

बिड दस्तावेज़ / Bid Document

बिड विवरण/Bid Details	
बिड बंद होने की तारीख/समय /Bid End Date/Time	07-02-2026 16:00:00
बिड खुलने की तारीख/समय /Bid Opening Date/Time	07-02-2026 16:30:00
बिड पेशकश वैधता (बंद होने की तारीख से)/Bid Offer Validity (From End Date)	90 (Days)
मंत्रालय/राज्य का नाम/Ministry/State Name	Kerala
विभाग का नाम/Department Name	Higher Education Department Kerala
संगठन का नाम/Organisation Name	University Of Calicut
कार्यालय का नाम/Office Name	South
कुल मात्रा/Total Quantity	1
वस्तु श्रेणी /Item Category	Split Air Conditioner, Wall Mount Type (V3) ISI Marked to IS 1391 (Part 2) (Q2)
मूल उपकरण निर्माता का औसत टर्नओवर (गत 3 वर्षों का)/OEM Average Turnover (Last 3 Years)	1 Lakh (s)
उन्हीं/समान सेवा के लिए अपेक्षित विगत अनुभव के वर्ष/Years of Past Experience Required for same/similar service	3 Year (s)
एमएसएमई के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है/MSE Relaxation for Years of Experience and Turnover	No
स्टार्टअप के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है /Startup Relaxation for Years of Experience and Turnover	No
विक्रेता से मांगे गए दस्तावेज़/Document required from seller	Experience Criteria,Past Performance,Bidder Turnover,Certificate (Requested in ATC),OEM Authorization Certificate,OEM Annual Turnover,Additional Doc 1 (Requested in ATC),Compliance of BoQ specification and supporting document *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer

बिड विवरण/Bid Details

क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेजों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ मेनू है/Do you want to show documents uploaded by bidders to all bidders participated in bid?	Yes (Documents submitted as part of a clarification or representation during the tender/bid process will also be displayed to other participated bidders after log in)
बिड लगाने की समय सीमा स्वतः नहीं बढ़ाने के लिए आवश्यक बिड की संख्या। / Minimum number of bids required to disable automatic bid extension	3
दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी। / Number of days for which Bid would be auto-extended	7
ऑटो एक्सटेंशन अधिकतम कितनी बार किया जाना है। / Number of Auto Extension count	1
विगत प्रदर्शन /Past Performance	50 %
बिड से रिवर्स नीलामी सक्रिय किया/Bid to RA enabled	No
बिड का प्रकार/Type of Bid	Two Packet Bid
तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय /Time allowed for Technical Clarifications during technical evaluation	2 Days
निरीक्षण आवश्यक (सूचीबद्ध निरीक्षण प्राधिकरण /जेम के साथ पूर्व पंजीकृत एजेंसियों द्वारा)/Inspection Required (By Empanelled Inspection Authority / Agencies pre-registered with GeM)	No
Payment Timelines	Payments shall be made to the Seller within 20 days of issue of consignee receipt-cum-acceptance certificate (CRAC) and on-line submission of bills (This is in supersession of 10 days time as provided in clause 12 of GeM GTC)
मूल्यांकन पद्धति/Evaluation Method	Total value wise evaluation
मध्यस्थता खंड/Arbitration Clause	No
सुलह खंड/Mediation Clause	No

ईएमडी विवरण/EMD Detail

आवश्यकता/Required	No
-------------------	----

ईपीबीजी विवरण /ePBG Detail

आवश्यकता/Required	No
-------------------	----

बोली विभाजन लागू नहीं किया गया/ Bid splitting not applied.

एमएसई खरीद वरीयता/MSE Purchase Preference

एमएसई खरीद वरीयता/MSE Purchase Preference	No
---	----

एमआईआई खरीद वरीयता/MII Purchase Preference

एमआईआई खरीद वरीयता/MII Purchase Preference	No
--	----

1. Experience Criteria: In respect of the filter applied for experience criteria, the Bidder or its OEM of the product offered in the bid {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU for number of Financial years as indicated above in the bid document before the bid opening date. Copies of relevant contracts and delivery acceptance certificates like CRAC to be submitted along with bid in support of having supplied some quantity during each of the Financial year. In case of bunch bids, the category of primary product having highest value should meet this criterion.
2. OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
3. Past Performance: The Bidder or its OEM {themselves or through re-seller(s)} should have supplied same or similar Category Products for 50% of bid quantity, in at least one of the last three Financial years before the bid opening date to any Central / State Govt Organization / PSU. Copies of relevant contracts (proving supply of cumulative order quantity in any one financial year) to be submitted along with bid in support of quantity supplied in the relevant Financial year. In case of bunch bids, the category related to primary product having highest bid value should meet this criterion.

