

**बिड दस्तावेज़ / Bid Document**

बिड विवरण/Bid Details	
बिड बंद होने की तारीख/समय /Bid End Date/Time	13-04-2026 17:00:00
बिड खुलने की तारीख/समय /Bid Opening Date/Time	13-04-2026 17:30:00
बिड पेशकश वैधता (बंद होने की तारीख से)/Bid Offer Validity (From End Date)	120 (Days)
मंत्रालय/राज्य का नाम/Ministry/State Name	Ministry Of Electronics And Information Technology
विभाग का नाम/Department Name	Department Of Electronics And Information Technology
संगठन का नाम/Organisation Name	Software Technology Parks Of India (stpi)
कार्यालय का नाम/Office Name	Pune
वस्तु श्रेणी /Item Category	Annual Maintenance Contract for Networking Devices (Version 2) - Routers; JUNIPER NETWORKS , Annual Maintenance Contract for Networking Devices (Version 2) - L2 Switch; JUNIPER NETWORKS , Annual Maintenance Contract for Networking Devices (Version 2) - L3 Switch; JUNIPER NETWORKS
अनुबंध अवधि /Contract Period	1 Year(s)
वर्षों के अनुभव एवं टर्नओवर से एमएसई को छूट प्राप्त है / MSE Relaxation for Years Of Experience and Turnover	Yes   Complete
स्टार्टअप के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है / Startup Relaxation for Years Of Experience and Turnover	Yes   Complete
विक्रेता से मांगे गए दस्तावेज़/Document required from seller	OEM Authorization Certificate *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेज़ों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ मेन् है/Do you want to show documents uploaded by bidders to all bidders participated in bid?	Yes (Documents submitted as part of a clarification or representation during the tender/bid process will also be displayed to other participated bidders after log in)
बिड लगाने की समय सीमा स्वतः नहीं बढ़ाने के लिए आवश्यक बिड की संख्या। / Minimum number of bids required to disable automatic bid extension	3

**बिड विवरण/Bid Details**

दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी। / <b>Number of days for which Bid would be auto-extended</b>	3
ऑटो एक्सटेंशन अधिकतम कितनी बार किया जाना है। / <b>Number of Auto Extension count</b>	3
बिड से रिवर्स नीलामी सक्रिय किया/Bid to RA enabled	No
बिड का प्रकार/Type of Bid	Two Packet Bid
तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय /Time allowed for Technical Clarifications during technical evaluation	2 Days
मूल्यांकन पद्धति/Evaluation Method	Total value wise evaluation
मध्यस्थता खंड/Arbitration Clause	No
सुलह खंड/Mediation Clause	No

**ईएमडी विवरण/EMD Detail**

आवश्यकता/Required	No
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**ईपीबीजी विवरण /ePBG Detail**

आवश्यकता/Required	No
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बोली विभाजन लागू नहीं किया गया/ Bid splitting not applied.

**एमआईआई अनुपालन/MII Compliance**

एमआईआई अनुपालन/MII Compliance	Yes
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**एमएसई खरीद वरीयता/MSE Purchase Preference**

एमएसई खरीद वरीयता/MSE Purchase Preference	Yes
सूक्ष्म और लघु उद्यम मूल उपकरण निर्माताओं को खरीद में प्राथमिकता, यदि उनका मूल्य $L1+X\%$ तक की सीमा में हो / Purchase Preference to MSE OEMs available upto price within $L1+X\%$	15
सूक्ष्म और लघु उद्यम को खरीद में प्राथमिकता के लिए बिड की मात्रा का अधिकतम प्रतिशत / Maximum Percentage of Bid quantity for MSE purchase preference	100

