

बिड दस्तावेज़ / Bid Document

बिड विवरण/Bid Details	
बिड बंद होने की तारीख/समय /Bid End Date/Time	28-05-2026 15:00:00
बिड खुलने की तारीख/समय /Bid Opening Date/Time	28-05-2026 15:30:00
बिड पेशकश वैधता (बंद होने की तारीख से)/Bid Offer Validity (From End Date)	90 (Days)
मंत्रालय/राज्य का नाम/Ministry/State Name	Ministry Of Coal
विभाग का नाम/Department Name	Nlc India Limited
संगठन का नाम/Organisation Name	Nlc India Limited
कार्यालय का नाम/Office Name	Centralised Thermal Contracts Nntps Campus
वस्तु श्रेणी /Item Category	Customized AMC/CMC for Pre-owned Products - Goods Cum Passenger Lift; Omega Elevators; Comprehensive Maintenance Contract (CMC); As per Scope of work; No
अनुबंध अवधि /Contract Period	2 Year(s)
एमएसएमई के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है/MSE Relaxation for Years of Experience and Turnover	No
स्टार्टअप के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है /Startup Relaxation for Years of Experience and Turnover	No
विक्रेता से मांगे गए दस्तावेज़/Document required from seller	Additional Doc 1 (Requested in ATC),Additional Doc 2 (Requested in ATC),Additional Doc 3 (Requested in ATC),Additional Doc 4 (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेज़ों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ मेन् है/Do you want to show documents uploaded by bidders to all bidders participated in bid?	No
बिड लगाने की समय सीमा स्वतः नहीं बढ़ाने के लिए आवश्यक बिड की संख्या। / Minimum number of bids required to disable automatic bid extension	1

बिड विवरण/Bid Details	
दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी। / Number of days for which Bid would be auto-extended	5
ऑटो एक्सटेंशन अधिकतम कितनी बार किया जाना है। / Number of Auto Extension count	1
बिड से रिवर्स नीलामी सक्रिय किया/Bid to RA enabled	No
बिड का प्रकार/Type of Bid	Single Packet Bid
तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय /Time allowed for Technical Clarifications during technical evaluation	5 Days
Payment Timelines	Payments shall be made to the Seller within 30 days of issue of service delivery acceptance certificate (SDAC) and on-line submission of bills (This is in supersession of 10 days time as provided in clause 12 of GeM GTC)
मूल्यांकन पद्धति/Evaluation Method	Total value wise evaluation
मूल्य दर्शाने वाला वित्तीय दस्तावेज ब्रेकअप आवश्यक है / Financial Document Indicating Price Breakup Required	Yes
मध्यस्थता खंड/Arbitration Clause	Yes (Arbitration clause document) as per DoE OM No.F.1/2/2024-PPD dated 03.06.2024 Arbitration should not be routinely included in contracts
सुलह खंड/Mediation Clause	No

ईएमडी विवरण/EMD Detail

एडवाइजरी बैंक/Advisory Bank	State Bank of India
ईएमडी राशि/EMD Amount	17000

ईपीबीजी विवरण /ePBG Detail

एडवाइजरी बैंक/Advisory Bank	State Bank of India
ईपीबीजी प्रतिशत (%) /ePBG Percentage(%)	5.00
ईपीबीजी की आवश्यक अवधि (माह) /Duration of ePBG required (Months).	30

(a). जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित कटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज प्रस्तुत करने है। एमएसई कटेगरी के अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।/EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy.

(b).ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए। / EMD & Performance security should be in favour of Beneficiary, wherever it is applicable.

लाभार्थी /Beneficiary :

NLCIL

Centralised Thermal Contracts NNTPS Campus, NLC India Limited, NLC India Limited, Ministry of Coal (Nlc India Limited)

UIN Number NCTGC2415P

बोली विभाजन लागू नहीं किया गया/ Bid splitting not applied.

