

बिड दस्तावेज़ / Bid Document

बिड विवरण / Bid Details	
बिड बंद होने की तारीख/समय / Bid End Date/Time	14-02-2026 09:00:00
बिड खुलने की तारीख/समय / Bid Opening Date/Time	14-02-2026 09:30:00
बिड पेशकश वैधता (बंद होने की तारीख से) / Bid Offer Validity (From End Date)	15 (Days)
मंत्रालय/राज्य का नाम / Ministry/State Name	Karnataka
विभाग का नाम / Department Name	Rural Development And Panchayat Raj Department Karnataka
संगठन का नाम / Organisation Name	N/a
कार्यालय का नाम / Office Name	Taluka Panchayat Sindagi
कुल मात्रा / Total Quantity	12
वस्तु श्रेणी / Item Category	Interactive Panels with CPU (Q2)
एमएसएमई के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है / MSE Relaxation for Years of Experience and Turnover	No
स्टार्टअप के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है / Startup Relaxation for Years of Experience and Turnover	No
विक्रेता से मांगे गए दस्तावेज़ / Document required from seller	Bidder Turnover, Certificate (Requested in ATC), OEM Authorization Certificate, OEM Annual Turnover, Additional Doc 1 (Requested in ATC), Additional Doc 2 (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेज़ों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ मेन् है / Do you want to show documents uploaded by bidders to all bidders participated in bid?	Yes (Documents submitted as part of a clarification or representation during the tender/bid process will also be displayed to other participated bidders after log in)
बिड लगाने की समय सीमा स्वतः नहीं बढ़ाने के लिए आवश्यक बिड की संख्या / Minimum number of bids required to disable automatic bid extension	3

बिड विवरण/Bid Details	
दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी। / Number of days for which Bid would be auto-extended	3
ऑटो एक्सटेंशन अधिकतम कितनी बार किया जाना है। / Number of Auto Extension count	1
बिड से रिवर्स नीलामी सक्रिय किया/Bid to RA enabled	No
बिड का प्रकार/Type of Bid	Two Packet Bid
तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय /Time allowed for Technical Clarifications during technical evaluation	2 Days
निरीक्षण आवश्यक (सूचीबद्ध निरीक्षण प्राधिकरण /जेम के साथ पूर्व पंजीकृत एजेंसियों द्वारा)/Inspection Required (By Empanelled Inspection Authority / Agencies pre-registered with GeM)	No
Payment Timelines	Payments shall be made to the Seller within 11 days of issue of consignee receipt-cum-acceptance certificate (CRAC) and on-line submission of bills (This is in supersession of 10 days time as provided in clause 12 of GeM GTC)
मूल्यांकन पद्धति/Evaluation Method	Total value wise evaluation
मध्यस्थता खंड/Arbitration Clause	No
सुलह खंड/Mediation Clause	No

ईएमडी विवरण/EMD Detail

आवश्यकता/Required	No
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ईपीबीजी विवरण /ePBG Detail

आवश्यकता/Required	No
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बोली विभाजन लागू नहीं किया गया/ Bid splitting not applied.

एमएसई खरीद वरीयता/MSE Purchase Preference

एमएसई खरीद वरीयता/MSE Purchase Preference	No
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एमआईआई खरीद वरीयता/MII Purchase Preference

एमआईआई खरीद वरीयता/MII Purchase Preference	No
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1. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

Pre Bid Detail(s)

मूल्य भिन्नता खंड दस्तावेज/Pre-Bid Date and Time	प्री-बिड स्थान/Pre-Bid Venue
09-02-2026 13:00:00	Taluk Panchayat Office, Sindagi, Vijayapura District, Karnataka - 586128

Interactive Panels With CPU (12 pieces)

Bis Required	Yes
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तकनीकी विशिष्टियाँ /Technical Specifications

[* जेम कैटेगरी विशिष्टि के अनुसार / As per GeM Category Specification](#)