1. If the bidder is a Micro or Small Enterprise as per latest orders issued by Ministry of MSME, the bidder shall be relaxed from the eligibility criteria of "Experience Criteria" as defined above subject to meeting of quality and technical specifications. The bidder seeking Relaxation from Experience Criteria, shall upload the supporting documents to prove his eligibility for Relaxation.
2. If the bidder is a Micro or Small Enterprise (MSE) as per latest orders issued by Ministry of MSME, the bidder shall be relaxed from the eligibility criteria of "Bidder Turnover" as defined above subject to meeting of quality and technical specifications. If the bidder itself is MSE OEM of the offered products, it would be relaxed from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. The bidder seeking Relaxation from Turnover, shall upload the supporting documents to prove his eligibility for Relaxation.
3. If the bidder is a DPIIT registered Startup, the bidder shall be relaxed from the the eligibility criteria of "Experience Criteria" as defined above subject to their meeting of quality and technical specifications. The bidder seeking Relaxation from Experience Criteria, shall upload the supporting documents to prove his eligibility for Relaxation.
4. If the bidder is a DPIIT registered Startup, the bidder shall be relaxed from the the eligibility criteria of "Bidder Turnover" as defined above subject to their meeting of quality and technical specifications. If the bidder is DPIIT Registered OEM of the offered products, it would be relaxed from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. The bidder seeking Relaxation from Turnover shall upload the supporting documents to prove his eligibility for Relaxation.
5. Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail the Purchase preference for services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered service. If L-1 is not an MSE and MSE Service Provider (s) has/have quoted price within L-1+ 15% of margin of purchase preference /price band as defined in the relevant policy, then 100% order quantity will be awarded to such MSE bidder subject to acceptance of L1 bid price. The buyers are advised to refer to the [OM No.1 4 2021 PPD dated 18.05.2023](#) for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if the credentials of the service provider are validated on-line in GeM profile as well as validated and approved by the Buyer after evaluation of submitted documents.

**अतिरिक्त योग्यता /आवश्यक डेटा/Additional Qualification/Data Required**

**OEM authorization certificate:**Authorisation OEM Certificate from Juniper Networks is needed.

**Payment Terms:**quarterly

**List of devices with model numbers,date of purchase,status of warranty and location:**[1775117072.pdf](#)

**Annual Maintenance Contract For Networking Devices (Version 2) - Routers; JUNIPER NETWORKS ( 1 )**

**तकनीकी विशिष्टियाँ /Technical Specifications**

विवरण/ Specification	मूल्य/ Values
<b>कोर / Core</b>	
Type of Networking Device for AMC	Routers
OEM of Networking Devices	JUNIPER NETWORKS
Type of AMC	Software and license related items of network devices
Dedicated/ toll Free Telephone No for Service Support	Yes
Requirement of Preventive Maintenance	Quarterly
Nature of Annual Maintenance Service Provider	OEM authorized service provider

विवरण/ Specification	मूल्य/ Values
Whether passive components(like cable) need to be included in AMC	Yes
ISO certification	Not required
<b>एडऑन /Addon(s)</b>	
Requirement of resident engineer	No
Requirement of Technicians	No
<b>अतिरिक्त विवरण /Additional Details</b>	
Model Number/Part number of networking device(In case of bid mode, buyer may upload the same in scope of work)	Juniper SRX-550-645AP-M-Serial No.DA3619AK0057

**क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer**

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No
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**अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents**

**परेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity**

क्र.सं./S.N o.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of Devices	अतिरिक्त आवश्यकता /Additional Requirement
1	Dadafeer Gaunse	411057,Plot No. 1, Rajiv Gandhi Infotech Park,MIDC, Hinjawadi , Pune GSTIN No. 27AAATS2468J1Z6	1	<ul style="list-style-type: none"> <li>Number of Resident engineers : 0</li> <li>Number of technicians : 0</li> </ul>

**Annual Maintenance Contract For Networking Devices (Version 2) - L2 Switch; JUNIPER NETWORKS ( 7 )**

**तकनीकी विशिष्टियाँ /Technical Specifications**

विवरण/ Specification	मूल्य/ Values
<b>कोर / Core</b>	
Type of Networking Device for AMC	L2 Switch
OEM of Networking Devices	JUNIPER NETWORKS
Type of AMC	Software and license related items of network devices

विवरण/ Specification	मूल्य/ Values
Dedicated/ toll Free Telephone No for Service Support	Yes
Requirement of Preventive Maintenance	Quarterly
Nature of Annual Maintenance Service Provider	OEM authorized service provider
Whether passive components(like cable) need to be included in AMC	Yes
ISO certification	Not required
<b>एडऑन /Addon(s)</b>	
Requirement of resident engineer	No
Requirement of Technicians	No
<b>अतिरिक्त विवरण /Additional Details</b>	
Model Number/Part number of networking device(In case of bid mode, buyer may upload the same in scope of work)	Juniper EX3400-48P

**क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer**

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No
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**अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents**

**परेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity**

क्र.सं./S.N o.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of Devices	अतिरिक्त आवश्यकता /Additional Requirement
1	Dadafeer Gaunse	411057,Plot No. 1, Rajiv Gandhi Infotech Park,MIDC, Hinjawadi , Pune GSTIN No. 27AAATS2468J1Z6	7	<ul style="list-style-type: none"> <li>Number of Resident engineers : 0</li> <li>Number of technicians : 0</li> </ul>

**Annual Maintenance Contract For Networking Devices (Version 2) - L3 Switch; JUNIPER NETWORKS ( 1 )**

**तकनीकी विशिष्टियाँ /Technical Specifications**

विवरण/ Specification	मूल्य/ Values
<b>कोर / Core</b>	
Type of Networking Device for AMC	L3 Switch

विवरण/ Specification	मूल्य/ Values
OEM of Networking Devices	JUNIPER NETWORKS
Type of AMC	Software and license related items of network devices
Dedicated/ toll Free Telephone No for Service Support	Yes
Requirement of Preventive Maintenance	Quarterly
Nature of Annual Maintenance Service Provider	OEM authorized service provider
Whether passive components(like cable) need to be included in AMC	Yes
ISO certification	Not required
<b>एडऑन /Addon(s)</b>	
Requirement of resident engineer	No
Requirement of Technicians	No
<b>अतिरिक्त विवरण /Additional Details</b>	
Model Number/Part number of networking device(In case of bid mode, buyer may upload the same in scope of work)	Juniper EX4300-24(L3)-01

**क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer**

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No
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**अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents**

**परेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity**

क्र.सं./S.N o.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of Devices	अतिरिक्त आवश्यकता /Additional Requirement
1	Dadafeer Gaunse	411057,Plot No. 1, Rajiv Gandhi Infotech Park,MIDC, Hinjawadi , Pune GSTIN No. 27AAATS2468J1Z6	1	<ul style="list-style-type: none"> <li>Number of Resident engineers : 0</li> <li>Number of technicians : 0</li> </ul>

**क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें/Buyer Added Bid Specific Terms and Conditions**

**1. Generic**

OPTION CLAUSE: The buyer can increase or decrease the contract quantity or contract duration up to 25

percent at the time of issue of the contract. However, once the contract is issued, contract quantity or contract duration can only be increased up to 25 percent. Bidders are bound to accept the revised quantity or duration

## 2. **Service & Support**

Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.

## 3. **Service & Support**

Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.

## 4. **Buyer Added Bid Specific ATC**

Buyer Added text based ATC clauses

- **Site Visit:**

Site visit for understanding the detailed requirement is mandatory for the contractor. Mon-Friday 09:00 AM to 5:30 PM.

### **Scope of Work :**

#### **1. Preventive maintenance**

Regularly scheduled maintenance to be performed to prevent future failures and optimize performance.

- **Hardware inspection:** Visual and physical inspection of equipments to check for dust accumulation, loose cables, and proper ventilation.
- **Firmware updates:** Application of the latest firmware and software patches from the manufacturer to fix bugs, enhance security, and improve performance.
- **Cleaning:** Periodic (quarterly) internal and external cleaning of the devices to prevent overheating and component degradation.
- **Documentation:** Submission of a detailed report after each preventive maintenance visit, including actions taken and recommendations.

#### **2. Breakdown and corrective maintenance**

This involves responding to and resolving issues that cause a network outage or degraded performance.

- **Technical support:** Access to a dedicated support number or ticketing system for logging complaints.
- **Fault diagnosis and resolution:** On-site or remote troubleshooting to diagnose and resolve router failures or connectivity issues.

- o **Comprehensive AMC:** Includes the cost of replacing all faulty components, with no extra charges for genuine or equivalent quality spare parts.

- **Temporary replacement:** In case a major component is being repaired, the provider may temporarily install an equivalent backup device to minimize downtime.

### 3. Service level agreements (SLAs)

- **Response time:** The fault has to be attended within 24 hrs of reporting.

- **Resolution time:** The maximum time to resolve the issue will be 36 hrs or NBD (Next Business Day).

- **Payment Terms :** Quarterly on submission of service/visit reports along-with the valid invoice.

- **LD (Liquidity Damage)/Penalties:**

- Upto 3 days - No penalty.
- 4-7 days - 1% of order value.
- 7-15 days - 2% of order value.
- 15-20 days - 3% of order value.
- 21-30 days - 5% of order value.
- More than 30 days - 10% of order value.
- More than 31 days or repeated failures - Contract termination.