एमआईआई अनुपालन/MII Compliance

एमआईआई अनुपालन/MII Compliance	Yes
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एमएसई खरीद वरीयता/MSE Purchase Preference

एमएसई खरीद वरीयता/MSE Purchase Preference	Yes
सूक्ष्म और लघु उद्यम मूल उपकरण निर्माताओं को खरीद में प्राथमिकता, यदि उनका मूल्य L1+X% तक की सीमा में हो / Purchase Preference to MSE OEMs available upto price within L1+X%	15
सूक्ष्म और लघु उद्यम को खरीद में प्राथमिकता के लिए बिड की मात्रा का अधिकतम प्रतिशत / Maximum Percentage of Bid quantity for MSE purchase preference	100

ट्रेड्स भुगतान संबंधी विवरण/TReDS Payment Details

This Bid provides for Trade Receivables Discounting System (TReDS) as Preferred mode of payment. For MSME sellers, payments may be processed through a TReDS exchange in which the Buyer is registered, subject to applicable policy and regulatory guidelines. Accordingly, sellers intending to avail payment through TReDS are required to be registered with at least one TReDS exchange in which the buyer is registered.

Single Tender

Single Tender Applicable	Yes
Reason	The sources of supply are definitely known and possibility of fresh source(s) beyond those being tapped is remote.
List of Seller Organization for participation	OMEGA ELEVATORS

1. Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail the Purchase preference for services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered service. If L-1 is not an MSE and MSE Service Provider (s) has/have quoted price within L-1+ 15% of margin of purchase preference /price band as defined in the relevant policy, then 100% order

quantity will be awarded to such MSE bidder subject to acceptance of L1 bid price. The buyers are advised to refer to the [OM No.1_4_2021_PPD_dated_18.05.2023](#) for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if the credentials of the service provider are validated on-line in GeM profile as well as validated and approved by the Buyer after evaluation of submitted documents.

2. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

अतिरिक्त योग्यता /आवश्यक डेटा/Additional Qualification/Data Required

Financial Breakup Required:[1778325861.pdf](#)

Scope of Work:[1778325865.pdf](#)

Special Terms and Conditions/Penalty/Payment Terms pertaining to the Bid/Contract:[1778325869.pdf](#)

Product/Equipment Details:[1779015528.pdf](#)

Customized AMC/CMC For Pre-owned Products - Goods Cum Passenger Lift; Omega Elevators; Comprehensive Maintenance Contract (CMC); As Per Scope Of Work; No (1)

तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values
कोर / Core	
Product category	Goods Cum Passenger Lift
Product Brand	Omega Elevators
Type of service	Comprehensive Maintenance Contract (CMC)
Preventive Maintenance Frequency	As per Scope of work
Manpower Required	No
एडऑन /Addon(s)	

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No
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अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

प्रेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Quantity of product/equipment	अतिरिक्त आवश्यकता /Additional Requirement
1	Sridhar K	607807,Neyveli New Thermal Power Station,Kolliruppu,Neyveli-607807	1	<ul style="list-style-type: none"> Number of months within the contract period for which service is required : 12

क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें/Buyer Added Bid Specific Terms and Conditions

1. Buyer Added Bid Specific Scope Of Work(SOW)

Text Clause(s)

