

बिड दस्तावेज़ / Bid Document

| बिड विवरण / Bid Details | |
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| बिड बंद होने की तारीख/समय / Bid End Date/Time | 02-06-2026 17:00:00 |
| बिड खुलने की तारीख/समय / Bid Opening Date/Time | 02-06-2026 17:30:00 |
| बिड पेशकश वैधता (बंद होने की तारीख से) / Bid Offer Validity (From End Date) | 100 (Days) |
| मंत्रालय/राज्य का नाम / Ministry/State Name | Ministry Of Skill Development And Entrepreneurship |
| विभाग का नाम / Department Name | Directorate General Of Training |
| संगठन का नाम / Organisation Name | Directorate General Of Training |
| कार्यालय का नाम / Office Name | National Skill Training Institute V Hyderabad |
| कुल मात्रा / Total Quantity | 410 |
| वस्तु श्रेणी / Item Category | A4Xerox Papers , File Covers with printing , File Boards , Blue Pens , Red Pens , Black Pens , Self Adhesive Note stick pads , Highilghter Pens , Cello Tape 1 Inch , Sharpeners , CorrectionPens , Note Sheet pens , Stamp Pads |
| GeMARPTS में खोजी गई स्ट्रिंग्स / Searched Strings used in GeMARPTS | A4Xerox Papers, File Covers with printing, File Boards, Blue Pens, Red Pens, Black Pens, Self Adhesive Note stick pads, Highilghter Pens, Cello Tape 1 Inch, Sharpeners, CorrectionPens, Note Sheet pens, Stamp Pads |
| | <p>Searched String: A4Xerox Papers</p> <p>Laboratory Filter Papers, XLPE Cable for Working Voltage up to and Including 1.1 KV Marked To IS 7098 (Part 1), Carbon Papers (V2), Tissue Papers (V2), Carbon Papers as per IS 1551, Bond Paper (V3) Conforming to IS 1848 (Part 1), Laboratory Filter Papers (V2), Moulded Case Circuit Breakers (MCCB) Conforming To IS/IEC 60947 (Part 2), Facial Tissue Papers(V3), water baths</p> <p>Searched String: File Covers with printing</p> <p>Network Attached Storage (V2), Saras Office Accessories (V3), Pin Up Notice Board (V2), File/Folder (V3), Auditorium Chair (V2), Composite Office Tables conforming to IS 8126 (V2), Welding Electrode - Covered Arc Welding Electrode - Basic Type (BEML), Wrestling Mats, Welding Electrode - Covered Arc Welding Electrode - Rutile Type (BEML), Moisteners (V2)</p> <p>Searched String: File Boards</p> <p>Particle Boards, Modular Table / Meeting Table / Centre Table (V2), Hanging Boards, Interactive Boards, File Storage</p> |

