	<b>विशिष्टि का नाम /Specification Name</b>	<b>बिड के लिए आवश्यक अनुमत मूल्य /Bid Requirement (Allowed Values)</b>
Chassis	<b>Description of Stores</b>	Server with standard 1 year warranty
Processor and Motherboard	<b>Processor Number</b>	AMD EPYC 4124P, AMD EPYC 4244P, AMD EPYC 7251, AMD EPYC 7261, AMD EPYC 7232P, AMD EPYC 7252, AMD EPYC 7262, AMD EPYC 7F32, AMD EPYC 7203P, AMD EPYC 7203, AMD EPYC 72F3, AMD EPYC 4344P, AMD EPYC 4364P, AMD EPYC 8024P, AMD EPYC 8024PN, AMD EPYC 9015, AMD EPYC 7272, AMD EPYC 4464P, AMD EPYC 4484PX, AMD EPYC 7281, AMD EPYC 7351P, AMD EPYC 7301, AMD EPYC 7351, AMD EPYC 7371, AMD EPYC 7282, AMD EPYC 7302P, AMD EPYC 7302, AMD EPYC 7303P, AMD EPYC 7303, AMD EPYC 73F3, AMD EPYC 7373X, AMD EPYC 734332,

विवरण/Specification	विशिष्टि का नाम /Specification Name	AMD EPYC 7313P, AMD EPYC 7313, AMD EPYC 4584PX, AMD EPYC 9115, AMD EPYC 9133, AMD EPYC 9175F, AMD EPYC (Allowed Values) 8124PN, AMD EPYC 9124, AMD EPYC 9174F, AMD EPYC 9184X, AMD EPYC 7F52, AMD EPYC 7401P, AMD EPYC 7401, AMD EPYC 7451, AMD EPYC 7352, AMD EPYC 7402P, AMD EPYC 7402, AMD EPYC 7F72, AMD EPYC 74F3, AMD EPYC 7473X, AMD EPYC 7443P, AMD EPYC 7443, AMD EPYC 7413, AMD EPYC 8224P, AMD EPYC 8224PN, AMD EPYC 9224, AMD EPYC 9254, AMD EPYC 9274F, AMD EPYC 9255, AMD EPYC 9275F, AMD EPYC 7453, AMD EPYC 7551P, AMD EPYC 7551, AMD EPYC 7501, AMD EPYC 7601, AMD EPYC 7452, AMD EPYC 7502P, AMD EPYC 7532, AMD EPYC 7502, AMD EPYC 7542, AMD EPYC 75F3, AMD EPYC 7573X, AMD EPYC 7543P, AMD EPYC 7543, AMD EPYC 7513, AMD EPYC 8324P, AMD EPYC 8324PN, AMD EPYC 9354P, AMD EPYC 9334, AMD EPYC 9354, AMD EPYC 9374F, AMD EPYC 9384X, AMD EPYC 9335, AMD EPYC 9355P, AMD EPYC 9355, AMD EPYC 9375F, AMD EPYC 9365, AMD EPYC 7552, AMD EPYC 7642, AMD EPYC 7643P, AMD EPYC 7643, AMD EPYC 8434P, AMD EPYC 8434PN, AMD EPYC 9454P, AMD EPYC 9454, AMD EPYC 9474F, AMD EPYC 9455P, AMD EPYC 9455, AMD EPYC 9475F, AMD EPYC 7663, AMD EPYC 7663P, AMD EPYC 7702P, AMD EPYC 7662, AMD EPYC 7702, AMD EPYC 7742, AMD EPYC 7H12, AMD EPYC 7773X, AMD EPYC 7763, AMD EPYC 7713P, AMD EPYC 7713, AMD EPYC 8534P, AMD EPYC 8534PN, AMD EPYC 9554P, AMD EPYC 9534, AMD EPYC 9554, AMD EPYC 9535, AMD EPYC 9555P, AMD EPYC 9555, AMD EPYC 9575F, AMD EPYC 9565, AMD EPYC 9634, AMD EPYC 9654P, AMD EPYC 9654, AMD EPYC 9684X, AMD EPYC 9655P, AMD EPYC 9645, AMD EPYC 9655, AMD EPYC 9734, AMD EPYC 9754S, AMD EPYC 9754, AMD EPYC 9745, AMD EPYC 9755, AMD EPYC 9825, AMD EPYC 9845, AMD EPYC 9965, Intel Xeon Silver 4310, Intel Xeon Gold 6312U, Intel Xeon Gold 6314U, Intel Xeon Platinum 8351N, Intel Xeon E-2314, Intel Xeon E-2324G, Intel Xeon E-2334, Intel Xeon E-2374G, Intel Xeon E-2336, Intel Xeon Gold 6238T, Intel Xeon E-2356G, Intel Xeon E-2434, Intel Xeon E-2386G, Intel Xeon E-2378, Intel Xeon E-2378G, Intel Xeon E-2388G, Intel Xeon Gold 6226, Intel Xeon E-2436, Intel Xeon E-2456, Intel Xeon E-2486, Intel Xeon E-2468, Intel Xeon E-2478, Intel Xeon E-2488, Intel Xeon E-2414, Intel Xeon Gold 6334, Intel Xeon Silver 4309Y, Intel Xeon Gold 5315Y, Intel Xeon Silver 4310T, Intel Xeon Silver 4509Y, Intel Xeon Gold 5415+, Intel Xeon Silver 4216, Intel Xeon Gold 6434, Intel Xeon Gold 5218N, Intel Xeon Gold 5218T, Intel Xeon Gold 5515+, Intel Xeon Gold 5515+, Intel Xeon Gold 6534, Intel Xeon Gold 5317, Intel Xeon Gold 6230N, Intel Xeon Gold 6230, Intel Xeon Gold 6434H, Intel Xeon Silver 4410T, Intel Xeon Silver 4209T, Intel Xeon Gold 6252N, Intel Xeon Silver 4510T, Intel Xeon Silver 4510, Intel Xeon Gold 6230T, Intel Xeon Gold 5512U, Intel Xeon Gold 5220T, Intel Xeon Silver 4410Y, Intel Xeon Silver 4314, Intel Xeon Gold 6326, Intel Xeon Silver 4214, Intel Xeon Silver 4514Y, Intel Xeon Silver 4210, Intel Xeon Silver 4316, Intel Xeon Gold 5320T, Intel Xeon Gold 6238R, Intel Xeon Gold 6346, Intel Xeon Gold 5416S, Intel Xeon Gold 5318N, Intel Xeon Gold 6354, Intel Xeon Gold 5318Y, Intel Xeon Gold 6248, Intel Xeon Gold 6330N, Intel Xeon

