

बिड दस्तावेज़ / Bid Document

बिड विवरण/Bid Details	
बिड बंद होने की तारीख/समय /Bid End Date/Time	10-02-2026 15:00:00
बिड खुलने की तारीख/समय /Bid Opening Date/Time	10-02-2026 15:30:00
बिड पेशकश वैधता (बंद होने की तारीख से)/Bid Offer Validity (From End Date)	30 (Days)
मंत्रालय/राज्य का नाम/Ministry/State Name	Ministry Of Finance
विभाग का नाम/Department Name	Department Of Financial Services
संगठन का नाम/Organisation Name	Union Bank Of India (ubi)
कार्यालय का नाम/Office Name	Central Office Dept Of Information Technology
कुल मात्रा/Total Quantity	1
वस्तु श्रेणी /Item Category	Vault (Strong Room) Door as per IS 11188 (Q2)
बिडर का न्यूनतम औसत वार्षिक टर्नओवर (3 वर्षों का) /Minimum Average Annual Turnover of the bidder (For 3 Years)	1 Lakh (s)
मूल उपकरण निर्माता का औसत टर्नओवर (गत 3 वर्षों का)/OEM Average Turnover (Last 3 Years)	8 Lakh (s)
उन्हीं/समान सेवा के लिए अपेक्षित विगत अनुभव के वर्ष/Years of Past Experience Required for same/similar service	3 Year (s)
एमएसएमई के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है/MSE Relaxation for Years of Experience and Turnover	No
स्टार्टअप के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है /Startup Relaxation for Years of Experience and Turnover	No
विक्रेता से मांगे गए दस्तावेज़/Document required from seller	Experience Criteria,Past Performance,Bidder Turnover,Certificate (Requested in ATC),OEM Authorization Certificate,OEM Annual Turnover,Additional Doc 1 (Requested in ATC),Additional Doc 2 (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer

बिड विवरण/Bid Details	
क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेजों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ मेन् है/Do you want to show documents uploaded by bidders to all bidders participated in bid?	Yes (Documents submitted as part of a clarification or representation during the tender/bid process will also be displayed to other participated bidders after log in)
बिड लगाने की समय सीमा स्वतः नहीं बढ़ाने के लिए आवश्यक बिड की संख्या। / Minimum number of bids required to disable automatic bid extension	1
दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी। / Number of days for which Bid would be auto-extended	3
ऑटो एक्सटेंशन अधिकतम कितनी बार किया जाना है। / Number of Auto Extension count	1
विगत प्रदर्शन /Past Performance	80 %
बिड से रिवर्स नीलामी सक्रिय किया/Bid to RA enabled	No
लागू आरसीएम/RCM Applicable	Yes
बिड का प्रकार/Type of Bid	Two Packet Bid
तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय /Time allowed for Technical Clarifications during technical evaluation	2 Days
निरीक्षण आवश्यक (सूचीबद्ध निरीक्षण प्राधिकरण /जेम के साथ पूर्व पंजीकृत एजेंसियों द्वारा)/Inspection Required (By Empanelled Inspection Authority / Agencies pre-registered with GeM)	No
मूल्यांकन पद्धति/Evaluation Method	Total value wise evaluation
मध्यस्थता खंड/Arbitration Clause	No
सुलह खंड/Mediation Clause	No

ईएमडी विवरण/EMD Detail

आवश्यकता/Required	No
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ईपीबीजी विवरण /ePBG Detail

आवश्यकता/Required	No
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बोली विभाजन लागू नहीं किया गया/ Bid splitting not applied.