| बिड विवरण / Bid Details | Boxes, File Folders-Handicraft, File/Folder (V3), Upcycled File Folders, Dry Erase Writing Boards (V3), Steel Filing Cabinets for General Office Purpose conforming to IS 3313 (V2) |
|--|---|
| <p>GeMARPTS में खोजा गया परिणाम / Searched Result generated in GeMARPTS</p> | <p>Searched String: Blue Pens</p> <p>Pens-Handicraft, Steel Almirah / Cabinets (V4), Upcycled Pens, Writing Pens, Bromophenol Blue, Curtains (V2), Bromothymol Blue, Prussian Blue, Hydroxynaphthol Blue, PVC Insulated Unsheathed Cable with Flexible Conductor ISI Marked To IS 694</p> <p>Searched String: Red Pens</p> <p>Pens-Handicraft, Steel Almirah / Cabinets (V4), Upcycled Pens, Writing Pens, Pens-Handicraft (Bamboo), personal safety kit reflective luminous garments, Upcycled Pens (V1), PVC Insulated Unsheathed Cable with Flexible Conductor ISI Marked To IS 694, Fountain Pens (V2), Sparkle Pens (V2)</p> <p>Searched String: Black Pens</p> <p>Pens-Handicraft, Steel Almirah / Cabinets (V4), Upcycled Pens, Writing Pens, Metal Beds (V3), Pens-Handicraft (Bamboo), Shoe Shine Machine, Upcycled Pens (V1), PVC Insulated Unsheathed Cable with Flexible Conductor ISI Marked To IS 694, Fountain Pens (V2)</p> <p>Searched String: Self Adhesive Note stick pads</p> <p>Upcycled Note Pads Message Pads, Labels Stickers (V2), Upcycled Note Pads Message Pads (V1), Self Adhesive Flags (V3), Desk Pads - Writing (V2), Self Adhesive Flags (V2), Zinc Oxide Elastic Self - Adhesive Bandage (V2), Sticky Notes (V2), Note Sheet Pad (Azure Laid) (V3), Zinc Oxide Elastic Adhesive Bandage Conforming to IS 4739</p> <p>Searched String: Highlighter Pens</p> <p>Pens-Handicraft, Upcycled Pens, Writing Pens, Pens-Handicraft (Bamboo), Upcycled Pens (V1), Fountain Pens (V2), Sparkle Pens (V2), Rollerball Pen (V3), Sketch Pens (V3), Markers for White Board (V2)</p> <p>Searched String: Cello Tape 1 Inch</p> <p>Measuring Tape, Permeable Nonwoven Surgical Adhesive Tape Conforming to IS 16948, Shade Nets for Agriculture and Horticulture as per IS 16008 (Part 1) (Made from Tape Yarns), Elastic Surgical Adhesive Tapes (V2), Teflon Tape as per IS 14635, General Purpose Ball Valves (V2), Interactive Panels with CPU, CPVC Ball Valve, Cordless Brushless Impact Wrench (ONGC), Cardiopulmonary Bypass Connectors (V2)</p> <p>Searched String: Sharpeners</p> <p>Manual Pencil Sharpener (V3)</p> <p>Searched String: CorrectionPens</p> <p>Category not available on GeM for the text string uploaded by the buyer</p> <p>Searched String: Note Sheet pens</p> <p>Notesheet (Azure Laid) (V2), Metal Shelving Racks (Adjustable Type) conforming To Is 1883 (V2), Note Sheet</p> |

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| बिड विवरण / Bid Details | Pad (Azure Laid) (V3), Pens-Handicraft, Upcycled Pens, Writing Pens, Insect Killer, Pens-Handicraft (Bamboo), Tapered Bearings as per IS 12102, Upcycled Pens (V1) |
| | <p>Searched String: Stamp Pads</p> <p>stamp pads, Chair for General Purpose, Pads for Rubber Stamps (V2) Conforming to IS 4747, Stamp Album, Writing Pad Chair, Upcycled Note Pads Message Pads, STEEL STAMP NUMBER, Dak Pad (V2), scouring pads, Desk Pads - Writing (V2)</p> |
| अधिसूचना के लिए चयनित प्रासंगिक श्रेणियाँ / Relevant Categories selected for notification | <ul style="list-style-type: none"> • File/Folder (V3) • Stamp-Pad Ink (V2) Conforming to IS 393 • Writing and Printing Papers Conforming to IS 1848 (Part 1) |
| बीओक्यू शीर्षक /BOQ Title | STATIONARY ITEMS FOR ADMIN SECTION 2026 |
| मूल उपकरण निर्माता का औसत टर्नओवर (गत 3 वर्षों का)/OEM Average Turnover (Last 3 Years) | 1 Lakh (s) |
| उन्हीं/समान सेवा के लिए अपेक्षित विगत अनुभव के वर्ष/Years of Past Experience Required for same/similar service | 1 Year (s) |
| वर्षों के अनुभव एवं टर्नओवर से एमएसई को छूट प्राप्त है / MSE Relaxation for Years Of Experience and Turnover | Yes Complete |
| स्टार्टअप के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है /Startup Relaxation for Years of Experience and Turnover | No |
| विक्रेता से मांगे गए दस्तावेज़/Document required from seller | <p>Experience Criteria,Past Performance,Certificate (Requested in ATC),OEM Annual Turnover,Compliance of BoQ specification and supporting document</p> <p>*In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer</p> |
| क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेजों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ मेन् है/Do you want to show documents uploaded by bidders to all bidders participated in bid? | Yes (Documents submitted as part of a clarification or representation during the tender/bid process will also be displayed to other participated bidders after log in) |
| बिड लगाने की समय सीमा स्वतः नहीं बढ़ाने के लिए आवश्यक बिड की संख्या। / Minimum number of bids required to disable automatic bid extension | 3 |
| दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी। / Number of days for which Bid would be auto-extended | 3 |
| ऑटो एक्सटेंशन अधिकतम कितनी बार किया जाना है। / Number of Auto Extension count | 1 |
| विगत प्रदर्शन /Past Performance | 20 % |