विवरण/Specification	विशिष्टि का नाम /Specification Name	Gold 5320, Intel Xeon Gold 6330, Intel Xeon Platinum 8358H, Intel Xeon Gold 6426Y, Intel Xeon Gold 5215, Intel Xeon Platinum 8358P, Intel Xeon Gold 6416H, बिड के लिए आवश्यक अनुमति मूल्य /Bid Requirement (Allowed Values)
		Intel Xeon Silver 4416+, Intel Xeon Gold 6526Y, Intel Xeon Gold 6342, Intel Xeon Gold 5418N, Intel Xeon Gold 6544Y, Intel Xeon Gold 6444Y, Intel Xeon Gold 6338N, Intel Xeon Gold 6338, Intel Xeon Gold 6348, Intel Xeon Gold 5418Y, Intel Xeon Platinum 8352S, Intel Xeon Silver 4516Y+, Intel Xeon Platinum 8352V, Intel Xeon Platinum 8352M, Intel Xeon Platinum 8352Y, Intel Xeon Gold 5318H, Intel Xeon Platinum 8353H, Intel Xeon Gold 6328H, Intel Xeon Gold 6328HL, Intel Xeon Platinum 8358P, Intel Xeon Platinum 8358, Intel Xeon Gold 6418H, Intel Xeon Gold 6530, Intel Xeon Gold 5420+, Intel Xeon Gold 5320H, Intel Xeon Gold 6554S, Intel Xeon Platinum 8450H, Intel Xeon Gold 6428N, Intel Xeon Platinum 8360Y, Intel Xeon Platinum 8362, Intel Xeon Silver 4215, Intel Xeon Gold 5520+, Intel Xeon Gold 6442Y, Intel Xeon Gold 6542Y, Intel Xeon Gold 6430, Intel Xeon Gold 6330H, Intel Xeon Platinum 8368, Intel Xeon Gold 6438N, Intel Xeon Gold 6438M, Intel Xeon Gold 6438Y+, Intel Xeon Platinum 8454H, Intel Xeon Gold 6538N, Intel Xeon Silver 4210T, Intel Xeon Silver 4215R, Intel Xeon Silver 4210R, Intel Xeon Gold 6454S, Intel Xeon Gold 6348H, Intel Xeon Platinum 8380, Intel Xeon Platinum 8368Q, Intel Xeon Platinum 8354H, Intel Xeon Gold 6448Y, Intel Xeon Gold 6538Y+, Intel Xeon Platinum 8558, Intel Xeon Gold 6548N, Intel Xeon Platinum 8558P, Intel Xeon Gold 6548Y+, Intel Xeon Platinum 8360H, Intel Xeon Platinum 8360HL, Intel Xeon Platinum 8376H, Intel Xeon Platinum 8452Y, Intel Xeon Gold 6448H, Intel Xeon Platinum 8376HL, Intel Xeon 6710E, Intel Xeon Silver 4214R, Intel Xeon CPU Max 9462, Intel Xeon 6730P, Intel Xeon Platinum 8562Y+, Intel Xeon Platinum 8462Y+, Intel Xeon CPU Max 9460, Intel Xeon Gold 6458Q, Intel Xeon Gold 6558Q, Intel Xeon Platinum 8460Y+, Intel Xeon Platinum 8380H, Intel Xeon CPU Max 9468, Intel Xeon Gold 6226R, Intel Xeon Platinum 8460H, Intel Xeon CPU Max 9470, Intel Xeon CPU Max 9480, Intel Xeon Platinum 8458P, Intel Xeon Gold 6230R, Intel Xeon Platinum 8468V, Intel Xeon Platinum 8470N, Intel Xeon Platinum 8468H, Intel Xeon Platinum 8468, Intel Xeon Platinum 8470, Intel Xeon 6740P, Intel Xeon Platinum 8568Y+, Intel Xeon 6741P, Intel Xeon Platinum 8570, Intel Xeon Platinum 8470Q, Intel Xeon 6746E, Intel Xeon Platinum 8592V, Intel Xeon Platinum 8480+, Intel Xeon 6740E, Intel Xeon Platinum 8490H, Intel Xeon 6747P, Intel Xeon Platinum 8580, Intel Xeon 6756E, Intel Xeon Platinum 8593Q, Intel Xeon Platinum 8592+, Intel Xeon 6766E, Intel Xeon 6760P, Intel Xeon 6761P, Intel Xeon 6767P, Intel Xeon 6780E, Intel Xeon 6781P, Intel Xeon 6787P Or higher
Graphic Processing Unit (GPU)	<b>Graphic Card Availability</b>	No, Yes Or higher
Memory	<b>Type of RAM</b>	DDR4 with ECC, DDR5 with ECC Or higher
	<b>Total Memory (RAM) Size Installed (in GB)</b>	16, 32, 64, 128, 256, 512, 1024, 2048, 4096 Or higher
SSD Storage	<b>Type of Interface for SSD</b>	SATA-SSD, SAS-SSD, M.2/NVMe-SSD, Not Applicable