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Requirement (Allowed Values)
DISPLAY	Display Type	Anti-Glare LCD with Direct-lit LED
	Minimum Contrast Ratio	1200 : 1, 1300 : 1, 1400 : 1, 1500 : 1, 1600 : 1, 1700 : 1, 1800 : 1, 1900 : 1, 2000 : 1 Or higher
	Minimum Display Panel Size, Diagonal (in Inches)	75, 86, 98, 100, 105, 110 Or higher
	Minimum Display Resolution (Horizontal x Vertical) (in Pixels)	4K UHD - 3840 x 2160 Or higher
	Display Brightness (in Nits)	350, 400, 450, 500, 550, 600, 800, 1000 Or higher
	Minimum Panel Life (in Hours)	50000 Or higher
TOUCH SCREEN	Touch Interface	Touch Sensitive as well as Pen Driven
	Touch Technology	Infrared (IR)
	Number of Touch Points (in Number)	40 Or higher
	Additional Softwares	Device Management Software, NA
	On Site Warranty Support (in Years)	3 Or higher
CPU	Type of CPU	Inbuilt CPU with Slot Provision for Open pluggable Specification (OPS)
	Number of Cores	8 Or higher
	Memory (in GB)	8, 16 Or higher

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Requirement (Allowed Values)
	SSD Storage Capacity (in GB)	64 Or higher
	Provision of Slot for Open pluggable Specification (OPS)	Yes
OPTIONAL ITEM	Open pluggable Specification (OPS) included in scope of supply	Yes, No
	Pre-Install Software (OS) for Open pluggable Specification (OPS)	Windows
	Memory (in GB) for Open pluggable Specification (OPS)	4, 8, 16, NA as no OPS
PORTS	Number of Input HDMI Ports	3, 4 Or higher
	Number of Output HDMI Ports	0, 1 Or higher
	In-built Speakers	Yes, No Speaker
	Mounting	Wall Mount
CONNECTIVITY	Availability of Bluetooth Connectivity	Yes. Inbuilt
	Bluetooth Version	5.1, 5.2, 5.3 Or higher
	Availability of Wi-Fi Connectivity	Yes. Inbuilt
	Wi-Fi Connectivity	802.11n (2.4 or 5 GHz) Or higher
ACCESSORIES	Number of Electronic Pen or Stylus Each Panel	2 Or higher
	Additional HDMI Cable	0, 1, 2

Additional Specification Parameters - Interactive Panels With CPU (12 pieces)

Specification Parameter Name	Bid Requirement (Allowed Values)
Embedded Learning Software	Embedded Learning Software should have Interactive Whiteboard with Learning Software App. The Learning Software app should be accessible to Teachers and Students via Android and iOS applications and through browser on multiple devices for remote / hybrid teaching and learning.
Connected Classroom Software	Refer ATC for additional specifications

* Bidders offering must also comply with the additional specification parameters mentioned above.

परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी के दिन/Delivery Days
1	Ramu Gurappa Agni	586128,OFFICE OF EXECUTIVE OFFICER ,TALUK PANCHAYATH SINDAGI	12	15

क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें/Buyer Added Bid Specific Terms and Conditions

1. Generic

OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity up to 25% of the contracted quantity during the currency of the contract at the contracted rates. The delivery period of quantity shall commence from the last date of original delivery order and in cases where option clause is exercised during the extended delivery period the additional time shall commence from the last date of extended delivery period. The additional delivery time shall be $(\text{Increased quantity} \div \text{Original quantity}) \times \text{Original delivery period (in days)}$, subject to minimum of 30 days. If the original delivery period is less than 30 days, the additional time equals the original delivery period. The Purchaser may extend this calculated delivery duration up to the original delivery period while exercising the option clause. Bidders must comply with these terms.

2. Buyer Added Bid Specific ATC

Buyer Added text based ATC clauses

Mandatory Pre-bid meeting:

The pre-bid meeting is being conducted **offline and made mandatory** for the following reasons:

- Mandatory participation will help bidders **accurately assess feasibility and costs**, thereby reducing the risk of post-award issues, delays, or disputes.
- The Digital Smart Boards are proposed to be installed in existing classrooms / locations with varying site conditions, which require clear explanation to all bidders. The supplier shall be responsible for arranging electrical connection up to the installation point within the classroom.
- The scope includes **installation, commissioning, and user training**, requiring detailed clarification on deployment methodology and responsibilities.
- **Integration with existing electrical, network, and IT infrastructure** is required, and physical interaction is necessary to ensure uniform understanding.
- Offline interaction ensures that **all bidders receive the same clarifications at the same time** avoiding ambiguity or misinterpretation of specifications.
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ADDITIONAL TERMS & CONDITIONS (ATC)

Procurement of Digital Smart Boards for Primary Schools

This bid is invited by the **Taluk Panchayat, Sindagi, Vijayapura District, Karnataka**, for the procurement, supply, installation, and commissioning of **Digital Smart Boards for Primary Schools of Gram Panchayats in Sindagi Taluk**.