Juniper SRX-550-645AP-M - Technical Specifications (1 nos.)	
Serial No.DA3619AK0057	
Category	Specification
<b>Model</b>	Juniper SRX550-645AP-M Services Gateway
<b>Form Factor</b>	2U Rack-mount
<b>Memory (DRAM)</b>	4 GB
<b>Storage</b>	8 GB CompactFlash
<b>Fixed Ports</b>	6 × 10/100/1000BASE-T, 4 × SFP
<b>Expansion Slots</b>	6 × GPIM, 2 × Mini-PIM (supports XPIM modules)
<b>USB Ports</b>	2 × USB
<b>Firewall Throughput</b>	~5.5 Gbps
<b>IPSec VPN Throughput</b>	~1.0 Gbps (AES-256/3DES)

<b>IPS Throughput</b>	~800 Mbps
<b>Max Concurrent Sessions</b>	~375,000
<b>New Sessions per Second</b>	~27,000
<b>Max Security Policies</b>	~7,256
<b>Max VPN Tunnels</b>	Up to 2,000
<b>Max SecIntel Entries</b>	600,000 IPs, 50,000 URLs
<b>MAC Address Table Size</b>	~15,000
<b>Max VLANs</b>	~3,967
<b>Max Virtual Routers</b>	~128
<b>Max Security Zones</b>	~96
<b>GRE Tunnel Support</b>	Up to ~1,500 tunnels
<b>Power Supply</b>	645 W AC PSU (100-240 VAC), single or dual
<b>PoE Support</b>	Up to 247 W, up to 40 × PoE (802.3af/at) ports
<b>Typical Power Consumption</b>	~85 W
<b>Heat Dissipation</b>	~238 BTU/hr
<b>Operating Temperature</b>	0°C to 40°C (32°F to 104°F)
<b>Non-operating Temperature</b>	-20°C to 70°C
<b>Operating Humidity</b>	10%-90% (non-condensing)
<b>Non-operating Humidity</b>	5%-95% (non-condensing)
<b>Noise Level</b>	~51.8 dB
<b>MTBF</b>	~9.6 years (with redundant PSU)
<b>Supported OS</b>	Junos OS (tested version 12.1)

<b>EX4300-24 P Switch (L3- 01 nos.)</b>	
<b>Serial No. PF3720360021</b>	
<b>Category</b>	<b>Specification</b>
Model	Juniper EX4300-24P
Type	Managed Layer-3 Switch
OS	Junos OS: 20.4R3-S4.8
Ports	24 × 10/100/1000BASE-T (PoE+), 4 × QSFP+ uplink/stack

PoE Budget	550 W
Power Supply	715 W AC (supports dual PSU)
Switching Capacity	224 Gbps (unidirectional) / 448 Gbps (bidirectional )
Forwarding Rate	333 Mpps
DRAM	2 GB ECC
Flash Storage	2 GB
CPU	1.5 GHz Dual-Core PowerPC
Virtual Chassis	Up to 10 switches
Jumbo Frames	9,216 bytes
VLAN Support	Up to 4,093 VLANs
IPv4 Routes	16,000 prefixes + 32,000 host routes
IPv6 Routes	4,000 prefixes + 15,000 host routes
Multicast Groups	8,000 groups; 16,000 routes
ARP Table	64,000 entries
ND Table (IPv6)	32,000 entries
Airflow	Front-to-back
Dimensions	44.21 × 4.32 × 41.73 cm
Weight	~7.3 kg
Noise Level	~39.7 dBA
Operating System	Junos OS : 20.4R3-S4.8
High Availability	- NSB (Nonstop Bridging)
	- NSR (Nonstop Routing)
	- GRES (Graceful Routing Engine Switchover)
	- Virtual Chassis redundancy
Virtualization	- Virtual Chassis (up to 10 units)
	- VRF-Lite (routing instances)
Security Features	- MACsec (802.1AE)
	- DHCP Snooping
	- IP Source Guard
	- Dynamic ARP Inspection (DAI)
	- MAC limiting per port/VLAN