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Requirement (Allowed Values)
HDD Storage	<b>Type of Interface for Hard Disk Drive (HDD)</b>	SATA-HDD, SAS-HDD, NL SAS-HDD, Not Applicable
Software	<b>Certifications Compliance (Operating System)</b>	Windows, Linux

**परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity**

क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी के दिन/Delivery Days
1	Chauhan Rajesh	360001,Medical Superintendent PDU Civil Hospital, Hospital Chowk Jamnagar Road	1	15

**Special terms and conditions-Version:1 effective from 11-07-2025 for category Servers (V2)**

1.

<b>For Buyer</b>		
1	Warranty	The buyer may add warranty requirement while creating the bid
2	Storage Capacity	<ol style="list-style-type: none"> <li>1. Buyer may add their requirement of retention of securely store all Hard Disk Drives (HDDs) or Solid-State Drives (SSDs) used in the Server under ATC clause.</li> <li>2. The total installed capacity can be calculated by multiplying the number of populated slots for each type of drive by the capacity of each drive. However, if the buyer requires multiple SSDs or HDDs of different capacities, the buyer should mention a detailed breakdown of the requirement in the 'Additional Parameters' section of the bid.</li> </ol>
3	Applications Compatible with the Server	Buyer may include the names of applications or programs under the buyer added ATCs for which the Server's configuration is required to support such applications or programs
<b>For Seller</b>		
4	Compliance of extended producer's responsibility	With effect from 1.4.23, as per the E-waste rules 2022, EPR registration is mandatory for manufacturing entities. Therefore, all OEMs shall hold valid EPR registration, and the registration number should be reflected in the catalog parameter. OEMs shall ensure compliance with all responsibilities as per EPR registration applicable from time to time.
5	Operating System	It shall be the responsibility of OEMs to ensure that supplies are made with genuine operating systems.
6	Applications Compatibility with the Server	The seller shall ensure that the Server is compatible with the applications specified by the buyer. Requisite documents confirming compatibility from the application provider must be furnished upon request by the buyer.