एमआईआई खरीद वरीयता/MII Purchase Preference

एमआईआई खरीद वरीयता/MII Purchase Preference	No
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एमएसई खरीद वरीयता/MSE Purchase Preference

एमएसई खरीद वरीयता/MSE Purchase Preference	Yes
सूक्ष्म और लघु उद्यम मूल उपकरण निर्माताओं को खरीद में प्राथमिकता, यदि उनका मूल्य L1+X% तक की सीमा में हो / Purchase Preference to MSE OEMs available upto price within L1+X%	15
सूक्ष्म और लघु उद्यम को खरीद में प्राथमिकता के लिए बिड की मात्रा का अधिकतम प्रतिशत / Maximum Percentage of Bid quantity for MSE purchase preference	25

1. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
2. Experience Criteria: In respect of the filter applied for experience criteria, the Bidder or its OEM of the product offered in the bid {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU for number of Financial years as indicated above in the bid document before the bid opening date. Copies of relevant contracts and delivery acceptance certificates like CRAC to be submitted along with bid in support of having supplied some quantity during each of the Financial year. In case of bunch bids, the category of primary product having highest value should meet this criterion.
3. OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
4. Purchase preference will be given to MSEs having valid Udyam Registration and whose credentials are validated online through Udyam Registration portal as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail themselves of the Purchase preference, the bidder must be the manufacturer / OEM of the offered product on GeM. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises and hence resellers offering products manufactured by some other OEM are not eligible for any purchase preference. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service and Buyer will decide eligibility for purchase preference based on documentary evidence submitted, while evaluating the bid. If L-1 is not an MSE and MSE Seller (s) has / have quoted price within L-1+ 15% (Selected by Buyer) of margin of purchase preference /price band defined in relevant policy, such MSE Seller shall be given opportunity to match L-1 price and contract will be awarded for 25% (selected by Buyer) percentage of total quantity. The buyers are advised to refer the OM No. F.1/4/2021-PPD dated 18.05.2023 [OM No.1 4 2021 PPD dated 18.05.2023](#) for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if seller is validated on-line in GeM profile as well as validated and approved by Buyer after evaluation of documents submitted.
5. Past Performance: The Bidder or its OEM {themselves or through re-seller(s)} should have supplied same or similar Category Products for 80% of bid quantity, in at least one of the last three Financial years before the bid opening date to any Central / State Govt Organization / PSU. Copies of relevant contracts (proving supply of cumulative order quantity in any one financial year) to be submitted along with bid in support of quantity supplied in the relevant Financial year. In case of bunch bids, the category related to primary product having highest bid value should meet this criterion.

6. Short Duration Bid has been published by the Buyer with the approval of the Competent authority due to Emergency procurement of critical products/services.

जीएसटी की धारा 9(3)|/Section 9(3) Of GST

Where ever RCM is applicable, sellers (Regular GST registered seller who opted out of FCM , unregistered seller, seller registered under composition scheme)will be forced to put Zero GST and GST cess in their bids. Buyer will have liability of paying the GST and GST cess to the government on the specified rate mentioned by them in this Bid.

जीएसटी की धारा 9(3)| / Section 9(3) Of GST

Where ever RCM is applicable, sellers (Regular GST registered seller who opted out of FCM , unregistered seller, seller registered under composition scheme)will be forced to put Zero GST and GST cess in their bids. Buyer will have liability of paying the GST and GST cess to the government on the specified rate mentioned by them in this Bid.

If the buyer has mentioned MSE purchase preference in ATC then service provider is required to upload necessary documents for MSE purchase preference for verification by the buyer during evaluation.

Vault (Strong Room) Door As Per IS 11188 (1 pieces)

Bis Required	Yes
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तकनीकी विशिष्टियाँ /Technical Specifications

[* जेम केटेगरी विशिष्टि के अनुसार / As per GeM Category Specification](#)

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Requirement (Allowed Values)
Generic	Type of Vault (Strong Room) Door	Vault Main Doors
	Classification of Vault (Strong Room) Door	B Class - TRTL 30, FR 30
	Opening of Door	Right Hand Side
Dimensions	Height of Door (Maximum) in mm	2300
	Height of Door (Minimum) in mm	2100
	Width of Door (Maximum) in mm	1400
	Width of Door (Minimum) in mm	1250
	Inside Height or clear opening of Door, when the shutter swings 180° in mm	1950
	Inside Width or Clear Opening of Door, when the shutter swings 180° in mm	900