Split Air Conditioner, Wall Mount Type (V3) ISI Marked To IS 1391 (Part 2) (1 pieces)

Bis Required	Yes
--------------	-----

तकनीकी विशिष्टियाँ /Technical Specifications

[* जेम केटेगरी विशिष्टि के अनुसार / As per GeM Category Specification](#)

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Requirement (Allowed Values)
Performance Parameters	Size of Air Conditioner	Large [suitable for room area greater than 190 sq. ft.]
	Compressor Type as per BEE Star Rating Label	Inverter - Variable Speed
	Nominal Capacity of Air Conditioner (in Ton)	1.8 Ton - 2.2 Ton
	Classification By Function	Cooling Only
	BEE Star Rating	3 Star
Warranty and Test Reports	Minimum Standard Warranty on Air Conditioner (in years)	1.0 (year)

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Requirement (Allowed Values)
	Warranty on Compressor	10.0 Or higher (year)
	Warranty on PCB	1, 5 Or higher (year)

Additional Specification Parameters - Split Air Conditioner, Wall Mount Type (V3) ISI Marked To IS 1391 (Part 2) (1 pieces)

Specification Parameter Name	Bid Requirement (Allowed Values)
Nominal Marketing Cooling Capacity (in Ton) {Hint: 1 Ton= 3000 Kcal/Hr, Tolerance +/- 10%}	2 Ton
Star Rating (ISEER value range)	3 Star (ISEER value from 3.8 to 4.39)
Salient Features/Remote Control Features	Turbo Mode, Power Saving Mode, Self Diagnosis Mode, Dry Mode, Cool Mode, Fan Mode, Air Swing, Timer, Sleep Mode, Auto Off, Fan Speed Control, Power (On-Off), Temperature Up/Down, Dehumidification Mode, Auto Clean Mode, Quiet Mode
Commissioning 5 KVA Voltage stabilizer (voltage range of 175 - 275 V and output range of 210 - 240V)	Yes
Optional Accessories/Work Required	Suitable Wall Mount Stand for outdoor unit

* Bidders offering must also comply with the additional specification parameters mentioned above.

परिषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

क्र.सं./S.N o.	परिषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी के दिन/Delivery Days
1	Jengish M G	673635,University of Calicut, Calicut University P O, Thenhipalam PIN-673635	1	15

Special terms and conditions-Version:1 effective from 02-12-2025 for category Split Air Conditioner, Wall Mount Type (V3) ISI Marked to IS 1391 (Part 2)

1. Scope of standard installation and commissioning for Wall Mount Split AC consist of follows:

- Installation/Commissioning is mandatory for all types of purchases (Direct/L1/Bid). For cases where Installation/Commissioning is not required, the buyer may indicate the details in the bid document.
- The Switches/ Sockets/ Plug Tops/ Voltage Stabilizer/stand for ODU/ Chiselling/ Ducting/ Grooving for concealing the refrigerant piping/cabling/ core cutting of the wall are not included in the scope of standard installation and commissioning, unless otherwise mentioned in the contract.

क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें/**Buyer Added Bid Specific Terms and Conditions**

1. **Generic**

OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity up to 25% of the contracted quantity during the currency of the contract at the contracted rates. The delivery period of quantity shall commence from the last date of original delivery order and in cases where option clause is exercised during the extended delivery period the additional time shall commence from the last date of extended delivery period. The additional delivery time shall be $(\text{Increased quantity} \div \text{Original quantity}) \times \text{Original delivery period (in days)}$, subject to minimum of 30 days. If the original delivery period is less than 30 days, the additional time equals the original delivery period. The Purchaser may extend this calculated delivery duration up to the original delivery period while exercising the option clause. Bidders must comply with these terms.

