

बिड दस्तावेज़ / Bid Document

बिड विवरण/Bid Details	
बिड बंद होने की तारीख/समय /Bid End Date/Time	02-03-2026 09:00:00
बिड खुलने की तारीख/समय /Bid Opening Date/Time	02-03-2026 09:30:00
बिड पेशकश वैधता (बंद होने की तारीख से)/Bid Offer Validity (From End Date)	180 (Days)
मंत्रालय/राज्य का नाम/Ministry/State Name	Ministry Of Defence
विभाग का नाम/Department Name	Department Of Military Affairs
संगठन का नाम/Organisation Name	Indian Army
कार्यालय का नाम/Office Name	*****
कुल मात्रा/Total Quantity	1
वस्तु श्रेणी /Item Category	Mobile Storage Compactors (Q3)
बिडर का न्यूनतम औसत वार्षिक टर्नओवर (3 वर्षों का) /Minimum Average Annual Turnover of the bidder (For 3 Years)	1 Lakh (s)
मूल उपकरण निर्माता का औसत टर्नओवर (गत 3 वर्षों का)/OEM Average Turnover (Last 3 Years)	1 Lakh (s)
उन्हीं/समान सेवा के लिए अपेक्षित विगत अनुभव के वर्ष/Years of Past Experience Required for same/similar service	3 Year (s)
वर्षों के अनुभव के लिए एमएसई को छूट प्राप्त है / MSE Relaxation for Years Of Experience	Yes Complete
वर्षों के अनुभव के लिए स्टार्टअप को छूट प्राप्त है / Startup Relaxation for Years Of Experience	Yes Complete
विक्रेता से मांगे गए दस्तावेज़/Document required from seller	Experience Criteria,Past Performance,Bidder Turnover,Certificate (Requested in ATC),OEM Authorization Certificate,OEM Annual Turnover,Compliance of BoQ specification and supporting document *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer

बिड विवरण/Bid Details

क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेजों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ मेन् है/Do you want to show documents uploaded by bidders to all bidders participated in bid?	Yes (Documents submitted as part of a clarification or representation during the tender/bid process will also be displayed to other participated bidders after log in)
बिड लगाने की समय सीमा स्वतः नहीं बढ़ाने के लिए आवश्यक बिड की संख्या। / Minimum number of bids required to disable automatic bid extension	3
दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी। / Number of days for which Bid would be auto-extended	3
ऑटो एक्सटेंशन अधिकतम कितनी बार किया जाना है। / Number of Auto Extension count	1
विगत प्रदर्शन /Past Performance	80 %
बिड से रिवर्स नीलामी सक्रिय किया/Bid to RA enabled	No
बिड का प्रकार/Type of Bid	Two Packet Bid
तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय /Time allowed for Technical Clarifications during technical evaluation	2 Days
निरीक्षण आवश्यक (सूचीबद्ध निरीक्षण प्राधिकरण /जेम के साथ पूर्व पंजीकृत एजेंसियों द्वारा)/Inspection Required (By Empanelled Inspection Authority / Agencies pre-registered with GeM)	No
मूल्यांकन पद्धति/Evaluation Method	Total value wise evaluation
मध्यस्थता खंड/Arbitration Clause	No
सुलह खंड/Mediation Clause	No

ईएमडी विवरण/EMD Detail

आवश्यकता/Required	No
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ईपीबीजी विवरण /ePBG Detail

आवश्यकता/Required	No
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बोली विभाजन लागू नहीं किया गया/ Bid splitting not applied.

एमआईआई खरीद वरीयता / MII Purchase Preference

एमआईआई खरीद वरीयता / MII Purchase Preference	Yes
मेक इन इंडिया विक्रेताओं को खरीद में प्राथमिकता, यदि उनका मूल्य L1+X% तक की सीमा में है / Purchase Preference to MII sellers available upto price within L1+X%	20
मेक इन इंडिया खरीद में प्राथमिकता के लिए बिड की मात्रा का अधिकतम प्रतिशत / Maximum Percentage of Bid quantity for MII purchase preference	50

एमएसई खरीद वरीयता/MSE Purchase Preference

एमएसई खरीद वरीयता/MSE Purchase Preference	Yes
सूक्ष्म और लघु उद्यम मूल उपकरण निर्माताओं को खरीद में प्राथमिकता, यदि उनका मूल्य L1+X% तक की सीमा में हो / Purchase Preference to MSE OEMs available upto price within L1+X%	15
सूक्ष्म और लघु उद्यम को खरीद में प्राथमिकता के लिए बिड की मात्रा का अधिकतम प्रतिशत / Maximum Percentage of Bid quantity for MSE purchase preference	25