	- CPU DDoS protection
	- ACLs up to L4
Quality of Service (QoS)	- 12 queues per port
	- SP + WDRR scheduling
	- WRED, tail-drop
	- Traffic shaping, policing
Layer 2 Features	- STP, RSTP, MSTP
	- PVST+
	- Redundant Trunk Group (RTG)
	- LLDP, LLDP-MED
	- 802.3az Energy Efficient Ethernet
Multicast Features	- IGMP v1/v2/v3
	- MLD (IPv6)
	- Multicast snooping
	- MSDP
Licensing	advanced Layer-3 routing requires Enhanced License
Static Routing	IPv4 static routing, IPv6 static routing
IGP (Interior Gateway Protocols)	- OSPFv2 (IPv4)
	- OSPFv3 (IPv6)
	- IS-IS
	- RIP-1 / RIP-2
	- RIPng
EGP (Exterior Routing)	- BGP (IPv4 / IPv6)
Multicast Routing	- PIM-SM
	- PIM-DM
	- PIM-SSM
	- IGMP v1/v2/v3
	- MSDP
High-Availability Routing	- VRRP (IPv4)
	- VRRPv3 (IPv6)
Fast Failure Detection	- BFD (Bidirectional Forwarding Detection)

## Juniper EX3400-48P layer2 Access switches (7 Nos.)

Serial Number
NY0220350743
NY0220351088
NY0220351116
NY0220350603
NY0220351083
NY0220350639
NY0220350732

Category	Specification
Type of Switch	Managed
Technology	PoE+
Number of 1G Copper Ports	48
Number of 10G Copper Ports	0
No. of 1 G SFP Port (Uplink)	0
No. of 10 G SFP+ Port (Uplink)	4
Multi-Gigabit Support	No
Redundant Power supply ( from day one)	Available
Console Port	Available
Switching Capacity -Non Blocking (Gbps)	336
Throughput (MPPS)	250
Operating System	available
Dedicated Stacking Port/Slot ( from day one)	available
Stacking Bandwidth (Gbps)	160
Basic Layer-3 Protocol	-

Security Feature	-
Management Protocol	-
QoS	-
Operating Temperature Range (Degree C)	-
Operating Humidity (RH)(%)	-
IPv6 Ready from day one and dully certified	Yes
PoE Power Budget ( Watt )	740
Junos Operating syste	Junos: 20.4R3-S4.8
Licenses installed:	none

## 5. Service & Support

AVAILABILITY OF OFFICE OF SERVICE PROVIDER: An office of the Service Provider must be located in the state of Consignee. DOCUMENTARY EVIDENCE TO BE SUBMITTED.

## अस्वीकरण/Disclaimer

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for [attached categories](#), trials are allowed as per approved procurement policy of the buyer nodal Ministries)
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the

case may be.

15. Any ATC clause in contravention with GeM GTC Clause 4 (xiii)(h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.
16. Buyer added ATC Clauses which are in contravention of clauses defined by buyer in system generated bid template as indicated above in the Bid Details section, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by GeM GTC.
17. In a category based bid, adding additional items, through buyer added additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogs or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

**All GeM Sellers/Service Providers shall ensure full compliance with all applicable labour laws, including the provisions, rules, schemes and guidelines under the four Labour Codes i.e. the Code on Wages, 2019; the Industrial Relations Code, 2020; the Occupational Safety, Health and Working Conditions Code, 2020; and the Code on Social Security, 2020 as and when notified and brought into force by the Government of India.**

**For all provisions of the Labour Codes that are pending operationalisation through rules, schemes or notifications, the corresponding provisions of the pre-existing labour enactments (such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972, etc. and relevant State Rules) shall continue to remain applicable.**

**The Seller/ Service Providers shall, therefore, be responsible for ensuring compliance under:**

- **All notified and enforceable provisions of the new Labour Codes as mentioned hereinabove; and**
- **All operative provisions of the erstwhile Labour Laws until their complete substitution.**

**All obligations relating to wages, social security, safety, working conditions, industrial relations etc. and any other statutory requirements shall be strictly met by the Seller/ Service Provider. Any non-compliance shall constitute a breach of the contract and shall entitle the Buyer to take appropriate action in accordance with the contract and applicable law.**

This Bid is governed by the [सामान्य नियम और शर्तें/General Terms and Conditions](#), conditions stipulated in Bid and [Service Level Agreement](#) specific to this Service as provided in the Marketplace. However in case if any condition specified in सामान्य नियम और शर्तें/General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।/In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

**---धन्यवाद/Thank You---**