The procurement is funded under **Government of Karnataka schemes** and aims to strengthen **digital education infrastructure in rural schools**. These ATC shall be read along with the **General Terms and Conditions of GeM**, and in case of conflict, **GeM provisions shall prevail**.

1. Scope of Supply

The successful bidder shall supply, install, test, and commission **12 (Twelve) Digital Smart Boards**, complete with all required accessories, mounting hardware, cabling, and inbuilt software, as per specifications mentioned in the GeM Bid.

2. Standards & Quality

- Equipment shall be **new, unused, and of latest model**
- Products shall comply with applicable **BIS / Government standards**
- The Digital Smart Board shall be suitable for **continuous classroom usage**
- OEM authorization letter for the offered product shall be submitted

3. AI-Enabled Teaching & Learning Features

The Digital Smart Board shall include **AI-enabled educational assistance software** capable of supporting classroom teaching, including:

- Auto-generation of lesson content, assignments, and quizzes
- Optical Character Recognition (OCR) for recognizing handwritten or printed content, including mathematical problems, with step-by-step solution support
- Intelligent summarization and content suggestions from text or handwritten notes
- Support for **multiple Indian and international languages**
- Voice-based and text-based instructional assistance

These features shall enhance teaching productivity beyond basic display and annotation.

4. Operating System & Application Ecosystem

The Digital Smart Board shall operate on:

- **Android OS Version 14 or higher**
- **Google EDLA certification**
- Access to **Google Play Store**
- Integrated Google services for document creation, cloud storage, communication, and video conferencing
- Built-in security features including Google Play Protect

Devices running locked, restricted, or non-certified Android versions shall not be acceptable.

5. Classroom Management & Teaching Software

The Digital Smart Board shall include **built-in classroom-focused teaching software** supporting:

- Pre-class lesson planning

- In-class engagement and interaction
- Post-class session analytics and reports
- Attendance tracking and reporting
- Cloud-based session recording, storage, and content sharing
- Multi-user access and collaboration

Separate third-party classroom software requiring additional licenses shall not be mandatory.

6. Advanced Annotation & Whiteboard Capabilities

The Digital Smart Board shall support:

- High-precision, low-latency touch technology
- **Multi-touch functionality** enabling multiple users simultaneously
- Annotation over PDFs, PPTs, videos, websites, and images
- Saving and recording of whiteboard sessions

7. Hybrid & Online Teaching Readiness

The Digital Smart Board shall be suitable for **hybrid and online teaching**, including:

- Built-in high-quality microphone(s)
- Integrated speaker system
- Compatibility with commonly used online teaching and video-conferencing platforms

External webcams or microphones shall not be mandatory.

8. Installation & Training

- Installation shall be completed within the stipulated delivery period.
- **Complete operational training** shall be provided to school staff after successful installation of all **12 Digital Smart Boards**.
- Training duration shall be **minimum one day and maximum three days**, as per the schedule decided by **Taluk Panchayat, Sindagi**.

9. Warranty

- Minimum warranty as specified in GeM shall be provided.
- **On-site warranty support is mandatory.**

10. SERVICE LEVEL AGREEMENT (SLA) - CRITICAL

10.1 Service Support Requirement

The bidder shall ensure the availability of **authorized service support or trained service personnel within the district or neighboring district** to attend service calls during the warranty / AMC period.

10.2 Response & Rectification Time

- Complaint acknowledgment: **within 12 hours**
- Site visit: **within 24 hours**

- Rectification: **within 48 hours**

10.3 Service Contact Details

The bidder shall provide the **name, contact number, and district** of the authorized service engineer / service agency who will attend complaints during warranty / AMC.

10.4 Undertaking

The bidder shall submit an **Undertaking for Service Support & SLA Compliance** on its letterhead.

10.5 Penalty & Termination

Failure to repeatedly meet SLA requirements shall attract:

- Penalties / liquidated damages
- Termination of contract
- Other actions as per **GeM & GFR, 2017**

11. Inspection & Acceptance

Goods shall be subject to inspection by the **Consignee / authorized officer**.

Non-conforming items shall be rejected and replaced at supplier's cost.

12. Payment

Payment shall be made only after successful delivery, installation, inspection, and acceptance through **GeM / PFMS**. No advance payment shall be made.

13. Cancellation of Bid

The Buyer reserves the right to cancel the bid **prior to placement of order**, for valid and recorded reasons, as per **GeM guidelines**.