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Requirement (Allowed Values)
	Minimum Thickness of door frame in mm if the door frame is made by single plate which is multi bended to form the door frame	10
	Minimum Thickness of door frame in mm if the door frame is made by fabricating angle or any channel	NA
	Thickness of Angles for Grill Gate	5.0 Or higher (millimeter)
	Diameter of Grill Gate Road	20.0 Or higher (millimeter)
	Minimum Pitch of Grill Gate Road	100.0 Or lower (inch)
	Thickness of Door Slabs over Rebates in mm	?29
	Thickness of Door Slabs over Lock in mm	?50
	Thickness of drill and oxyacetylene torch resisting layer (excluding mild steel plates)	?20
	Door Wall Thickness in mm	305~380
	Actual Wall Thickness in mm	305.0 Or higher (millimeter)
	Number of Shooting Bolts on Hinge Side	6
	Number of Shooting Bolts on Opposite Hinge Side	6
	Number of Shooting Bolts on Top	NA
	Number of Shooting Bolts on Bottom Side	NA
	Cross section Area of Single Shooting Bolt	1256.0 Or higher (square meter)
	Depth of Engagement of Shooting Bolt in mm	?15
Construction	Compression Mechanism	A continuous resilient packing is incorporated in the frame for compression mechanism for clenching the door tight against this packing in doors, this helps liquids or gases to pass through
	Time Lock (Optional)	The locking mechanism, shooting bolt mechanism and door design and construction is done in such a way that there are provisions for fixing time lock in the main Vault (Strong Room) door at the latter date for Class A, Class AA, Class AAA, NA for C Class, B Class and All Emergency Vault(Strong Room) Door

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Requirement (Allowed Values)
	Vault Lighting Control	A control switch is fitted on the main door to automatically control the electric supply to the vault.
Certification	Doors are Tested as approved by BIS	Class B Burglary resistance as per IS 11188 Part 2, Fire Endurance 11188 Part 3, Fire Hose Stream Reheat 11188 Part 4
	Warranty Period	1.0 (year)

Additional Specification Parameters - Vault (Strong Room) Door As Per IS 11188 (1 pieces)

Specification Parameter Name	Bid Requirement (Allowed Values)
BIS labelled, Class B, strong room (vault) door inclusive of grill gate, ventilator, Exhaust Fan & Fan Cage.	STRONG ROOM (VAULT) DOOR OF CLASS B INCLUSIVE OF GRILL GATE AS PER IS 11188 AND VENTILATOR AS PER IS 14387

* Bidders offering must also comply with the additional specification parameters mentioned above.

इनपुट कर क्रेडिट(आईटीसी) तथा रिवर्स प्रभार (आरसीएम)/Input Tax Credit(ITC) and Reverse Charge(RCM) Details

जीएसटी पर इनपुट कर क्रेडिट /ITC on GST	जीएसटी उपकर कर क्रेडिट /ITC on GST Cess	लागू आरसीएम/R CM Applicable	रिवर्स प्रभार के अनुसार जीएसटी/GST as per RCM	रिवर्स प्रभार के अनुसार जीएसटी उपकर 1 /GST Cess 1 as per RCM	GST Cess 2 as per RCM	वैकल्पिक रिवर्स प्रभार /Optional RCM
NA	NA	Yes	18%	NA	18 (INR) - Per Unit	No

परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी के दिन/Delivery Days
1	Sanjeev Kumar Singh	400001,ZONAL OFFICE, 66/80, MUMBAI SAMACHAR MARG, MUMBAI	1	15

क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें/Buyer Added Bid Specific Terms and Conditions

1. Generic

OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity up to 25% of the contracted quantity during the currency of the contract at the contracted rates. The delivery period of quantity shall commence from the last date of original delivery order and in cases where option clause is exercised during the extended delivery period the additional time shall commence from the last date of extended delivery period. The additional delivery time shall be $(\text{Increased quantity} \div \text{Original quantity}) \times \text{Original delivery period (in days)}$, subject to minimum of 30 days. If the original delivery period is less than 30 days, the additional time equals the original delivery period. The Purchaser may extend this calculated delivery duration up to the original delivery period while exercising the option clause. Bidders must comply with these terms.