1. If the bidder is a Micro or Small Enterprise as per latest orders issued by Ministry of MSME, the bidder shall be relaxed from the eligibility criteria of "Experience Criteria" as defined above subject to meeting of quality and technical specifications. The bidder seeking Relaxation from Experience Criteria, shall upload the supporting documents to prove his eligibility for Relaxation.
2. If the bidder is a DPIIT registered Startup, the bidder shall be relaxed from the the eligibility criteria of "Experience Criteria" as defined above subject to their meeting of quality and technical specifications. The bidder seeking Relaxation from Experience Criteria, shall upload the supporting documents to prove his eligibility for Relaxation.
3. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
4. Experience Criteria: In respect of the filter applied for experience criteria, the Bidder or its OEM of the product offered in the bid {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU for number of Financial years as indicated above in the bid document before the bid opening date. Copies of relevant contracts and delivery acceptance certificates like CRAC to be submitted along with bid in support of having supplied some quantity during each of the Financial year. In case of bunch bids, the category of primary product having highest value should meet this criterion.
5. OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
6. Preference to Make In India products (For bids < 200 Crore):Preference shall be given to Class 1 local supplier as defined in public procurement (Preference to Make in India), Order 2017 as amended from time to time and its subsequent Orders/Notifications issued by concerned Nodal Ministry for specific Goods/Products. The minimum local content to qualify as a Class 1 local supplier is denoted in the bid document. If the bidder wants to avail the

Purchase preference, the bidder must upload a certificate from the OEM regarding the percentage of the local content and the details of locations at which the local value addition is made along with their bid, failing which no purchase preference shall be granted. In case the bid value is more than Rs 10 Crore, the declaration relating to percentage of local content shall be certified by the statutory auditor or cost auditor, if the OEM is a company and by a practicing cost accountant or a chartered accountant for OEMs other than companies as per the Public Procurement (preference to Make-in -India) order 2017 dated 04.06.2020. Only Class-I and Class-II Local suppliers as per MII order dated 4.6.2020 will be eligible to bid. Non - Local suppliers as per MII order dated 04.06.2020 are not eligible to participate. However, eligible micro and small enterprises will be allowed to participate. The buyers are advised to refer the OM No.F.1/4/2021-PPD dated 18.05.2023 [OM No.1 4 2021 PPD dated 18.05.2023](#) for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017.

7. Purchase preference will be given to MSEs having valid Udyam Registration and whose credentials are validated online through Udyam Registration portal as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail themselves of the Purchase preference, the bidder must be the manufacturer / OEM of the offered product on GeM. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises and hence resellers offering products manufactured by some other OEM are not eligible for any purchase preference. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service and Buyer will decide eligibility for purchase preference based on documentary evidence submitted, while evaluating the bid. If L-1 is not an MSE and MSE Seller (s) has / have quoted price within L-1+ 15% (Selected by Buyer) of margin of purchase preference /price band defined in relevant policy, such MSE Seller shall be given opportunity to match L-1 price and contract will be awarded for 25% (selected by Buyer) percentage of total quantity. The buyers are advised to refer the OM No. F.1/4/2021-PPD dated 18.05.2023 [OM No.1 4 2021 PPD dated 18.05.2023](#) for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if seller is validated on-line in GeM profile as well as validated and approved by Buyer after evaluation of documents submitted.

8. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

9. Past Performance: The Bidder or its OEM {themselves or through re-seller(s)} should have supplied same or similar Category Products for 80% of bid quantity, in at least one of the last three Financial years before the bid opening date to any Central / State Govt Organization / PSU. Copies of relevant contracts (proving supply of cumulative order quantity in any one financial year) to be submitted along with bid in support of quantity supplied in the relevant Financial year. In case of bunch bids, the category related to primary product having highest bid value should meet this criterion.

10. Short Duration Bid has been published by the Buyer with the approval of the Competent authority due to Emergency procurement of critical products/services.