| बिड विवरण/Bid Details | |
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| बिड से रिवर्स नीलामी सक्रिय किया/Bid to RA enabled | No |
| बिड का प्रकार/Type of Bid | Two Packet Bid |
| प्राथमिक उत्पाद श्रेणी/Primary product category | A4Xerox Papers |
| तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय /Time allowed for Technical Clarifications during technical evaluation | 2 Days |
| निरीक्षण आवश्यक (सूचीबद्ध निरीक्षण प्राधिकरण /जेम के साथ पूर्व पंजीकृत एजेंसियों द्वारा)/Inspection Required (By Empanelled Inspection Authority / Agencies pre-registered with GeM) | No |
| मूल्यांकन पद्धति/Evaluation Method | Total value wise evaluation |
| मध्यस्थता खंड/Arbitration Clause | No |
| सुलह खंड/Mediation Clause | No |

ईएमडी विवरण/EMD Detail

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| आवश्यकता/Required | No |
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ईपीबीजी विवरण /ePBG Detail

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|-------------------|----|
| आवश्यकता/Required | No |
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बोली विभाजन लागू नहीं किया गया/ Bid splitting not applied.

एमआईआई खरीद वरीयता/MII Purchase Preference

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| एमआईआई खरीद वरीयता/MII Purchase Preference | No |
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एमएसई खरीद वरीयता/MSE Purchase Preference

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| एमएसई खरीद वरीयता/MSE Purchase Preference | Yes |
| सूक्ष्म और लघु उद्यम मूल उपकरण निर्माताओं को खरीद में प्राथमिकता, यदि उनका मूल्य $L1+X\%$ तक की सीमा में हो / Purchase Preference to MSE OEMs available upto price within $L1+X\%$ | 15 |
| सूक्ष्म और लघु उद्यम को खरीद में प्राथमिकता के लिए बिड की मात्रा का अधिकतम प्रतिशत / Maximum Percentage of Bid quantity for MSE purchase preference | 25 |