14. Buyer's Rights

The Buyer reserves the right to:

- Accept or reject any bid
- Take appropriate action in public interest as per **GeM rules**

Note

These ATC are supplementary to **GeM General Terms & Conditions**. In case of any inconsistency, **GeM rules shall prevail**.

Acceptance by Bidder / Supplier

By submitting the bid on the **GeM Portal**, the bidder hereby **confirms and declares** that:

- All the **Additional Terms & Conditions (ATC)** have been carefully read, understood, and accepted without any reservation.
- The bidder agrees to comply with all technical specifications, service level requirements, warranty obligations, penalties, and other conditions mentioned in the bid.
- The bidder accepts that these ATC shall be **binding upon award of contract** and shall form part of the GeM Order / Contract.

(Sign and seal of bidder)

(To be submitted on the Bidder's Letterhead)

To
The Executive Officer,
Taluk Panchayat, Sindagi,
Vijayapura District, Karnataka.

Subject: Acceptance of Service Level Agreement (SLA) – Procurement of Digital Smart Boards

I / We, _____
(Name of the Firm / Company),
having GeM Seller ID _____,

hereby submit this letter towards acceptance of the **Service Level Agreement (SLA)** specified in the GeM Bid for **Procurement of Digital Smart Boards for Primary Schools of Gram Panchayats in Sindagi Taluk.**

We hereby **confirm, declare, and undertake** as follows:

1. That we have carefully read, understood, and accepted all the **Service Level Agreement (SLA)** conditions mentioned in the bid documents, including response time, rectification timelines, penalties, and termination clauses.
2. That we agree to provide **timely and effective service support** for the Digital Smart Boards and all associated accessories supplied under the contract during the **warranty / AMC period**, in accordance with the SLA.
3. That we shall ensure:
 - **Acknowledgement of complaints within 12 hours** of intimation
 - **Site visit and diagnosis within 24 hours** of complaint registration
 - **Rectification of faults within 48 hours** for minor issues and **within 72 hours** for major issues requiring replacement
4. That we understand and accept that **failure to comply with SLA requirements** may result in:
 - Penalties / liquidated damages
 - Termination of contract
 - Other actions as per **GeM guidelines and General Financial Rules (GFR), 2017**
5. That we agree that the **Buyer reserves the right to monitor and verify SLA compliance after placement of order**, and any false declaration or repeated non-compliance shall render us liable for action as per GeM rules.
6. That this letter of acceptance shall form an **integral part of the GeM contract** upon placement of order and shall be binding on us for the entire duration of the contract, including warranty / AMC period, wherever applicable.

We submit this letter as a token of our **unconditional acceptance** of the SLA conditions.

Place:

Date:

Signature of Authorized Signatory

Name:
Designation:
Seal of the Firm:

o

3. Buyer Added Bid Specific ATC

Buyer uploaded ATC document [Click here to view the file.](#)

अस्वीकरण/Disclaimer

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for [attached categories](#), trials are allowed as per approved procurement policy of the buyer nodal Ministries)
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.
15. Buyer added ATC Clauses which are in contravention of clauses defined by buyer in system generated bid template as indicated above in the Bid Details section, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by GeM GTC.
16. In a category based bid, adding additional items, through buyer added additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogs or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

All GeM Sellers/Service Providers shall ensure full compliance with all applicable labour laws, including the provisions, rules, schemes and guidelines under the four Labour Codes i.e. the Code on Wages, 2019; the Industrial Relations Code, 2020; the Occupational Safety, Health and Working Conditions Code, 2020; and the Code on Social Security, 2020 as and when notified and brought into force by the Government of India.

For all provisions of the Labour Codes that are pending operationalisation through rules, schemes or notifications, the corresponding provisions of the pre-existing labour enactments (such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972, etc. and relevant State Rules) shall continue to remain applicable.

The Seller/ Service Providers shall, therefore, be responsible for ensuring compliance under:

- **All notified and enforceable provisions of the new Labour Codes as mentioned hereinabove; and**
- **All operative provisions of the erstwhile Labour Laws until their complete substitution.**

All obligations relating to wages, social security, safety, working conditions, industrial relations etc. and any other statutory requirements shall be strictly met by the Seller/ Service Provider. Any non-compliance shall constitute a breach of the contract and shall entitle the Buyer to take appropriate action in accordance with the contract and applicable law.

[यह बिड सामान्य शर्तों के अंतर्गत भी शासित है /This Bid is also governed by the General Terms and Conditions](#)

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्यवाई का आधार होगा।/In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---धन्यवाद/Thank You---