2. **Buyer Added Bid Specific ATC**

Buyer Added text based ATC clauses

SCOPE OF THE WORK:-

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Union Bank of India, a leading public sector bank, having its central office situated at Nariman point, Mumbai (herein after referred as 'Bank' or 'the Bank') has its network of branches and ATMs situated across length and breadth of the country. The Bank, through this offer requires to purchase BIS labelled, Class B, strong room (vault) door inclusive of grill gate, ventilator, Exhaust fan & Cage for **MG Road Kandivalli West Branch under RO Borivalli.**

1. TERMS & CONDITIONS

Present Notice is for supply and installation of strong room (vault) door (1 Qty) BIS labelled CLASS B, inclusive of grill gate, ventilator, Exhaust fan & Cage (Product & Class).

1.1 Suppliers/Bidders should submit both technical and price bid for supplying, transportation & installation of BIS labelled, Class B, strong room (vault) door inclusive of grill gate, ventilator, Exhaust fan & Cage.

1.2 The rates quoted should be all inclusive i.e. it would include cost of item, its transportation, loading/unloading, installation in the designated place in the branch. Bank will not pay any other amount over and above the price quoted except applicable taxes.

1.3 Proposals in which any of the prescribed conditions are not fulfilled or are incomplete in any respect are liable to be rejected. Also, Bank reserves the right to reject any or all proposals without assigning any reasons thereof.

1.4 All disputes and arbitration are subject to jurisdiction in Mumbai only.

1.5 This notice shall form part of the contract documents

2. **Earnest Money Deposit**: As displayed on GeM

3. Basic Eligibility Criteria of Supplier / Bidder

Sr. No.	Parameters	Requirements
a.	Average turnover volume	Supplier / Bidder should have average annual sales turnover of not less than 30% of the estimated cost in the last three years , i.e. from year 2022-23 to 2024-25. Audited Balance sheets & Profit & Loss Statements of this period are to be submitted.
b.	Profit in the previous financial years	Supplier / Bidder should not have incurred loss in the last three years, i.e. from year from year 2022-23 to 2024-25.
c.	Status of Supplier / Bidder	Supplier / Bidder should be Original Equipment Manufacturer (OEM) registered under the Companies Act / Authorized Dealer of OEM. (Certificate of incorporation /Valid authorization letter from OEM to be attached)
d.	In-house manufacturing process	OEM of the product must have in house manufacturing process of pre-treatment of MS Steel Sheet, its Cross-Hatch test, use of TDR (Barrier Material) and making of locks & keys. (Relevant BIS License to be submitted)
e.	BIS labelled Product	Supplier / Bidder should supply BIS labeled product manufactured by OEMs having valid BIS license. List of OEMs posted/updated on the BIS website as on the date of opening of tender process will be taken as the conclusive proof for the purpose of verification.
f.	Supplier / Bidder Offices	Supplier / Bidder should have at least one office/Authorized dealer in Telangana State. (Attach proof for office with address along with Shops & Establishment Certificate. Absence of any of these details or wrong details shall make the proposal ineligible)
g.	Work Experience	OEM of Supplier / Bidder should have been in the panel of approved suppliers for similar product, with minimum two public sector banks other than Union Bank of India for three years including current year and should not have been black listed for similar items by any PSB in last three years.

h.	Warranty	Supplier / Bidder is required to provide minimum 01-year warranty during which, any defect in product will be rectified/replaced without any cost to the Bank.
i	License	OEM of the product must have valid license issued by BIS for manufacturing BIS labelled, Class B, strong room (vault) door (as per IS 11188). Each product should have BIS label mandatorily.
j	No. of years experience required in Supplying / manufacturing business of similar items.	Product OEM must be in the business of manufacturing BIS labelled, Class B, strong room (vault) door for minimum three years (Copy of BIS license for BIS labelled, Class B, strong room (vault) door to be attached)

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4. TECHNICAL SPECIFICATIONS FOR BIS LABELLED, CLASS B, STRONG ROOM DOOR (INCLUSIVE OF GRILL GATE)

- a) Only BIS certified(labeled) Strong Room Doors of class 'B' and Grill gate, as per BIS specifications given in IS 11188(Part 1):2014 shall be procured by the Bank.
- b) The class-wise minimum dimensions and other technical specifications for the Strong Room doors should be as follows:

(All dimensions in millimeters)

Sr. No.	Particulars		Strong Room Main Doors
i)	Door Types		Class 'B'
ii)	Overall Dimension of Strong Room (Vault) doors	Height H	2300
		Max Min	2100
		Width W	1400
		Max Min	1250

iii)	Inside Dimension of or Clear opening when door shutters are swung open at 180°	Height H Min	1950
		Width W Min	900
iv)	Number of locks		2
v)	No. of shooting bolts on hinge side	Min	6
vi)	No. of shooting bolts on opposite side	Min	6
vii)	No. of shooting bolts on top	Min	-
viii)	No. of shooting bolts at bottom	Min	-
ix)	Diameter of shooting bolts	Min	38
x)	Depth of engagement of shooting bolts	Min	15

- c) A ventilating grill gate should be hinged to the Strong Room door frame to open inward. The ventilating grill gate should be made of mild steel angles, plates or channels with mild steel rods welded in a rigid frame. Unpickable dual control locking device capable of being operated from both the sides of the door shall be fitted on the grill gate.
- d) The shooting bolt mechanism of the Strong Room door shall be controlled by two high-precision dual-control unpickable special-key lock of minimum 8 levers in cases of class 'B' doors. The locks should be provided with stainless steel keys in duplicate.
- e) For doors of Class 'B', the locking mechanism, shooting bolt mechanism and the construction of the strong room door shall be such as to facilitate providing and fixing a time lock at any later date.
- f) The Strong Room doors should have been certified by the Bureau of Indian Standards (BIS) as Class 'B', the strong room doors shall bear a metallic BIS Label, which inter alia should contain the following information:
- a) Manufacturer's/ Brand Name
 - b) Class & Rating of Strong Room (Vault) door, i.e.,
Class 'B'; TRTL 30 – FR 30

- c) Serial Number of the door
- d) Year of manufacturing of Strong Room door
- e) The 'ISI' mark of BIS (along with the Standards No. of BIS)
- f) The CML Number allotted by the BIS to the Manufacturer.

TECHNICAL SPECIFICATIONS FOR AIR VENTILATORS

1. Air Ventilator of class 'B', as per BIS specifications given in IS 14387 shall be procured by the Bank.
2. The class-wise minimum dimensions and other technical specifications for the Air Ventilator should be as follows:

(All dimensions in millimeters)

Sr. No.	Particulars	Strong Room Air Ventilator
i)	Vault/ Strong Room class	Class 'B'
ii)	Overall dimensions of Air Ventilator	Height H Min 410
		Width W Min 410
		Depth D Min 300
iii)	Inside Dimension of Air Ventilator	Height h Min 300 + 25

		Width w Min	300 + 25
iv)	Thickness of outer slab	–	22
v)	Thickness of oxyacetylene torch resisting material in outer slab	Min	5
vi)	Thickness of inner slab/ plate	Min	10
vii)	Thickness of torch and drill resisting (TDR) matrix in inner slab	–	–
viii)	Thickness of vestibule frame	Min	5
ix)	Thickness of fire insulating material	–	5
x)	Burglary resistance	Min	20

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5. Delivery Address for Supply of Strong Room Door (Vault) inclusive of grill gate and ventilator:

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5.1 Delivery address for the supply of BIS labelled, Class B, strong room (vault) door inclusive of grill gate and ventilator will be as follows.

Union Bank of India, Kandivalli West Branch, MG Road, Mumbai under RO Mumbai Borivalli

5.2 As the Supplier/Bidder needs to quote price inclusive of cost of item, its transportation, loading/unloading, installation in the designated place in the branch etc therefore Supplier / Bidder may, if he so desires, visit and assess the feasibility for supplying & installation of the physical

Physical security product (Strong Room Door / safes / Lockers etc.) in the branch. The prospective supplier / Bidder will be permitted to visit in branches on any working day only after obtaining pass from our below mentioned address. For obtaining pass, the Supplier/Bidder will be required to submit the KYC documents along with proof of GeM notification received for this tender document. After verifying the credential of Supplier/Bidder bank may issue pass to visit the branch. Without valid pass, Bank will not permit entry into the restricted area of the branch where the physical security product (Strong Room Door / safes / Lockers etc.) needs to be placed.