Mobile Storage Compactors (1 pieces)

(क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक/Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively)

तकनीकी विशिष्टियाँ /Technical Specifications

[* जेम केटेगरी विशिष्टि के अनुसार / As per GeM Category Specification](#)

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Requirement (Allowed Values)
GUIDE RAIL	Number of guide rail rows	2, 3, 4, 5, 6, 7, 8
	Number of 915 mm Rail Pieces per Rail Row	0, 1, 2, 3, 4, 5, 6, 7, 8, 9, 10

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Requirement (Allowed Values)
	Number of 1830 mm Rails Pieces per Rail Row	0, 1, 2, 3, 4, 5, 6, 7, 8, 9, 10
	Number of 2745 mm Rails Pieces per Rail Row	0, 1, 2, 3, 4, 5, 6, 7, 8, 9, 10
GENERIC	Category Note	Compactors i.e. Mobile / Movable Storage Systems of configuration as per detailed specifications. One quantity / piece of offered configuration include specified / offered number of Rows of Single Faced Fixed end unit, Single Faced Movable end Unit and double sided / double faced movable Dual unit covering all bays. Prices quoted are for the entire solution comprising of end units and specified numbers of movable units and the corresponding quantities of Rails, Drive Mechanisms and all other components necessary to make the Compactor / Mobile Storage System operational. The price includes the cost of installation and commissioning of the entire unit at consignee site (excluding the cost of Civil Work which would be got done by the Consignee at his own cost as per design and layout plan provided by the seller).
	Number of Bays (One bay represents one storage almirah / body in one row - Please see representative layout diagram for understanding) (=A)	1-Bay, 2-Bay, 3-Bay, 4-Bay, 5-Bay, 6 - Bay, 7 Bay
	Type of Drive	Push Pull Type, Mechanized Drive Type, Sprocket Chain Drive Mechanism
	Number of Single Faced Fixed / Static Rows (=B) (Units / Cabinets open at one side (with or without doors) and closed on other side - covering all bays) - (Please see representative layout diagram for understanding)	0, 1
	Number of Single Faced Movable Rows (=C) (Units / Cabinet open at one side (with or without doors) and closed on other side covering all bays) (Please see representative layout diagram for understanding)	0, 1, 2, 3, 4, 5, 6, 7
	Number of Double Faced / Dual / Twin Movable Rows (= D) (open on both sides (with or without doors) covering all bays) (Total number of available Bodies /Almirahs = A x (B + C + 2D)	0, 1, 2, 3, 4, 5, 6, 7, 8, 9

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Requirement (Allowed Values)
	Number of Shelves in Each Almira / Body of the single faced fixed / static bodies	2 Shelves/ 3 Compartments, 3 Shelves/4 Compartments, 4 Shelves/5 Compartments, 5 Shelves/6 Compartments, 6 Shelves/7 Compartments, 7 Shelves/8 Compartments, 8 Shelves/9 Compartments, 9 Shelves/10 Compartments, NA
	Number of Shelves in Each Almira / Body of the double faced movable bodies	2 Shelves/ 3 Compartments, 3 Shelves/4 Compartments, 4 Shelves/5 Compartments, 5 Shelves/6 Compartments, 6 Shelves/7 Compartments, 7 Shelves/8 Compartments, 8 Shelves/9 Compartments, 9 Shelves/10 Compartments, NA
	Number of Shelves in Each Almira / Body of the single faced movable bodies	2 Shelves/ 3 Compartments, 3 Shelves/4 Compartments, 4 Shelves/5 Compartments, 5 Shelves/6 Compartments, 6 Shelves/7 Compartments, 7 Shelves/8 Compartments, 8 Shelves/9 Compartments, 9 Shelves/10 Compartments, NA
	Load Carrying Capacity of Each Shelf of the single faced fixed / static bodies in Kg	60 kg, 70 kg, 80 kg, 90 kg, 100 kg, NA, 40 kg, 50 kg, 30 kg
	Load Carrying Capacity of Each Shelf of the Movable bodies in Kg	60 kg, 70 kg, 80 kg, 90 kg, 100 kg, NA, 40 kg, 50 kg, 30 kg
	Load bearing capacity of under structure and base frame	600 Kg, 1200 Kg, 1600 Kg, 2000 Kg, 5000 Kg, 3000 Kg, 4000 Kg, 2400 kg, 3600 kg, 4800 kg
	Wheels / Bearings - Every Base frame fitted with (The bearing used should be heavy duty - self aligning	MS wheels, Anti frictional ball bearing, Cast Iron Wheels, MS wheels and Anti Friction Ball, Cast Iron wheels and Anti Friction Ball bearings
	Number of pairs of Wheels in Every Base frame	1, 2, 3, 4, 5, 6, 7, 8, N.A
	Minimum number of pairs of Bearings in Every Base frame	1, 2, 3, 4, 5, 6, 7, 8, N.A
	Drive cover included on Body	YES, NO
	Stud	Main only, Main and add on construction, N.A
DOORS and LOCKING	Separate door lock for each section	YES, NO
MATERIAL	M S Sheet Thickness of the Cabinet Body (mm)	0.8 mm thick CRC sheet conforming to Grade D of IS 513/2008 latest, 1.0 mm thick CRC sheet conforming to Grade D of IS 513/2008 latest, 0.8 mm Continuously pre-painted galvanised steel sheets with protective film 40-45 Micron as per IS 14146, 1.0 mm Continuously pre-painted galvanised steel sheets with protective film 40-45 Micron as per IS 14146, 2.0 mm Continuously pre-painted galvanised steel sheets with protective film 40-45 Micron as per IS 14146, 2.0 mm thick CRC sheet conforming to Grade D of IS 513/2008 latest, 0.6 mm thick CRC sheet conforming to Grade D of IS 513 latest.