SCOPE OF WORK

- 1.0 Electro Mechanical Equipment for which Maintenance Services are needed is detailed below. However, any other services which may be relevant and necessary shall be provided by the contractor.
- 1.1 Checking, cleaning, servicing, periodical inspection and testing, preventive maintenance, necessary repair and replacement of defective parts etc., ensuring continuous and effective functioning of the lift / elevator.
- 1.2 There pair/ replacement of defective parts in the lift shall be done by the contractor.
- 1.3 All the electro mechanical services of the captioned building are to be maintained as per the requirement. The requirement will broadly be to keep the equipment in good and efficient working condition at all the time, follow the preventive maintenance and periodical overhaul schedule & procedures as listed in the manuals / literature of the OEM, ensure safety of the equipment and personnel using it.
- 1.4 The Service provider shall perform preventive maintenance (Bi-monthly) and corrective maintenance to the lift and its accessories as per service manual of the OEM. The service provider shall regularly examine elevator equipment and provide gear oil, lubricants, grease, brake shoe, push buttons of car and landing etc. required for proper maintenance of the lift / elevator.
- 1.5 The contractor has to repair / replace items which are absolutely required for operation & maintenance of equipment in working condition under their scope.
- 2.0 The contractor shall attend to any maintenance problems and rectify the defects within the time limit set against different classification of rectification work as stipulated below:
- 2.1 Minor/Medium rectification works- within 48 hours: Repair / replacement of switches sockets plugs misc. electrical / mechanical faults, misc. repair / rectification works including cleaning of contacts, contact points, Earthing points & filters etc. Replacement of eyelets, socket, lugs & gaskets etc. in panels or motors.
- 2.2 In case emergency arises, Agency has to depute their technical persons to sites in odd hours to repair the defects & resolve the problem.
- 3.0 The equipment should work properly after the repair works.

2. Buyer Added Bid Specific ATC

SPECIAL CONDITIONS

Part-I

- 1.0 The LHS JNT-1 Lifts of NNTPS is to be serviced once in Two month as per the scope attached. In Total 12 services for the 2-year BMC contract period.
- 2.0 Cleaning & checking of all Lifts components in Machine rooms and Landings as per schedule of NLCIL.
- 3.0 Bi-Monthly servicing of Lifts and maintenance works shall be carried out by adequate skilled workmen. Any extra time / over time engagement of the man power shall be the contractor's responsibility.
- 4.0 Considering the safety; the contractor shall deploy adequate workmen for service, attend breakdowns, repair and replacement of components in Lifts. In case of any major breakdown; the required manpower shall be employed by the contractor to restore the lifts operation.
- 5.0 The workmen shall come & attend problem on Call bookings during any breakdown/emergency work of lifts all the days; throughout the contract period.
- 6.0 In case any of the lifts need not be serviced for month(s), as decided by NLCIL, due to reasons such as lift modernization, total replacement, etc, proportionate reduction in billing will be made.
- 7.0 During Lifts service, the service workmen shall execute the works as per instruction of NLCIL.
- 8.0 The tools & tackles required for the work shall be arranged by the contractor. For cleaning of Machine Room, car and landings, Vacuum cleaner will be provided by NLCIL.
- 9.0 It shall be responsibility of the contractor to see that all the workers engaged by him for work in NLCIL, do the work allotted to him strictly as per the provisions of the contract, rules, regulations and orders made in the tender and not wander in other areas. The contractor shall be held responsible for any violation of the statutory provisions by any of the workers engaged by him.
- 10.0 NLCIL has no responsibility whatsoever on the contractor's employees/ labours and the contractor will be solely responsible for managing his employees/labours. In the event of any dispute/claims between the contractor and his employees/labours, the contractor alone will be responsible for settlement of the disputes/claims and consequences that may arise out of any such dispute / claims, whether statutory or otherwise.
- 11.0 The contractor has to provide all safety equipment (PPEs) to their workers and the contractor has to follow all the safety rules prescribed as per Factory Act.
- 12.0 The area shall be cleared off wastes/debris after completion of the works.
- 13.0 The price quoted shall be firm inclusive of all charges & GST extra and valid throughout the period of contract.
- 14.0 Necessary entry permits for the Engineer/workmen into NNTPS have to be obtained by the contractor or prior to the commencement of work by producing necessary antecedent certificates and valid ID proof.
- 15.0 **PENALTY CLAUSE:**
If service is not carried out as per period mentioned in ***Sl.No.13.2 of Part-II Special Conditions***, penalty of Rs. 1000/- will be levied per week per occasion as deduction from the bills of the contract.