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Address for Obtaining Pass to Visit Delivery Location

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The Chief Manager,
Operations Department,
Union Bank of India, RO - Mumbai Borivalli,

Email - rso.mumbaiborivali@unionbankofindia.bank.in

6. Payments on supply of Product:

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6.1 Payments for supplies made would be released to the supplier only after satisfactory supply & installation of complete set of Strong room door, including grill gate and Ventilator the Physical Security Product (Strong Room Door / safes / Lockers etc.). No advance payment shall be made for any reason.

6.2 Retention Money of 8 % of purchase value shall be retained for the duration of warranty period from the date of supply & installation. Retention amount would be refunded to the supplier without any interest on completion of warranty period.

7. For further clarifications if any, you may contact the following email / address

The Chief Manager,
Operations Department,
Union Bank of India, RO - Mumbai Borivalli,

8. General Instructions to Supplier/Bidder:

8.1 Supplier/Bidder shall engage and deploy suitably experienced and competent personnel directly or through its authorized dealers, for supplying, transporting, loading / unloading the item (product) and installing in the designated place in the branch so that no damage to the premises of branch is caused at first place. Supplier/Bidder will have to make damage good, in case, any damage is caused to the premises of the branch by the personal of Supplier/Bidder during its unloading and placement of item.

8.2 Supplier/Bidder shall provide technical and mechanical support along with after sales service for the security equipment supplied by them to Bank as soon as possible. Technical help, especially in case of repair / replacement of locks, should be provided only by permanent, trusted and verified employee of the Supplier/Bidder.

8.3 OEM Vendor will initiate immediate action on the feedback provided by Bank's branches/offices on quality of the services rendered by their employees, if it is not in accordance with the quality specifications and accepted standards.

8.4 The Supplier/Bidder:

a. Shall ensure that the quality and standards of materials and services to be delivered or rendered hereunder will be of the kind, quality and timeliness as designated by Union Bank of India and communicated to the vendor.

b. Staff of the Supplier/Bidder shall wear all required and prescribed safety gears and protective wears while working in Banks premises. Bank shall not be liable for any mis-happening while installation of supplied items in Bank premises

3. Buyer Added Bid Specific ATC

Buyer uploaded ATC document [Click here to view the file.](#)

अस्वीकरण/Disclaimer

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for [attached categories](#), trials are allowed as per approved procurement policy of the buyer nodal Ministries)
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.
15. Buyer added ATC Clauses which are in contravention of clauses defined by buyer in system generated bid template as indicated above in the Bid Details section, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by GeM GTC.
16. In a category based bid, adding additional items, through buyer added additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogs or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

All GeM Sellers/Service Providers shall ensure full compliance with all applicable labour laws, including the provisions, rules, schemes and guidelines under the four Labour Codes i.e. the Code on Wages, 2019; the Industrial Relations Code, 2020; the Occupational Safety, Health and Working Conditions Code, 2020; and the Code on Social Security, 2020 as and when notified and brought into force by the Government of India.

For all provisions of the Labour Codes that are pending operationalisation through rules, schemes or notifications, the corresponding provisions of the pre-existing labour enactments (such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972, etc. and relevant State Rules) shall continue to remain applicable.

The Seller/ Service Providers shall, therefore, be responsible for ensuring compliance under:

- All notified and enforceable provisions of the new Labour Codes as mentioned hereinabove; and
- All operative provisions of the erstwhile Labour Laws until their complete substitution.

All obligations relating to wages, social security, safety, working conditions, industrial relations etc. and any other statutory requirements shall be strictly met by the Seller/ Service Provider. Any non-compliance shall constitute a breach of the contract and shall entitle the Buyer to take appropriate action in accordance with the contract and applicable law.

[यह बिड सामान्य शर्तों के अंतर्गत भी शासित है /This Bid is also governed by the General Terms and Conditions](#)

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।/In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---धन्यवाद/Thank You---