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Requirement (Allowed Values)
	M S Sheet Thickness of the Shelf Panels (mm)	1.0 mm thick CRC sheet conforming to Grade D of IS 513/2008 latest, 0.8 mm thick CRC sheet conforming to Grade D of IS 513/2008 latest, 0.8 mm Continuously pre-painted galvanised steel sheets with protective film 40-45 Micron as per IS 14146, 1.0 mm Continuously pre-painted galvanised steel sheets with protective film 40-45 Micron as per IS 14146, 1.25 mm Continuously pre-painted galvanised steel sheets with protective film 40-45 Micron as per IS 14146, 1.25 mm thick CRC sheet conforming to Grade D of IS 513/2008 latest, 0.7 mm thick CRC sheet conforming to Grade D of IS 513 latest
	M S Sheet Thickness of the Door Panels (mm)	0.8 mm Continuously pre-painted galvanised steel sheets with protective film 40-45 Micron as per IS 14146, 1.0 mm Continuously pre-painted galvanised steel sheets with protective film 40-45 Micron as per IS 14146, 0.8 mm thick CRC sheet conforming to Grade D of IS 513/2008 latest, 1.0 mm thick CRC sheet conforming to Grade D of IS 513/2008 latest, 2.0 mm thick CRC sheet conforming to Grade D of IS 513/2008 latest, 2.0 mm Continuously pre-painted galvanised steel sheets with protective film 40-45 Micron as per IS 14146, N.A.
	Height of base frame ±2(mm)	65 mm, 75 mm, 90 mm, 100 mm, 120 mm, 80 mm
	Height of track and moving clearance ±2(mm)	35 mm, 45 mm, 55 mm, 65 mm, 80 mm
	Material of Stud	Rubber stud between bodies, PVC stud between bodies, NA
	Material of 'C' Channel	H R Sheet 2MM thick confmg. to IS:1079/Latest, H R Sheet 3.15MM thick confmg. to IS:1079/Latest, H R Sheet 2MM thick confmg. to IS:2062/Latest, H R Sheet 3.15MM thick confmg. to IS:2062/Latest
	Drive cover material	1MM thick CRCA confmg. to IS:513/Latest and box type construction, 0. 8 mm thick CRC sheet conforming to grade D of IS 513/2008 latest and box type construction, No Cover
	Number of Folds in Shelf Panels	8 Nos., 10 Nos., 12 Nos.

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Requirement (Allowed Values)
DIMENSION	Overall Height of the Cabinet from the ground in mm ± 20 (mm)	1725 mm, 2080 mm, 2180 mm, 2350 mm, 2600 mm, 2750 mm, 2900 mm, 2950 mm, 2130 mm, 1875 mm, 2561 mm, 2460 mm, 1976 mm, 2276 mm, 2376 mm, 2576 mm, 2776 mm, 2876 mm, 3176 mm, 3276 mm, 3476 mm, 2400 mm, 1980 mm, 2500 mm
	Depth of the single faced fixed / static bodies Cabinet ± 10(mm)	315 mm, 375 mm, 450 mm, 560 mm, 610 mm, 915 mm, 300 mm, 400 mm, 500 mm, 475 mm
	Depth of the single faced movable bodies Cabinet ± 10(mm)	315 mm, 375 mm, 450 mm, 560 mm, 610 mm, 915 mm, 300 mm, 400 mm, 500 mm
	Depth of the movable bodies Cabinet ± 10(mm)	315 mm, 375 mm, 450 mm, 560 mm, 610 mm, 915 mm, 760 mm, 300 mm, 400 mm, 500 mm, 800 mm, 1000 mm, 1200 mm, 475 mm
	Width of the single faced fixed / static bodies Cabinet in mm (± 5 mm) - THIS IS WIDTH OF EACH SECTION OR EACH BAY) Overall width of entire compactor will be this width multiplied by number of bays	905 mm, 915 mm, 1050 mm, 1180 mm, 1300 mm, 1500 mm, 4700 mm, 1200 mm
	Width of the movable bodies Cabinet in mm (± 5 mm) - THIS IS WIDTH OF EACH SECTION OR EACH BAY) Overall width of entire compactor will be this width multiplied by number of bays	905 mm, 915 mm, 1050 mm, 1180 mm, 1300 mm, 1500 mm, 4700 mm, 1200 mm
PAINT	Paint	Powder Coating, Enamel Paint, Pre Coated, Powder Coated with fire retardant epoxy polyester powder, Lead free Paint Powder coating
WARRANTY	Warranty Period IN NUMBER OF YEARS	1 - Year, 2 - Years, 3 - Years, 4 - Years, 5 - Years

अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

Applicable Drawing Document	View
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परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

क्र.सं./S.N o.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी के दिन/Delivery Days
1	*****	*****LEH	1	45

क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें/**Buyer Added Bid Specific Terms and Conditions**

1. Generic

OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity up to 25% of the contracted quantity during the currency of the contract at the contracted rates. The delivery period of quantity shall commence from the last date of original delivery order and in cases where option clause is exercised during the extended delivery period the additional time shall commence from the last date of extended delivery period. The additional delivery time shall be $(\text{Increased quantity} \div \text{Original quantity}) \times \text{Original delivery period (in days)}$, subject to minimum of 30 days. If the original delivery period is less than 30 days, the additional time equals the original delivery period. The Purchaser may extend this calculated delivery duration up to the original delivery period while exercising the option clause. Bidders must comply with these terms.

2. Buyer Added Bid Specific ATC

Buyer Added text based ATC clauses

Additional Terms and Conditions

1 Experience Criteria

2 Past Performance

3 Additional Term and Condition Certificate

4 OEM Authorization Certificate

5 OEM Annual Turnover

6 Bidder Annual Turn Over Duly Certificated by CA

7 BOQ Compliance

8 MII Certificate

9 MSME

10 Bidder Financial Standing

11 Option Clause

12 Bank Solvency Certificate

13 Copy of PAN Card

14 Copy of GSTIN

15 Copy Canceled Cheque

16 Copy of ECS Mandate From

17 ISO 9001-2015

18 Data Sheet of the Product

19 Confidentially Certificate

20 Product Delivery Assurance Certificate

21 Non Chinese Brand Certificate

22 Service Support

23 Non Blacklist Certificate

24 Non Disclosure Certificate

Rejection Criteria:

(a) Incomplete or Incorrect Document.

(b) Failure to submit the required documents /certifications.

3. Warranty

Warranty period of the supplied products shall be 5 years from the date of final acceptance of goods or after completion of installation, commissioning & testing of goods (if included in the scope of supply), at consignee location. OEM Warranty certificates must be submitted by Successful Bidder at the time of delivery of Goods. The seller should guarantee the rectification of goods in case of any break down during the guarantee period. Seller should have well established Installation, Commissioning, Training, Troubleshooting and Maintenance Service group in INDIA for attending the after sales service. Details of Service Centres near consignee destinations are to be uploaded along with the bid.

अस्वीकरण/Disclaimer

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for [attached categories](#), trials are allowed as per approved procurement policy of the buyer nodal Ministries)
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.
15. Buyer added ATC Clauses which are in contravention of clauses defined by buyer in system generated bid template as indicated above in the Bid Details section, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by GeM GTC.
16. In a category based bid, adding additional items, through buyer added additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogs or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

All GeM Sellers/Service Providers shall ensure full compliance with all applicable labour laws, including the provisions, rules, schemes and guidelines under the four Labour Codes i.e. the Code on Wages, 2019; the Industrial Relations Code, 2020; the Occupational Safety, Health and Working Conditions Code, 2020; and the Code on Social Security, 2020 as and when notified and brought into force by the Government of India.

For all provisions of the Labour Codes that are pending operationalisation through rules, schemes or notifications, the corresponding provisions of the pre-existing labour enactments (such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972, etc. and relevant State Rules) shall continue to remain applicable.

The Seller/ Service Providers shall, therefore, be responsible for ensuring compliance under:

- **All notified and enforceable provisions of the new Labour Codes as mentioned hereinabove; and**
- **All operative provisions of the erstwhile Labour Laws until their complete substitution.**

All obligations relating to wages, social security, safety, working conditions, industrial relations etc. and any other statutory requirements shall be strictly met by the Seller/ Service Provider. Any non-compliance shall constitute a breach of the contract and shall entitle the Buyer to take appropriate action in accordance with the contract and applicable law.

[यह बिड सामान्य शर्तों के अंतर्गत भी शासित है /This Bid is also governed by the General Terms and Conditions](#)

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्यवाई का आधार होगा।/In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---धन्यवाद/Thank You---