Part-II

- 1.0 **SUPERVISOR CHARGES - PENALTY CLAUSE**
Not Applicable
- 2.0 Tools & tackles, lifting machines & Safety appliances that are used for the work or by the workmen / Supervisor / Engineer / Technician should possess ISI mark and valid test certificate from the competent authority.
- 3.0 The Contractor should observe all safety rules and regulations in force and ensure that all necessary safety precautions are followed up strictly for the safety of workmen / Supervisor / Engineer / Technician engaged in the work.
- 4.0 The Contractor should engage adequate man power having appropriate skills with the approval of the NLCIL officials to carryout and complete the works. Any extra time / over time engagement of the man power shall be the contractor's responsibility.
- 5.0 **RATE REVISION**
(NOT APPLICABLE).
- 6.0 **CONTRACT WORKMEN DEATH RELIEF FUND (CWDF)**
 - 6.1 An amount equivalent to 0.2% (zero point two percent) of gross value of every bill payable (

before statutory, non statutory deductions) shall be deducted towards "Contract Workmen Death Relief Fund" (CWDF) from the contractors for the works carried out by the contractor. No provision has been made in the estimate towards the above deduction.

- 6.2 Based on the modified DRF scheme, monthly contributions to the death relief fund of Contract Workmen / Supervisors shall be deducted by the Contractor Employers concerned @ Rs.25/- from every contract workman / Supervisors engaged by Contractor Employer for the works in NLCIL from their salary /wages payable. In order to facilitate this, necessary deduction will be made from the bills of the Contractor employers based on Form - D (Attendance Register) & Form -B (Wage Register) Equal monthly contribution to the fund @ Rs.25/- per contract workman / Supervisors will be made by the Principal Employer NLCIL i.e. the Concerned Unit Head / Unit Accounts Centre.

7.0 **CONTRACT WORKMAN AGE**

The contractor shall not engage workmen beyond 60 years and the Contractor shall also produce the required age proof for the workmen engaged by him, while applying for entry permit for first time.

8.0 **ESI & EPF**

The Contractor Employers shall be required to undertake the responsibility of remitting the contribution/ subscription etc., of the contract workmen / Supervisor / Engineer / Technician engaged by them towards EPF, ESI etc., (as applicable).

9.0 **SAFETY**

Personal protective equipments (PPE) ie like Helmet, Safety shoe, Goggles etc by to be provided by the contractor and it is in the scope of the contractor.

10.0 **PRICE REDUCTION CLAUSE**

Not Applicable.

11.0 **GUARANTEE FOR WARRANTY**

Not Applicable

12.0 **CONTRACT PERFORMANCE GUARANTEE**

Not Applicable

13.0 **PERIOD OF CONTRACT**

- 13.1 Two years from the date of commencement of work.

Note:

Lead days of 3 days are provided to the Service Provider for necessary mobilization for offering service. Thus the service start date will commence from minimum 3 days after contract generation date.

- 13.2 **PERIOD OF WORK:**

13.2.1 The Bimonthly service has to be completed within the particular months. The date of service will be intimated by NLCIL and the service has to be completed within two days from the date of intimation.

13.2.2 Breakdown calls are to be attended within 24 hours of reporting of defect/ breakdown.

14.0 **PAYMENT TERMS**

- 14.1 Payment will be made in 12 equal instalments after completion of each preventive maintenance work & submission of necessary checklist along with the field service report and invoice raised by the contractor in NeAT portal.

14.2 The final bill payment will be given only after finalization of contract.

14.3 The payment will be released within 30 days after the acceptance of invoice.

15.0 **GST (Goods and Service Tax)**

Contractor has to furnish the **GST Registration number** with relevant documentary evidence.

Contractor has to comply with the GST Act/ Rules.