2. **Service & Support**

Availability of Service Centres: Bidder/OEM must have a Functional Service Centre in the State of each Consignee's Location in case of carry-in warranty. (Not applicable in case of goods having on-site warranty). If service center is not already there at the time of bidding, successful bidder / OEM shall have to establish one within 30 days of award of contract. Payment shall be released only after submission of documentary evidence of having Functional Service Centre.

3. **Buyer Added Bid Specific ATC**

Buyer Added text based ATC clauses

GeM Technical Specifications for 2 Ton Wall Mount Split AC	
Description	Split Air Conditioner Including Green AC, Wall Mount Type
Application	A Split air conditioner is used for cooling (cooling and dehumidification during cooling mode) or cooling & heating (cooling and dehumidification during cooling mode, and heating during heating mode) in offices etc. areas.
Classification By Function	Cooling Only
Nominal Marketing Cooling Capacity (in Ton) {Hint: 1 Ton= 3000 Kcal/Hr, Tolerance +/-10 %}	2 Ton
Nominal Cooling Capacity (in Watt) {Hint: 1 Ton = 3165-3870, 1.5 Ton = 4750-5800, 1.8 Ton = 5801-6330, 2.0 Ton = 6331-7736, 2.5 Ton = 7913-9670}	6331-7736
Star Rating (ISEER value range)	3 Star (ISEER value from 3.8 to 4.39)
Compressor Type as per BEE Star Rating Label	Inverter AC - Variable Speed
Heating Capacity (in watts)	NA for Cooling only
Material of Evaporator & Condenser	Copper
Material of Air Filter (on indoor Unit)	Synthetic Fiber

Reusable Air Filter	Yes
Actual ISEER Value as per BEE Star Rating Label	4.1
Cooling Capacity (100%) as per BEE Star Rating Label (in Watt)	7050
Eco-friendly Refrigerant	Yes
Refrigerant Global Warming Potential (GWP)	675 (For R 32)
Refrigerant Ozone Depletion Potential is Zero	Yes
Compliance to Green AC related environmentally friendly features complied	No
Salient Features/Remote Control Features	Turbo Mode, Power Saving Mode, Self-Diagnosis Mode, Dry Mode, Cool Mode, Fan Mode, Air Swing, Timer, Sleep Mode, Auto Off, Fan Speed Control, Power (On-Off), Temperature Up/Down, Dehumidification Mode, Auto Clean Mode, Quiet Mode
Salient Accessories	1 m (PVC Insulated sheathed cables as per IS:694), 3 m Refrigerant Copper pipe set + connecting cable (Installation Kit), Remote, User Manual, Warranty card
Comprehensive Warranty on Air Conditioner/Machine (in years)	1
Warranty on Compressor (in years)	10
Warranty on PCB	5 years
Installation/Commissioning	With Free Standard Installation Commissioning
Number of free services during the Comprehensive Warranty on Air Conditioner/Machine	2 services per year
Turn Around Time (TAT) After Sales Service Calls	48 hours for Capital Cities (State Capitals)/72 hours for District place (Municipal Corporation Cities)/120 hours for Rural (Gram Panchayat)
Other Services Provided (Inclusive in the scope of supply)	24*7 Customer Online Service, Demonstration of features & functioning and setting-up of split air conditioner at consignee's place
Optional Accessories/Work Required (inclusive in the scope of supply)	Suitable Wall Mount Stand for Outdoor Unit
Mandatory compliance / conformity to relevant ISS	As per IS 1391 (Part 2)-Latest and as per Gazette Notification no. S.O. 3897(E) dated, 29th October 2019 and as per BEE Notification dated 19th April 2022
Latest version of STC for the product category has been seen, understood and agreed	Yes
Type of lab which carried out test of complete product to prove the conformity of product as per governing specification	Certificate of Govt. Lab/NABL/ILAC accredited
Copies of test reports/certificates and other certifications to be furnished to buyer on demand and at time of supplies	Yes