**क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें/Buyer Added Bid Specific Terms and Conditions**

## 1. **Generic**

OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity up to 25% of the contracted quantity during the currency of the contract at the contracted rates. The delivery period of quantity shall commence from the last date of original delivery order and in cases where option clause is exercised during the extended delivery period the additional time shall commence from the last date of extended delivery period. The additional delivery time shall be  $(\text{Increased quantity} \div \text{Original quantity}) \times \text{Original delivery period (in days)}$ , subject to minimum of 30 days. If the original delivery period is less than 30 days, the additional time equals the original delivery period. The Purchaser may extend this calculated delivery duration up to the original delivery period while exercising the option clause. Bidders must comply with these terms.

## 2. **Buyer Added Bid Specific ATC**

Buyer uploaded ATC document [Click here to view the file.](#)

## 3. **Service & Support**

Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.

## 4. **Service & Support**

Availability of Service Centres: Bidder/OEM must have a Functional Service Centre in the State of each Consignee's Location in case of carry-in warranty. (Not applicable in case of goods having on-site warranty). If service center is not already there at the time of bidding, successful bidder / OEM shall have to establish one within 30 days of award of contract. Payment shall be released only after submission of documentary evidence of having Functional Service Centre.

## 5. **Service & Support**

Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.

## 6. **Warranty**

Timely Servicing / rectification of defects during warranty period: After having been notified of the defects / service requirement during warranty period, Seller has to complete the required Service / Rectification within 3 days time limit. If the Seller fails to complete service / rectification with defined time limit, a penalty of 0.5% of Unit Price of the product shall be charged as penalty for each week of delay from the seller. Seller can deposit the penalty with the Buyer directly else the Buyer shall have a right to recover all such penalty amount from the Performance Security (PBG). Cumulative Penalty cannot exceed more than 10% of the total contract value after which the Buyer shall have the right to get the service / rectification done from alternate sources at the risk and cost of the Seller besides forfeiture of PBG. Seller shall be liable to re-imburse the cost of such service / rectification to the Buyer.

## **अस्वीकरण/Disclaimer**

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.

3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for [attached categories](#), trials are allowed as per approved procurement policy of the buyer nodal Ministries)
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.
15. Buyer added ATC Clauses which are in contravention of clauses defined by buyer in system generated bid template as indicated above in the Bid Details section, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by GeM GTC.
16. In a category based bid, adding additional items, through buyer added additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogs or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

**All GeM Sellers/Service Providers shall ensure full compliance with all applicable labour laws, including the provisions, rules, schemes and guidelines under the four Labour Codes i.e. the Code on Wages, 2019; the Industrial Relations Code, 2020; the Occupational Safety, Health and Working Conditions Code, 2020; and the Code on Social Security, 2020 as and when notified and brought into force by the Government of India.**

**For all provisions of the Labour Codes that are pending operationalisation through rules, schemes or notifications, the corresponding provisions of the pre-existing labour enactments (such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972, etc. and relevant State Rules) shall continue to remain applicable.**

**The Seller/ Service Providers shall, therefore, be responsible for ensuring compliance under:**

- **All notified and enforceable provisions of the new Labour Codes as mentioned hereinabove; and**
- **All operative provisions of the erstwhile Labour Laws until their complete substitution.**

**All obligations relating to wages, social security, safety, working conditions, industrial relations etc. and any other statutory requirements shall be strictly met by the Seller/ Service Provider. Any non-compliance shall constitute a breach of the contract and shall entitle the Buyer to take appropriate action in accordance with the contract and applicable law.**

[यह बिड सामान्य शर्तों के अंतर्गत भी शासित है /This Bid is also governed by the General Terms and Conditions](#)

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में

भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।/In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

**---धन्यवाद/Thank You---**