16.0 NLCIL reserves the **right to short close / extend the contract** due to special circumstances.

17.0 The General Conditions clauses 12.0 & 35.19 are not applicable.

3. Buyer Added Bid Specific SLA

File Attachment [Click here to view the file.](#)

अस्वीकरण/Disclaimer

The Additional Terms and Conditions (ATC) have been incorporated by the Buyer after approval of their Competent Authority. The Buyer is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any restriction arising in the bidding process due to these ATCs and including the modification of technical specifications and / or terms and conditions governing the bid. All representations / grievances pertaining to the ATC clauses shall be raised with the buyer organization directly and not with GeM. If any of the clause(s) is/are incorporated by the Buyer regarding the following, the bid & resultant contract shall be treated as null & void. Further, GeM reserves the right, at its sole discretion, to cancel the bid forthwith, without issuance of any prior notice or intimation :-

1. Publishing Custom / BOQ bids for items for which regular GeM categories are available (unless such Custom / BOQ item is bunched with the major regular product Category Item).
2. Mandating procurement of / from specific Brand / Make / Model / Manufacturer / Dealer except in case of Single Bid / Proprietary Article Certificate (PAC) Buying.
3. Inclusion of disqualification criteria related to suspension of seller / service provider, where such suspension period has already expired.
4. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
5. Publishing bids on GeM for procurement of works.
6. Procurement of Goods by creating a Service bid on GeM & vice-versa.
7. Seeking sample with bid or approval of samples during bid evaluation process. However, trial / sample, as the case may be, shall be permitted in cases where trial / sample are allowed as per approved and published procurement policy of the Buyers' controlling Ministry / Department / State / Public Sector Enterprises Headquarters. If there is any violation of trial / sample clause with regard to approved policy of the Buyers' Ministry / Department / State / Public Sector Enterprises Headquarters, then this is to be determined and redressed by the concerned Buyer Organisation only.
8. Seeking experience from specific organization / department / institute only or from foreign / export experience.
9. Creating bid for items from incorrect categories.
10. Reference of conditions published on any external site or reference to external documents/clauses.
11. Asking for any Tender fee / Bid Participation fee, as the case may be.
12. Buyer added ATC Clauses which are in contravention of clauses defined in bid detail section, including specifications, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by the applicable GeM GTC.
13. Any ATC clause in contravention with GeM GTC Clause 4 (xiii) (h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.
14. In a category based bid, adding additional items, through buyer added, additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogues or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope

of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

All GeM Sellers/Service Providers shall ensure full compliance with all applicable labour laws, including the provisions, rules, schemes and guidelines under the four Labour Codes i.e. the Code on Wages, 2019; the Industrial Relations Code, 2020; the Occupational Safety, Health and Working Conditions Code, 2020; and the Code on Social Security, 2020 as and when notified and brought into force by the Government of India.

For all provisions of the Labour Codes that are pending operationalisation through rules, schemes or notifications, the corresponding provisions of the pre-existing labour enactments (such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972, etc. and relevant State Rules) shall continue to remain applicable.

The Seller/ Service Providers shall, therefore, be responsible for ensuring compliance under:

- **All notified and enforceable provisions of the new Labour Codes as mentioned hereinabove; and**
- **All operative provisions of the erstwhile Labour Laws until their complete substitution.**

All obligations relating to wages, social security, safety, working conditions, industrial relations etc. and any other statutory requirements shall be strictly met by the Seller/ Service Provider. Any non-compliance shall constitute a breach of the contract and shall entitle the Buyer to take appropriate action in accordance with the contract and applicable law.

This Bid is governed by the General Terms and Conditions, conditions stipulated in Bid and Service Level Agreement specific to the Service, as the case may be, as provided in the Marketplace.

However, in case of Service, if any condition specified in General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement specific to said Service, then it will over-ride the conditions in the General Terms and Conditions.

This Bid is governed by the [सामान्य नियम और शर्तें/General Terms and Conditions](#), conditions stipulated in Bid and [Service Level Agreement](#) specific to this Service as provided in the Marketplace. However in case if any condition specified in सामान्य नियम और शर्तें/General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।/In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---धन्यवाद/Thank You---