1. If the bidder is a Micro or Small Enterprise as per latest orders issued by Ministry of MSME, the bidder shall be relaxed from the eligibility criteria of "Experience Criteria" as defined above subject to meeting of quality and technical specifications. The bidder seeking Relaxation from Experience Criteria, shall upload the supporting documents to prove his eligibility for Relaxation.
2. If the bidder is a Micro or Small Enterprise (MSE) as per latest orders issued by Ministry of MSME, the bidder shall be relaxed from the eligibility criteria of "Bidder Turnover" as defined above subject to meeting of quality and technical specifications. If the bidder itself is MSE OEM of the offered products, it would be relaxed from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. The bidder seeking Relaxation from Turnover, shall upload the supporting documents to prove his eligibility for Relaxation.
3. Experience Criteria: In respect of the filter applied for experience criteria, the Bidder or its OEM of the product offered in the bid {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU for number of Financial years as indicated above in the bid document before the bid opening date. Copies of relevant contracts and delivery acceptance certificates like CRAC to be submitted along with bid in support of having supplied some quantity during each of the Financial year. In case of bunch bids, the category of primary product having highest value should meet this criterion.
4. OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
5. Purchase preference will be given to MSEs having valid Udyam Registration and whose credentials are validated online through Udyam Registration portal as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail themselves of the Purchase preference, the bidder must be the manufacturer / OEM of the offered product on GeM. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises and hence resellers offering products manufactured by some other OEM are not eligible for any purchase preference. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service and Buyer will decide eligibility for purchase preference based on documentary evidence submitted, while evaluating the bid. If L-1 is not an MSE and MSE Seller (s) has / have quoted price within L-1+ 15% (Selected by Buyer) of margin of purchase preference /price band defined in relevant policy, such MSE Seller shall be given opportunity to match L-1 price and contract will be awarded for 25% (selected by Buyer) percentage of total quantity. The buyers are advised to refer the OM No. F.1/4/2021-PPD dated 18.05.2023 [OM No.1 4 2021 PPD dated 18.05.2023](#) for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if seller is validated on-line in GeM profile as well as validated and approved by Buyer after evaluation of documents submitted.
6. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.
7. Past Performance: The Bidder or its OEM {themselves or through re-seller(s)} should have supplied same or similar Category Products for 20% of bid quantity, in at least one of the last three Financial years before the bid opening date to any Central / State Govt Organization / PSU. Copies of relevant contracts (proving supply of cumulative order quantity in any one financial year) to be submitted along with bid in support of quantity supplied in the relevant Financial year. In case of bunch bids, the category related to primary product having highest bid value should meet this criterion.

A4Xerox Papers

तकनीकी विशिष्टियाँ /Technical Specifications

| | |
|-------------------------------|---------------------------|
| Specification Document | View File |
| BOQ Detail Document | View File |

Advisory-Please refer attached BOQ document for detailed consignee list and delivery period.

परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

| क्र.सं./S.N o. | परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer | पता/Address | मात्रा /Quantity | डिलीवरी के दिन/Delivery Days |
|-------------------|---|--|------------------|---------------------------------|
| 1 | Mohammed Ahmed | 500007,Shivam Road, Vidyanagar, Hyderabad | 50 | 21 |

File Covers With Printing

तकनीकी विशिष्टियाँ /Technical Specifications

| | |
|-------------------------------|---------------------------|
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परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

| क्र.सं./S.N o. | परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer | पता/Address | मात्रा /Quantity | डिलीवरी के दिन/Delivery Days |
|-------------------|---|--|------------------|---------------------------------|
| 1 | Mohammed Ahmed | 500007,Shivam Road, Vidyanagar, Hyderabad | 100 | 21 |

File Boards

तकनीकी विशिष्टियाँ /Technical Specifications

| | |
|-------------------------------|---------------------------|
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परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

| क्र.सं./S.N o. | परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer | पता/Address | मात्रा /Quantity | डिलीवरी के दिन/Delivery Days |
|-------------------|---|---|------------------|---------------------------------|
| 1 | Mohammed Ahmed | 500007, Shivam Road, Vidyanagar, Hyderabad | 100 | 21 |

Blue Pens

तकनीकी विशिष्टियाँ /Technical Specifications

| | |
|-------------------------------|---------------------------|
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परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

| क्र.सं./S.N o. | परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer | पता/Address | मात्रा /Quantity | डिलीवरी के दिन/Delivery Days |
|-------------------|---|---|------------------|---------------------------------|
| 1 | Mohammed Ahmed | 500007, Shivam Road, Vidyanagar, Hyderabad | 50 | 21 |

Red Pens

तकनीकी विशिष्टियाँ /Technical Specifications

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परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

| क्र.सं./S.N o. | परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer | पता/Address | मात्रा /Quantity | डिलीवरी के दिन/Delivery Days |
|-------------------|---|--|------------------|---------------------------------|
| 1 | Mohammed Ahmed | 500007,Shivam Road, Vidyanagar, Hyderabad | 15 | 21 |

Black Pens

तकनीकी विशिष्टियाँ /Technical Specifications

| | |
|-------------------------------|---------------------------|
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परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

| क्र.सं./S.N o. | परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer | पता/Address | मात्रा /Quantity | डिलीवरी के दिन/Delivery Days |
|-------------------|---|--|------------------|---------------------------------|
| 1 | Mohammed Ahmed | 500007,Shivam Road, Vidyanagar, Hyderabad | 10 | 21 |