Commissioning 5 KVA Voltage stabilizer (voltage range of 175 -275 V and output range of 210 -240V)	Yes
Bracket for fixing an outdoor unit of an air conditioner up to 2 tons (The bracket is designed to withstand up to 200 kg, is powder-coated for durability, and is highly compatible with the supplied brand of the air conditioner. Its functional design allows for easy installation, and the powder-coated or galvanized finish protects it from rust and corrosion.)	Yes

Additional Terms & Conditions:

1. Bidders must maintain a registered office within Kerala.
2. A valid Goods and Services Tax (GST) registration number, issued and active by the Government of India, is required.
3. A valid office or establishment license under applicable Kerala local laws must be held; supporting documentation for all registrations and licenses must be attached for verification.
4. A bid-specific authorization letter from the OEM must be submitted along with the bid to confirm the bidder's eligibility to supply and support the brand.
5. A gem work order copy of the quoted brand must be submitted as proof of past performance
6. Documentation showing a current GEM star rating of 4 or greater
7. The AC units must be of a reputed brand with a strong market presence and a minimum ----star energy rating -BEE certified to be submitted of the proposed model
8. Bidders must declare, on the company's letterhead, that neither their firm nor any associated entity has been blacklisted or debarred by any government or public sector agency in the last five years.
9. OEM Or Bidder Should Have Service Centers in Kerala (documents should submit)
10. Warranty and Support Minimum 1-year comprehensive onsite warranty and 10-year warranty on the compressor Support must be provided through an authorized service centre located in the consignee's district
11. The bidder must conduct a site visit and submit a site visit report along with the layout document as proof of compliance.
12. Bidders/OEMs must provide an Escalation Matrix detailing telephone numbers for service support at each relevant level.
13. The OEM must display warranty details on its website. Bidders shall specify the make, model number, and actual delivered specifications in the BOQ compliance
14. The successful bidder shall be responsible for the supply, installation, testing, and commissioning of the air conditioners at the specified location(s) as per the technical specifications provided in the tender.
15. The technical Data Sheet for all offered products must be uploaded with the bid.
16. All technical specifications in the Data Sheet must match those in the offer; unexplained discrepancies may result in bid rejection.
17. The bidder/OEM must submit a purchase order from GEM of value 3 CRORE OR ABOVE supply executed within the past three years, as evidence of capacity and experience.
18. If an OEM is from a country sharing a land border with India, it must be registered with the Competent Authority as per Indian law and provide a declaration to this effect.
19. The make and model must be clearly mentioned in the BOQ and match the product supplied.

20. OEM for all required products should be one company only.

21. The quoted brand must be well-established with a strong market presence and reputation for quality, reliability, and performance.

अस्वीकरण/Disclaimer

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for [attached categories](#), trials are allowed as per approved procurement policy of the buyer nodal Ministries)
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.
15. Buyer added ATC Clauses which are in contravention of clauses defined by buyer in system generated bid template as indicated above in the Bid Details section, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by GeM GTC.
16. In a category based bid, adding additional items, through buyer added additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogs or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

All GeM Sellers/Service Providers shall ensure full compliance with all applicable labour laws, including the provisions, rules, schemes and guidelines under the four Labour Codes i.e. the Code

on Wages, 2019; the Industrial Relations Code, 2020; the Occupational Safety, Health and Working Conditions Code, 2020; and the Code on Social Security, 2020 as and when notified and brought into force by the Government of India.

For all provisions of the Labour Codes that are pending operationalisation through rules, schemes or notifications, the corresponding provisions of the pre-existing labour enactments (such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972, etc. and relevant State Rules) shall continue to remain applicable.

The Seller/ Service Providers shall, therefore, be responsible for ensuring compliance under:

- **All notified and enforceable provisions of the new Labour Codes as mentioned hereinabove; and**
- **All operative provisions of the erstwhile Labour Laws until their complete substitution.**

All obligations relating to wages, social security, safety, working conditions, industrial relations etc. and any other statutory requirements shall be strictly met by the Seller/ Service Provider. Any non-compliance shall constitute a breach of the contract and shall entitle the Buyer to take appropriate action in accordance with the contract and applicable law.

[यह बिड सामान्य शर्तों के अंतर्गत भी शासित है /This Bid is also governed by the General Terms and Conditions](#)

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।/In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---धन्यवाद/Thank You---