Self Adhesive Note Stick Pads

तकनीकी विशिष्टियाँ /Technical Specifications

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परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

| क्र.सं./S.N o. | परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer | पता/Address | मात्रा /Quantity | डिलीवरी के दिन/Delivery Days |
|-------------------|---|--|------------------|---------------------------------|
| 1 | Mohammed Ahmed | 500007,Shivam Road, Vidyanagar, Hyderabad | 20 | 21 |

Highilghter Pens

तकनीकी विशिष्टियाँ /Technical Specifications

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परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

| क्र.सं./S.N o. | परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer | पता/Address | मात्रा /Quantity | डिलीवरी के दिन/Delivery Days |
|-------------------|---|--|------------------|---------------------------------|
| 1 | Mohammed Ahmed | 500007,Shivam Road, Vidyanagar, Hyderabad | 10 | 21 |

Cello Tape 1 Inch

तकनीकी विशिष्टियाँ /Technical Specifications

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परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

| क्र.सं./S.N o. | परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer | पता/Address | मात्रा /Quantity | डिलीवरी के दिन/Delivery Days |
|-------------------|---|--|------------------|---------------------------------|
| 1 | Mohammed Ahmed | 500007,Shivam Road, Vidyanagar, Hyderabad | 20 | 21 |

Sharpeners

तकनीकी विशिष्टियाँ /Technical Specifications

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परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

| क्र.सं./S.N o. | परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer | पता/Address | मात्रा /Quantity | डिलीवरी के दिन/Delivery Days |
|-------------------|---|--|------------------|---------------------------------|
| 1 | Mohammed Ahmed | 500007,Shivam Road, Vidyanagar, Hyderabad | 10 | 21 |

CorrectionPens

तकनीकी विशिष्टियाँ /Technical Specifications

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|-------------------------------|---------------------------|
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परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

| क्र.सं./S.N o. | परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer | पता/Address | मात्रा /Quantity | डिलीवरी के दिन/Delivery Days |
|-------------------|---|--|------------------|---------------------------------|
| 1 | Mohammed Ahmed | 500007,Shivam Road, Vidyanagar, Hyderabad | 10 | 21 |

Note Sheet Pens

तकनीकी विशिष्टियाँ /Technical Specifications

| | |
|-------------------------------|---------------------------|
| Specification Document | View File |
| BOQ Detail Document | View File |

Advisory-Please refer attached BOQ document for detailed consignee list and delivery period.

परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

| क्र.सं./S.N o. | परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer | पता/Address | मात्रा /Quantity | डिलीवरी के दिन/Delivery Days |
|-------------------|---|--|------------------|---------------------------------|
| 1 | Mohammed Ahmed | 500007,Shivam Road, Vidyanagar, Hyderabad | 10 | 21 |

Stamp Pads

तकनीकी विशिष्टियाँ /Technical Specifications

| | |
|-------------------------------|---------------------------|
| Specification Document | View File |
| BOQ Detail Document | View File |

Advisory-Please refer attached BOQ document for detailed consignee list and delivery period.

परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

| क्र.सं./S.N o. | परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer | पता/Address | मात्रा /Quantity | डिलीवरी के दिन/Delivery Days |
|-------------------|---|--|------------------|---------------------------------|
| 1 | Mohammed Ahmed | 500007,Shivam Road, Vidyanagar, Hyderabad | 5 | 21 |

क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें/Buyer Added Bid Specific Terms and Conditions

1. Generic

OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity up to 25% of the contracted quantity during the currency of the contract at the contracted rates. The delivery period of quantity shall commence from the last date of original delivery order and in cases where option clause is exercised during the extended delivery period the additional time shall commence from the last date of extended delivery period. The additional delivery time shall be $(\text{Increased quantity} \div \text{Original quantity}) \times \text{Original delivery period (in days)}$, subject to minimum of 30 days. If the original delivery period is less than 30 days, the additional time equals the original delivery period. The Purchaser may extend this calculated delivery duration up to the original delivery period while exercising the option clause. Bidders must comply with these terms.

2. Service & Support

Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.

3. Service & Support

Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.

अस्वीकरण/Disclaimer

The Additional Terms and Conditions (ATC) have been incorporated by the Buyer after approval of their Competent Authority. The Buyer ,is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any restriction arising in the bidding process due to these ATCs and including the modification of technical specifications and / or terms and conditions governing the bid.All representations / grievances pertaining to the ATC clauses shall be raised with the buyer organization directly and not with GeM.If any of the clause(s) is/are incorporated by the Buyer regarding the following, the bid & resultant contract shall be treated as null & void. Further, GeM reserves the right, at its sole discretion, to cancel the bid forthwith, without issuance of any prior notice or intimation :-

1. Publishing Custom / BOQ bids for items for which regular GeM categories are available (unless such Custom / BOQ item is bunched with the major regular product Category Item).
2. Mandating procurement of / from specific Brand / Make / Model / Manufacturer / Dealer except in case of Single Bid / Proprietary Article Certificate (PAC) Buying.
3. Inclusion of disqualification criteria related to suspension of seller / service provider, where such suspension period has already expired.
4. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
5. Publishing bids on GeM for procurement of works.
6. Procurement of Goods by creating a Service bid on GeM & vice-versa.
7. Seeking sample with bid or approval of samples during bid evaluation process. However, trial / sample, as the case may be, shall be permitted in cases where trial / sample are allowed as per approved and published procurement policy of the Buyers' controlling Ministry / Department / State / Public Sector

Enterprises Headquarters. If there is any violation of trial / sample clause with regard to approved policy of the Buyers' Ministry / Department / State / Public Sector Enterprises Headquarters, then this is to be determined and redressed by the concerned Buyer Organisation only.

8. Seeking experience from specific organization / department / institute only or from foreign / export experience.
9. Creating bid for items from incorrect categories.
10. Reference of conditions published on any external site or reference to external documents/clauses.
11. Asking for any Tender fee / Bid Participation fee, as the case may be.
12. Buyer added ATC Clauses which are in contravention of clauses defined in bid detail section, including specifications, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by the applicable GeM GTC.
13. Any ATC clause in contravention with GeM GTC Clause 4 (xiii) (h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.
14. In a category based bid, adding additional items, through buyer added, additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogues or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

All GeM Sellers/Service Providers shall ensure full compliance with all applicable labour laws, including the provisions, rules, schemes and guidelines under the four Labour Codes i.e. the Code on Wages, 2019; the Industrial Relations Code, 2020; the Occupational Safety, Health and Working Conditions Code, 2020; and the Code on Social Security, 2020 as and when notified and brought into force by the Government of India.

For all provisions of the Labour Codes that are pending operationalisation through rules, schemes or notifications, the corresponding provisions of the pre-existing labour enactments (such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972, etc. and relevant State Rules) shall continue to remain applicable.

The Seller/ Service Providers shall, therefore, be responsible for ensuring compliance under:

- **All notified and enforceable provisions of the new Labour Codes as mentioned hereinabove; and**
- **All operative provisions of the erstwhile Labour Laws until their complete substitution.**

All obligations relating to wages, social security, safety, working conditions, industrial relations etc. and any other statutory requirements shall be strictly met by the Seller/ Service Provider. Any non-compliance shall constitute a breach of the contract and shall entitle the Buyer to take appropriate action in accordance with the contract and applicable law.

This Bid is governed by the General Terms and Conditions, conditions stipulated in Bid and Service Level Agreement specific to the Service, as the case may be, as provided in the Marketplace.

However, in case of Service, if any condition specified in General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement specific to said Service, then it will over-ride the conditions in the General Terms and Conditions.

[यह बिड सामान्य शर्तों के अंतर्गत भी शासित है /This Bid is also governed by the General Terms and Conditions](#)

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने

व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा |/In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---धन्यवाद/Thank You---